

Corporate Office

Redington (India) Limited

"Redington House" Centre Point Plot. Nos. 8 & 11 (SP) Thiru. Vi.Ka Industrial Estate, Guindy, Chennai- 600032. Board No : + 91 - 44 - 42243353 Fax No : + 91 - 44 - 22253799

CIN: L52599TN1961PLC028758

25<sup>th</sup> June 2016

The National Stock Exchange of India Ltd Exchange Plaza Bandra-Kurla Complex, Bandra (E), Mumbai – 400051.

Sub: Investor/ Analyst Meet

Dear Sir/Madam,

This has reference to our communication dated  $7^{th}$  June 2016 intimating the details of Investor/Analyst meet scheduled on  $24^{th}$  June 2016.

In this regard, we are enclosing herewith the presentation made at the investor meeting held on  $24^{th}$  June 2016.

We request you to kindly take the above information on record.

Thanking you,

Very truly yours,

M. Muthukumarasamy Company Sacretary.

Cc : BSE Limited

Floor 25, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai – 400 001

# REDINGTON

## REDINGTON (INDIA) LIMITED

ANALYST MEET 24 JUNE 2016

## Safe Harbor

This presentation contains "forward looking statements" including, but without limitation, statements relating to the implementation of strategic initiatives, and other statements relating to Redington India Limited's future business developments and economic performance.

While these forward looking statements indicate our assessment and future expectations concerning the development of our business, a number of risks, uncertainties and other unknown factors could cause actual developments and results to differ materially from our expectations.

These factors include, but are not limited to, general market, macro-economic, governmental and regulatory trends, movements in currency exchange and interest rates, competitive pressures, technological developments, changes in the financial conditions of third parties dealing with us, legislative developments, and other key factors that could affect our business and financial performance.

Redington India Limited undertakes no obligation to periodically revise any forward looking statements to reflect future / likely events or circumstances.

## Our journey

To an emerging market Supply Chain Solution Provider I-SA-METACIS

To a multi product/ multi brand/ pan India , pan Arab and pan Africa distributor From a single product/ single brand/ single country distributor 1994 - 2007 2016



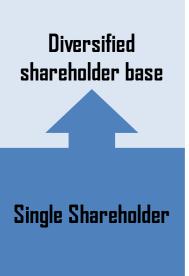






## Our transformation

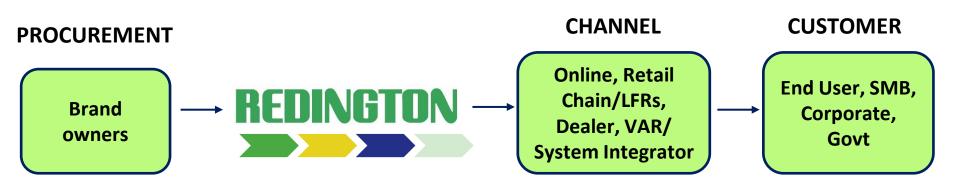








## Redington Supply Chain





## Consistent growth in











































































































DISTRIBUTION



LOGISTICS



SUPPORT SERVICES



## Our Pillars of strength







80+
SALES OFFICE



100+ WAREHOUSES



350+ SERVICE CENTRES

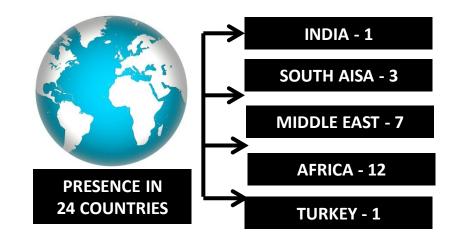


7,000+ PEOPLE POWER



DISTRIBUTION: 200+

SERVICES: 50+



## Lines of business across geographies

LINES OF BUSINI	ESS	MIDDLE East	AFRICA	TURKEY	INDIA/ SOUTH ASIA	CIS
DISTRIBUTION	*REDINGTON  arena  GEFFERENCE STREETE			**		
IT SERVICES	ensure SETVICES solutions lacgord (source) Bilgim Dangmoritä (simseleri			***		
LOGISTICS SERVICES	PROCONNECT  supply chain solutions	*				

