

October 14, 2016

Listing Department  
BSE Limited  
P J Towers  
Dalal Street  
Mumbai 400 001

Dear Sirs

**Sub.: Statement under Grievance Redressal Mechanism**

Pursuant to Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Regulations), 2015, please find below the statement giving the number of investor complaints pending at the beginning of the quarter, those received during the quarter, disposed of during the quarter and those remaining unresolved at the end of the quarter, in respect of the quarter ended September 30, 2016 :

|   |   |     |
|---|---|-----|
| No. of investor complaints pending at the beginning of the quarter              | - | 1   |
| No. of investor complaints received during the quarter                          | - | 19  |
| No. of investor complaints disposed off during the quarter                      | - | 20  |
| No. of investor complaints those remaining unresolved at the end of the quarter | - | Nil |

Kindly take the same on record.

Yours faithfully,  
For CRISIL Limited



Minal Bhosale  
Company Secretary  
ACS 12999