



Novartis India Limited
Registered Office:
Sandoz House
Shivsagar Estate
Dr. Annie Besant Road
Worli, Mumbai 400 018
India
Tel +91 22 2495 8400
Fax +91 22 2495 0221
CIN No. L24200MH1947PLC006104
Website: www.novartis.in
Email : india.investors@novartis.com

The Secretary
The Stock Exchange, Mumbai
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai 400 001

April 19, 2016

Statement of Investor Grievances pursuant to Regulation 13(3) of SEBI (Listing Obligation and Disclosure Requirements), Regulations 2015 for the quarter ended March 31, 2016

Dear Sirs,

Pursuant to Regulation 13(3) of the SEBI (Listing Obligation and Disclosure Requirements), Regulations 2015, please find enclosed statement of investor grievances for the quarter ended March 31, 2016.

Thanking you.

Yours sincerely,

For Novartis India Limited

A blue ink signature of Dinesh Charak, consisting of several overlapping loops and a horizontal line at the bottom.

Dinesh Charak
Whole Time Director

A blue ink signature of Girish Tekchandani, featuring a large, stylized 'G' and 'T' followed by a horizontal line.

Girish Tekchandani
Company Secretary &
Compliance Officer

Encl.: as above



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Name of the Company: Novartis India Limited

Scrip Code: 500672

Statement of Investor Grievances pursuant to Regulation 13(3) status of as per SEBI SEBI (Listing Obligation and Disclosure Requirements), Regulations 2015 for the quarter ended March 31, 2016

Particulars	Number of Complaints
Complaints pending as on 31.12.2015	Nil
Complaints received during 01.01.2016 to 31.03.2016	2
Complaints resolved during 01.01.2016 to 31.03.2016	1
Complaints pending as on 31.03.2016	1*

**The complaint was resolved on April 18, 2016*

For Novartis India Limited

Dinesh Charak
Whole Time Director

Girish Tekchandani
Company Secretary &
Compliance Officer