# DISTRIBUTION



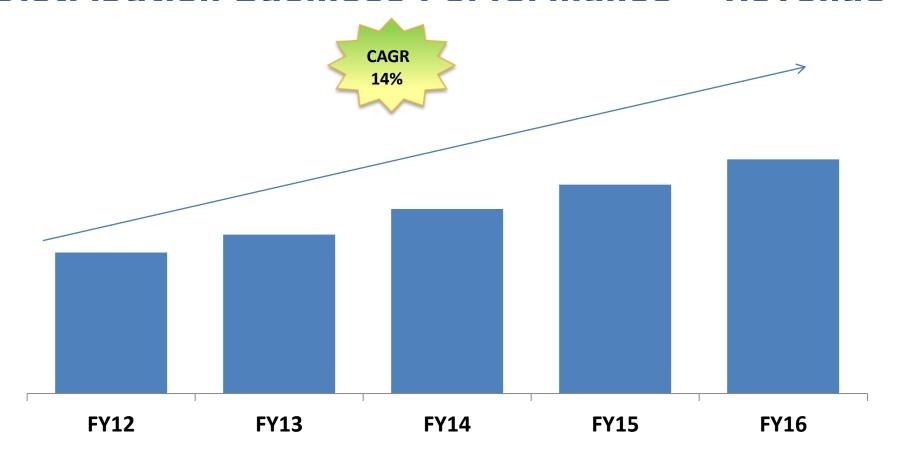
IT / MOBILITY PRODUCTS

**ACROSS** 

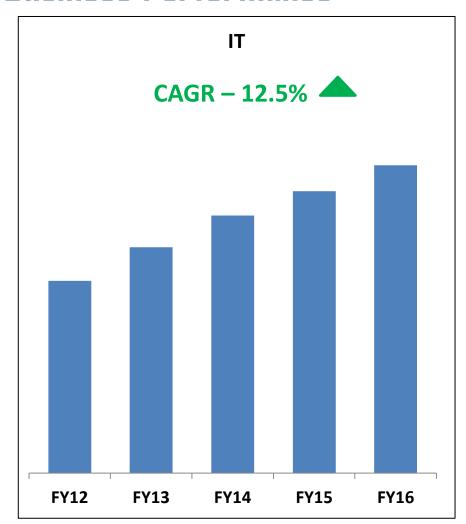
**CONSUMER / ENTERPRISE SEGMENTS** 

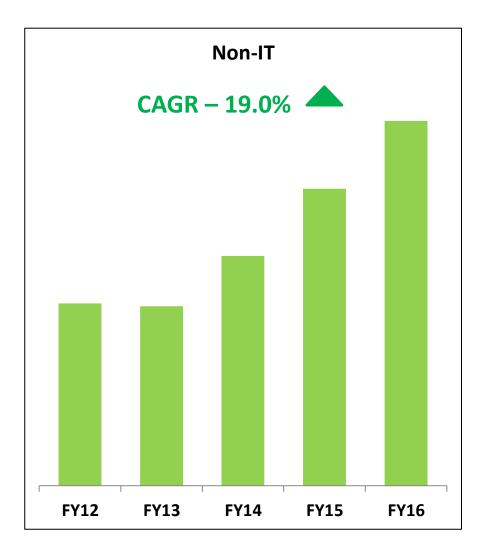


## Distribution Business Performance - Revenue



### **Business Performance**





## LOGISTICS



#### Industries:

IT | Pharma & Office automation| FMCG | Telecom & Infrastructure | Chemicals & Plants | Beverages| Consumer Durables | Electrical & Electronics | Engineering | Garments | Education | E-Com

PAN INDIA PRESENCE

OVERSEAS OPERATIONS IN UAE COMMENCED RECENTLY



**IMPORT CLEARNACES** 



**WAREHOUSING** 



**IN PLANT MANAGEMENT** 



**TRANSPORTATION** 



**VALUE ADDED SERVICES** 

## ProConnect Snapshot



# CAPABILITIE

- Offering End to End Services
- Adhering best practices in Supply chain
- Pan India Network
- IT Enabled operation
- Support to all verticals
- Expertise in IT & telecom verticals
- Specialised in Ecom biz process
- Value added services offering
- Quick Adoptability to new processes
- Scalability
- **Efficient Transport Mgmt**

