GMR Infrastructure Limited

February 29, 2016

BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai – 400 001

National Stock Exchange of India Ltd.
Exchange Plaza
Plot no. C/1, G Block
Bandra-Kurla Complex
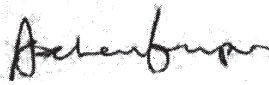Bandra (E)
Mumbai - 400 051
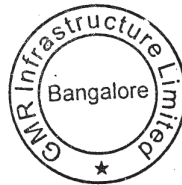
Dear Sirs,

Sub: **Press Release**

This is to inform you that the Company is proposing to issue a Press Release titled "IGI Airport, Delhi retains World's No.1 position for 2nd consecutive year in 25- 40 Million Passengers Per Annum category", a copy of which is enclosed.

Kindly take the same on record.

Thanking you,

Yours faithfully,
For GMR Infrastructure Limited

A. S. Cherukupalli
Company Secretary

Encl: Press Release [Three Pages]

MEDIA RELEASE

IGI Airport, Delhi retains World's No.1 position for 2nd consecutive year in 25- 40 Million Passengers Per Annum category

- *Only Indian airport to bag awards in all the 3 categories including Best Airport by Size & Region – Asia Pacific (25 – 40 MPPA) in Airports Council International (ACI)-ASQ Awards 2015*

- *Landmark achievement towards meeting Hon'ble Prime Minister's 'Make in India' mission*

New Delhi, February 29th, 2016: The Indira Gandhi International Airport (IGIA), managed by Delhi International Airport (P) Limited (DIAL), a GMR led Consortium, has retained the world's number 1 position for the second consecutive year in 25-40 Million Passengers Per Annum (MPPA) category. This ranking has been announced by Airports Council International (ACI) in the 2015 Airport Service Quality (ASQ) Awards today.

IGI Airport stands ahead of all other Indian airports by winning maximum number of awards in 2015. The IGI Airport has also been conferred with two more prestigious awards:

- The Best Airport by Size & Region – Asia Pacific (25 – 40 MPPA)
- 2nd Best Airport by Region- Asia Pacific

The airport has recorded substantial improvement after the GMR led consortium took over the operations in 2006. In the next year, the airport's ASQ ranking was 101 in the world. From this very low position, DIAL has made rapid progress over the years in enhancing the IGI Airport's service quality, which has resulted in steady improvement in its rankings. In 2011, the airport had achieved the position of world's number 2, which it retained for three consecutive years till 2013. In 2014 it stepped up its position to world's no. 1 rank in the 25-40 MPPA category and retained the rank in 2015 with score of 4.96 in ASQ survey on scale of 1 to 5.

Commenting on the development, Mr. I Prabhakara Rao, CEO-DIAL said, *"Staying motivated in business and working together as a team is really less about what you hear and think, and more about what you do and achieve. The IGI Airport partners and employees have relentlessly delivered distinct experience to our passengers enabling us to achieve three coveted awards including world number 1 position twice in a row, best Airport by Size and Region – Asia Pacific (25 – 40 MPPA) and 2nd best Airport by Region – Asia Pacific. These achievements reiterate our commitment towards fulfilling our Hon'ble Prime Minister's 'Make in India' mission and also act as a constant catalyst to create a new paradigm of passenger experience. In the fast-changing landscape of worldwide aviation, ACI-ASQ benchmarking*

programme is the key for understanding how to enhance passenger satisfaction and improve business performance."

"DIAL commends the efforts made by its stakeholders such as the airport security agencies - CISF, BCAS, Delhi police; Customs, Immigration and also Airlines, Concessionaires and various service providers and support staff. DIAL values and acknowledges its shareholders; Airports Authority of India (AAI) and Fraport AG. Above all, we would like to convey our sincere gratitude to our passengers with a pledge to continue striving for the best and deliver a World Class airport experience to them," **Mr Rao added**.

Angela Gittens, Director General, ACI World, said: "*Airport's increasing concentration on ensuring a stellar passenger experience is part of a larger trend. Airports have evolved into complex, customer-focused businesses in their own right that in many cases are in competition with each other for passenger traffic. From duty free and restaurants to ambiance, cleanliness, courtesy of staff, amenities, efficiency and more, air travelers are expecting big things from the airports through which they travel. More than anything, ASQ is a way for participants to measure the extent to which they deliver on these expectations."*

Note for Editors:

- Ranked No. 1 in 25-40 MPPA category worldwide in 2014 & 2015.
- Improves from No.2 rank in 2011, 2012 & 2013.
- Delhi Airport has 58 domestic and 62 international destinations.
- Delhi Airport is served by 6 domestic and 57 foreign carriers.
- Handled 78 ATMs per hour, highest ever in India.
- 100,000,000 bags handled with less than 1 mistake in 600,000 bags. 60 times better than acceptable global standards.
- First airport to host and sustain commercial A-380 flights
- Hub for Air India, IndiGo, Vistara, SpiceJet.
- Largest number of transfer passenger in India. 8.6 mn in CY 2015.
- DA-CDM implemented leading to substantial cost savings and improvement in OTP for all airlines.
- Average of 958 flight movements a day in CY 2015.
- 760 thousand metric tonnes of cargo handled in CY 2015.

About DIAL

Delhi International Airport (P) Ltd (DIAL) is a joint venture company; comprising the GMR Group, Airports Authority of India and Fraport. The project being developed by DIAL under Public Private Partnership has been given the mandate to finance, design, build, operate and maintain the Delhi Airport for 30 years with an option to extend it by another 30 years.

For further details, please contact:

Yuvraj Mehta
Group Head & VP – Corporate Communications
Email: yuvraj.mehta@gmrgroup.in

Mobile: 8588888272

: