# कोल इण्डिया लिमिटेड

### महारत्न कंपनी

3 तल्ला, कोर-2 प्रेमिसेस-04-एमआर,प्लॉट-ए एफ-III, एक्शन एरिया-1A, न्यूटाउन, रजरहट, कोलकाता-700156 फोन 033-२३२४६५२६, फैक्स-033-२३२४६५१०

ईमेल:mviswanathan2.cil@coalindia.in वेबसाइट: www.coalindia. In



Coal India Limited A Maharatna Company (A Govt. of India Enterprise)

Regd. Office: 3rd floor, Core-2 Premises no-04-MAR, Plot no-AF-III, Action Area-1A, Newtown, Rajarhat, Kolkata-

PHONE; 033-2324-6526, FAX; 033-23246510

E-MAIL: mviswanathan2.cil@coalindia.in WEBSITE: www.coalindia.in CIN- L23109WB1973GOI028844

Ref.No.CIL:XI(D):04156:2016: 1370

Dated: 4th April'2016

To, Listing Department, Bombay Stock Exchange Limited, 14th Floor, P.J.Towers, Dalal Street. Mumbai - 400 001

# SUB:-Statement on Investor Complaints for the Quarter ended 31st March'2016 Ref.: Scrip Code 533278.

Dear Sir,

We are enclosing a statement on investor complaints for the quarter ended 31st March'2016 as received from our Registrar & Share Transfer Agent.

This is for your information and records. This is as per Regulation 13(3) of the SEBI (LODR) Regulations 2015.

Yours faithfully,

(M.Viswanathan/एम विस्वनाथन)

Company Secretary/कंपनी सचिव

& Compliance Officer/कम्प्लायंस ऑफिसर

Encl: As above



R/KCPL/CIL/4 April 1, 2016

Coal India Limited
Coal Bhawan, Premises No-04 MAR,
Plot No-AF-III, Action Area-1A,
New town, Rajarhat,
Kolkata-700156

Kind attn: Shri M Viswanathan, Company Secretary

Dear Sir,

Unit: Coal India Limited.

#### Complaints position from 01.01.2016 to 31.03.2016. (A)

Description	Opening Balance as on 01.01.2016	Received during the Quarter	Resolved during Quarter	Pending as on 31.03.2016
Non-receipt of Refund order	NIL	12	12	NIL
Non receipt of Electronic Credits.	NIL	NIL	NIL	NIL
Non receipt of dividend Warrants	NIL	287	287	NIL
SEBI Complaints	NIL	7	7	NIL
Stock Exchange Complaints	NIL	1	1	NIL
Advocate Notices	NIL	NIL	NIL	NIL
Total	NIL	307	307	NIL

## Complaints position - consumer court cases since IPO till 31.03.2016.(B)

Description	Opening Balance as on 01.01.2016	Received during the Quarter	Resolved during Quarter	Pending as on 31.03.2016
Consumer Forum/Court	20	NIL	4	16**
Cases – since the IPO				

<sup>\*\*</sup> Write statement submitted. Awaiting Court orders.

This is for your information.

Thanking you

Yours faithfully for KARVY COMPUTERSHARE PRIVATE LIMITED

VEDIN

Deputy General Manager



### Karvy Computershare Private Limited

Corporate office: "Karvy Selenium Tower B", Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032. Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No.1, Banjara Hills, Hyderabad - 500 034. T: +91-40-2331-2454/2332-0751/752/251 | F: +91-40-2331-1968 | www.karvy.com | www.karvy.computershare.com | CIN: U72400TG2003PTC041636

Australia | Bahrain | Canada | Channel Islands | Germany | Hong Kong | Ireland | New Zealand | Philippines | South Africa | United Kingdom | USA