#### **Verticals Served**























IT Products

Retail / E-Commerce

Pharma

Office Automation

Telecom & Infrastructure

Consumer Durables

Electricals & Electronics

**Paints** 

Engineering

FMCG & Food Products

## **ProConnect Clientele**

IT	Telecom & Infrastructure	Consumer Durables	Electrical & Electronics	Chemicals	Engineering	e commerce
/SUS	<u>!dea</u>	B/S/H/	CONSUL	KANSAI NEROLAC PAINTS LIMITED	BOSCH	Big Basket
BenQ	indus	<b>JARDEN</b> consumer solutions	Ganpati Electricals (P) Ltd.	Henkel	M	
Cyberoam	indus	Preethi	GEPL An ISO 9001:2008 Certified Company	Office Automation	DORMA	
Kay Kay Overseas <b>Ienovo</b>		Pharmaceutical	Genus energizing lives	ampLe,	<b>SCHWING</b> Stetter	snapdeal
<b>√Computing®</b>	Reliance	Carestream	Socomec	<b>brother</b> .	Waters	
3		Vascular Thecapentics (lastin) Pvs. Ltd.	CHILDVELIVE PUNEL SUILLING	at your side	THE SLIGHTE OF WHAT'S PUBBLE.	
netplace	Reliance	FMCG	4PL	Garments	Retail	
SONICWALL	TATA TELESERVICES	rb	asc	æ.₩	UniverCell®	
Tech Mahindra	TowerVision <sup>TM</sup> Infrastructure Sharing	HEALTH + HYGIENE + HOME	abhishek supply chain solutions	Triumph INTERNATIONAL	The Mobile Expert——	
TRANSITION SYSTEMS	Vivo					
velocis	vodafone	Dalmia Continental	DSV			

## **Automated Distribution Centres**







#### Chennai

Land Area - 11.56 Acres

Operational since July '09

Capacity – 3.35 lakhs sq ft

#### Kolkata

Land Area - 13.76 Acres

Operational since Feb '14

Capacity – 1.50 lakhs sq ft

#### Dubai

Land Area\* - 5.17 Acres

Operational since Sep '10

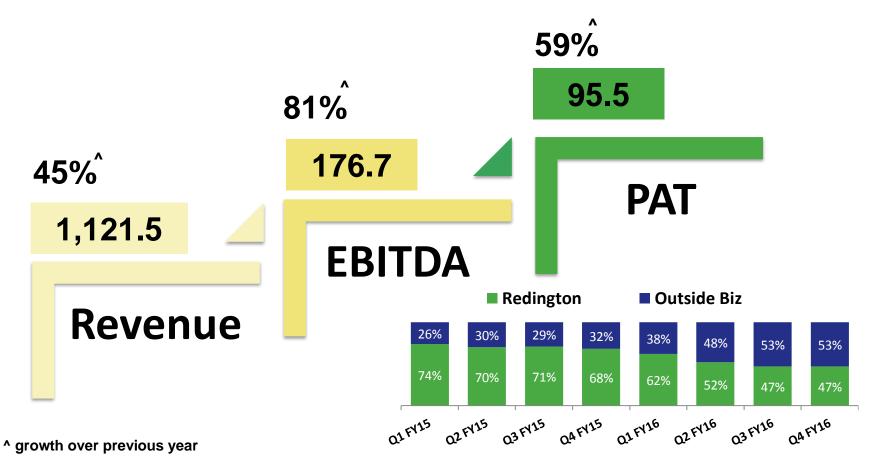
Capacity – 94,723 sq ft

\* Long lease

Total number of warehouses: 100+ with 2.2 mn sq. ft. – PAN India, Middle East and Africa

