

चेन्नै पेट्रोलियम कॉर्पोरेशन लिमिटेड

(इंडियनऑयल की ग्रुप कम्पनी)

Chennai Petroleum Corporation Limited

(A group company of IndianOil)



CPCL

11.10.2016

CS:01:049

The Secretary,
BSE Ltd.
Phiroze Jeejeeboy Towers,
25th Floor, Dalal Street,
Mumbai – 400 001

National Stock Exchange of India Limited
Exchange Plaza, 5th Floor
Plot No.C/1, G-Block,
Bandra Kurla Complex
Bandra (e)
Mumbai – 400 051

Dear Sir,

Sub: Compliance Certificate under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015 please find below the status of Investor Grievances for the Quarter ended 30th September, 2016.

1. Number of investor complaints carried forward from 30.06.2016 = Nil.
2. Number of investor complaints received for the quarter ended 30.09.2016 = 127.
3. Number of investor complaints disposed off for the quarter ended 30.09.2016 = 127.
4. Number of investor complaints lying unresolved for the quarter ended 30.09.2016 = Nil.

Break up of the complaints

Non Receipt of Dividend Warrants	: 79
Non receipt of Share Certificates/ Non receipt of Refund Order	: 16
Non Receipt of Share Certificate sent for Transfer	: 01
Non Receipt of Annual Report	: 31

This is for your information and record please.

Thanking you,

Yours Faithfully,
For **Chennai Petroleum Corporation Limited**,

P.SHANKAR
COMPANY SECRETARY

Encl.: a/a