



Novartis India Limited
Registered Office:
Sandoz House
Shivsagar Estate
Dr. Annie Besant Road
Worli, Mumbai 400 018
India
Tel +91 22 2495 8400
Fax +91 22 2495 0221
CIN No. L24200MH1947PLC006104
Website: www.novartis.in
Email : india.investors@novartis.com

The Secretary
The Stock Exchange, Mumbai
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai 400 001

October 13, 2016

Statement of Investor Complaints/Grievances pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements), Regulations 2015 for the Quarter ended September 30, 2016

Dear Sirs,

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements), Regulations 2015, please find enclosed statement of investor complaints/grievances for the quarter ended September 30, 2016.

Thanking you.

Yours sincerely,

For Novartis India Limited

A handwritten signature in blue ink, appearing to read "Monaz Noble", written over a horizontal line.

Monaz Noble
Whole Time Director &
Chief Financial Officer

Encl.: as above



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Name of the Company: Novartis India Limited

Scrip Code: 500672

Statement of Investor Complaints/Grievances pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements), Regulations 2015 for the Quarter ended September 30, 2016

Particulars	Number of Complaints
Complaints pending as on 01.07.2016	Nil
Complaints received during 01.07.2016 to 30.09.2016	11
Complaints resolved during 01.07.2016 to 30.09.2016	11
Complaints pending as on 30.09.2016	Nil

For Novartis India Limited

Monaz Noble
Whole Time Director &
Chief Financial Officer