## ProConnect Performance - FY16

**₹ Million** 



# SUPPORT SERVICES







**WARRANTY SERVICES** 





**INFRASTRUCTURE SERVICES** 



**AMC SERVICES** 

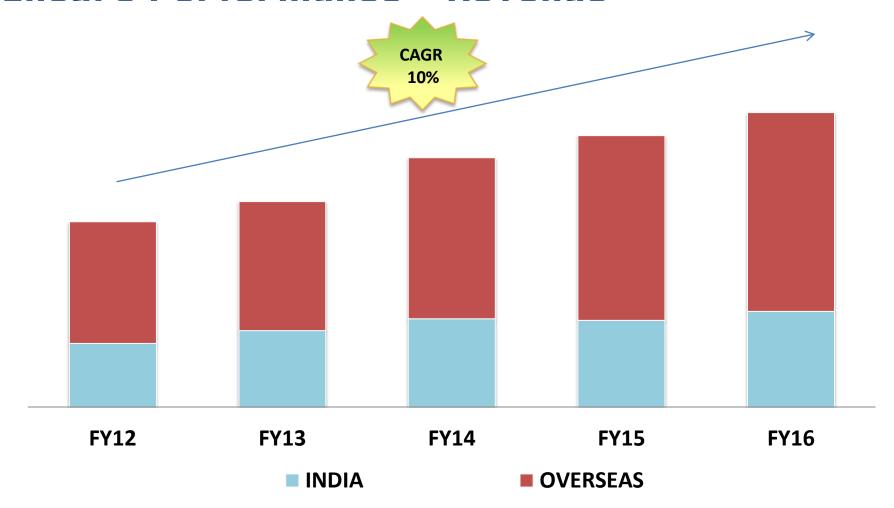
#### 350+ Service centres across

- India
- Middle East
- Africa



**SOFTWARE SUPPORT SERVICES** 

## Ensure Performance - Revenue



## Ensure – Brands Serviced





































































## Our Board

#### **Independent Directors**



Prof. Ramachandran Chairman Professor Corporate Policy & Strategy IIM, Bangalore



V. S. Hariharan Ex. V.P Hewlett-Packard Singapore



Keith WF Bradley
Ex.President Ingram Micro
North America



Suchitra Rajagopalan
Director
Corporate Governance
Volvo, UK

#### **Executive Directors**



Raj Shankar Managing Director



E H Kasturi Rangan Whole time Director

#### **Non-Executive Directors**



**R Srinivasan** Vice Chairman



R Jayachandran Ex-Chairman Olam International Singapore



**Tu, Shu-Chyuan**General Manager
Business Development
Synnex Tech, Taiwan



Lin, Tai-Yang
Director of Finance Planning
and Management
Synnex Tech, Taiwan



Nainesh Jaisingh
MD & Global Co-Head
Standard Chartered
Private Equity, Singapore



**B Ramaratnam** Professional Director

## Our Management Team



E H Kasturi Rangan Whole time Director



P S Neogi Joint COO- IT Division, India



Ramesh Natarajan Senior President India



**Dr. R. Arunachalam**Senior Vice President,
ProConnect Logistics, India



**S V Krishnan** CFO, India



Stephen Aranha President Ensure Service, India



Ashish Bharti
President
IT Volume Distribution,
MF



Aloysius Fernandes
President
IT Volume, Africa



B Ramkumar
President
IT Value Added Distribution
ME & A



Jim Mathew VP Telco Distribution Africa



Sriram Ganeshan CFO ME & A



S Sethuraman Sr. VP Support Services / Ensure Services, ME & A







Serkan Celik, CFO – Arena, Turkey

## Key differentiators



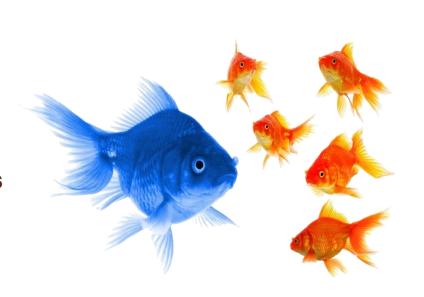
BRANDS & MARKETS
 Unmatched bouquet of brands
 Extensive footprint



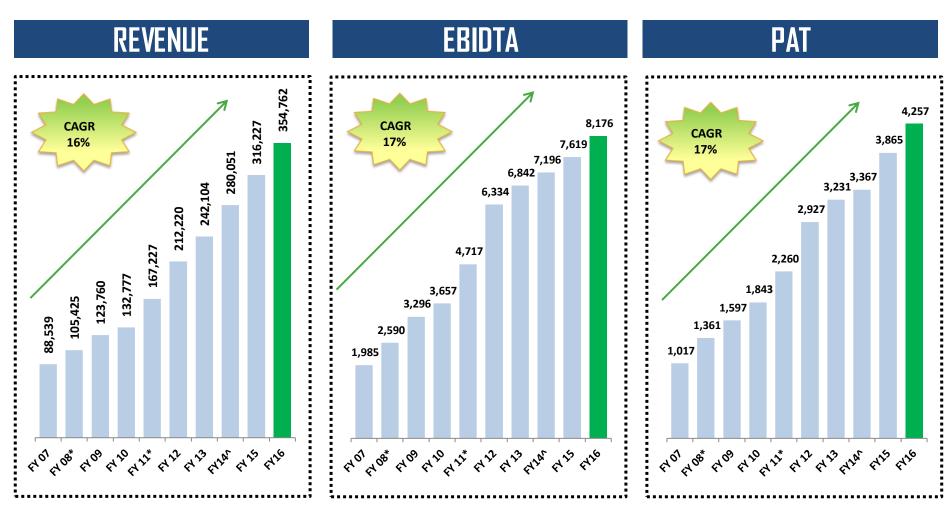
INVESTMENTS
 Infrastructure, Systems and processes
 Customized to local needs



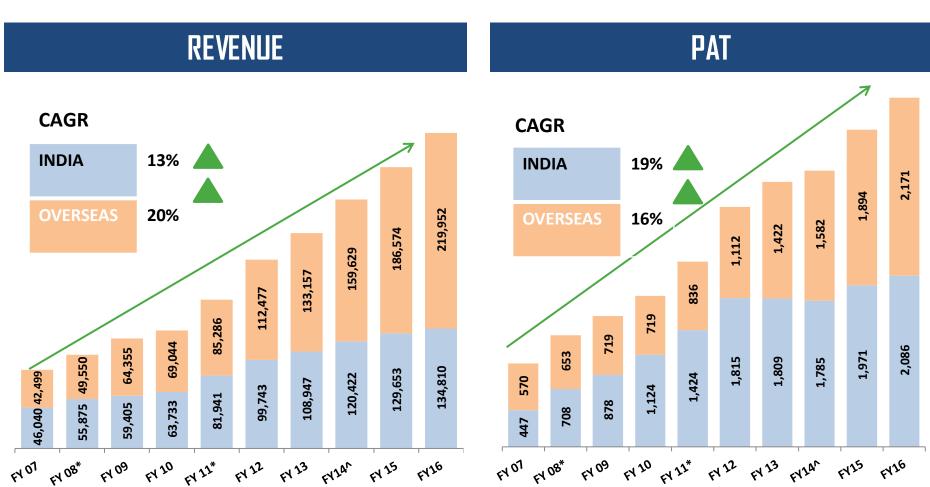
PEOPLE
 Professionals with long service
 Product and market knowledge





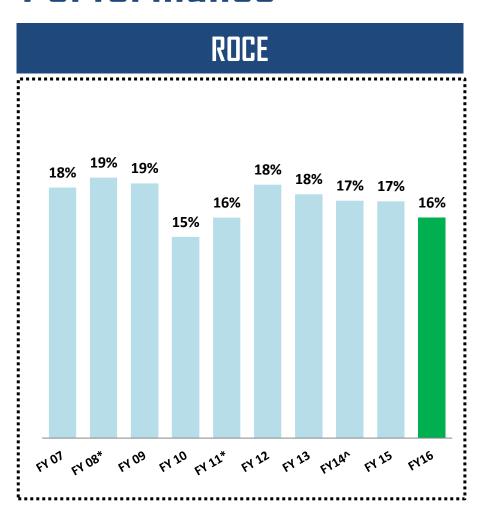


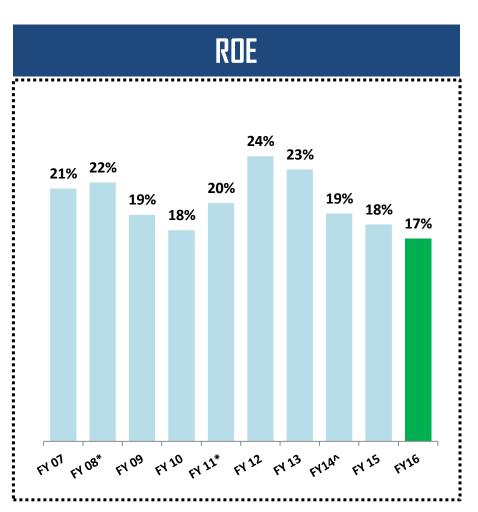
## Geographical split



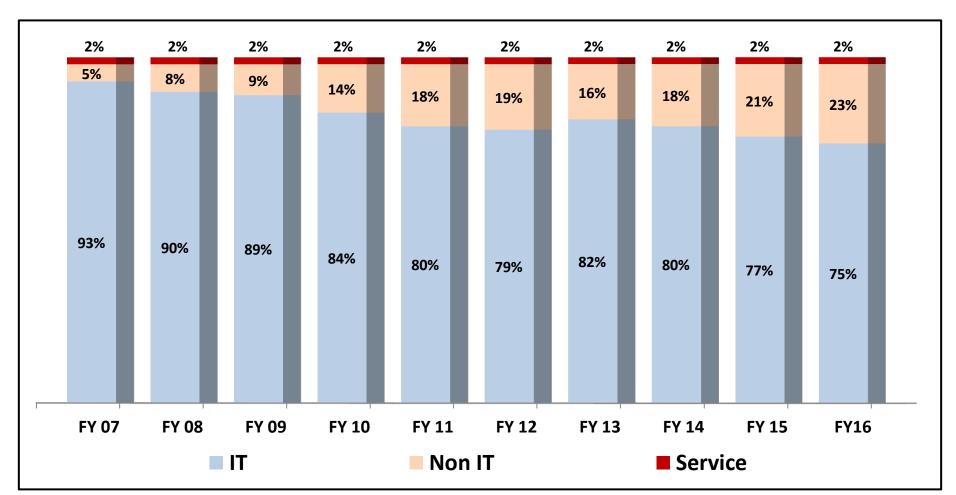
<sup>\*</sup>Post acquisition of following entities - FY08 Easyaccess Financials Services Ltd,FY11 Arena. ^ Post sale of Easyaccess financial services .

## Performance



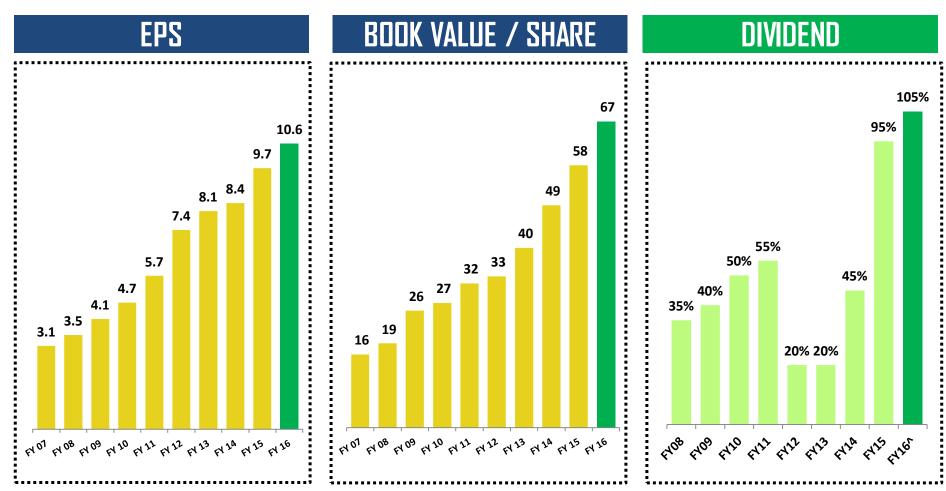


# Revenue by Vertical



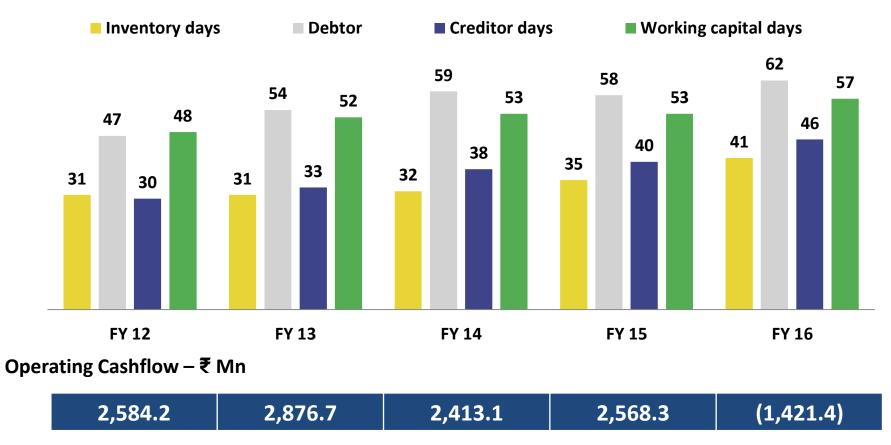
## Return to Shareholders

Amt. in INR

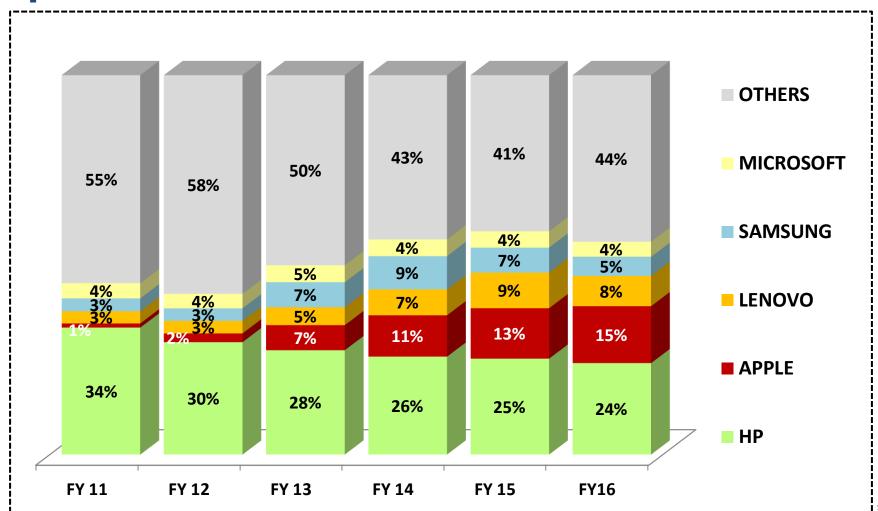


<sup>^</sup> Subjected to approval by members in ensuing AGM

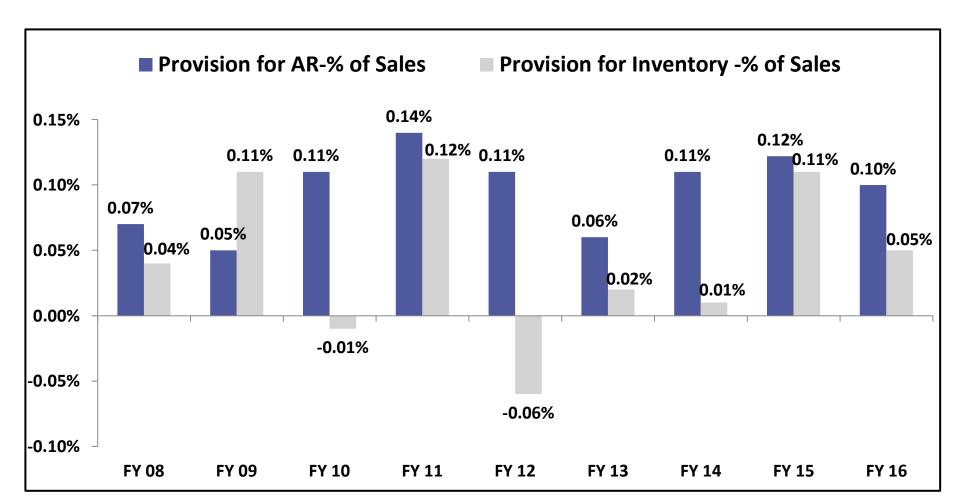
## **Working Capital Days**



## Top 5 vendors



## Provisions



## Risk Management

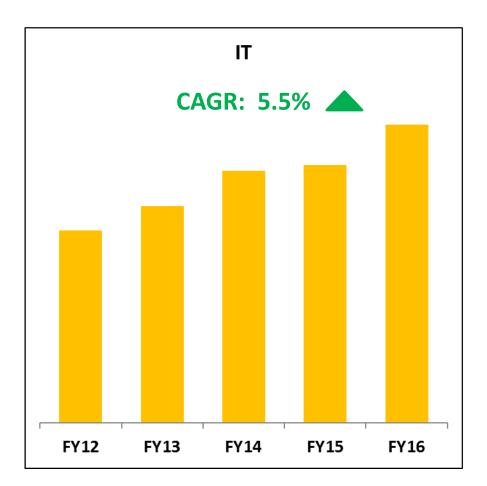
% of Bank limits utilised for FY16	43%	
	Long term	Short term
CRISIL	AA - (stable)	A1+
ICRA	AA -	A1+
Credit insurance - % of Revenue	44%	

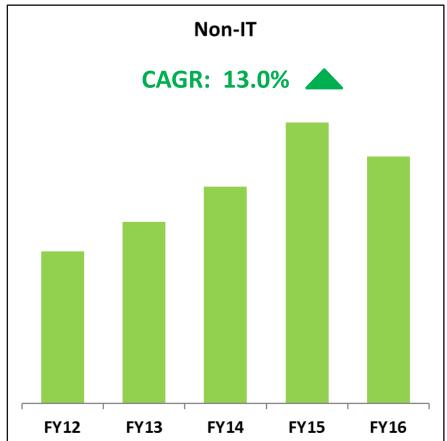
## Ability to manage challenges

	FY	% of Cons	Total REDIL	
Event		Before the event	After the event	Revenue YOY growth
HP de-growth in MEA	2010	46%	39%	7.3%
HP restructuring in India	2011	34%	22%	25.9%
Nokia Exit in Africa	2013	13%	3%	14.1%
Blackberry slump	2013	17%	11%	14.1%
iPhone change in distribution	2016	33%	29%	12.2%

# REDINGTON INDIA OPERATIONS

## **Business Performance - INDIA**





### DQ CHANNEL : Top 50 Distributor - INDIA

	<b>3</b>	Revenue Rs. in Cr			
Rank	Company	FY15	FY14	FY13	
1	Ingram Micro	15,823	14,128	12,024	
2	Redington	14,610	13,657	11,746	
3	HCL Infosystems	6,239	7,267	9,885	
4	Savex Computers	5,980	5,678	4,681	
5	Rashi Perpherals	2,980	2,180	1,765	
6	IRIS Computers	2,723	1,893	1,605	
7	Compuage Infocom	2,129	2,275	1,961	
8	Supertron Electronics	1,975	1,575	1,408	
9	Neoteric Informatic	1,606	1,501	1,624	
10	Global Infonet	1,237	1,105	934	
11	Datacare Corp	600	500	400	
12	Fortune Marketing	560	508	552	
13	Mediaman Infotech	438	325	321	
14	Ample Technologies	400	300	250	
15	Balaji Solutions	392	308	251	
16	Technocrat Infotec	350	324	303	
17	Compage Computers	350	370	370	
18	Roop Technologies	348	270	263	
19	Eastern Logica	310	250	210	
20	Lalani Infotech	300	260	240	
21	Maxtron Electronics	289	365	360	
22	Agmetal India 280 207		207	221	
23	Pacific Infotel	241	232	195	
24	Vishal Peripherals	236	185	158	
25	Swetha Computers and peripherals	230	250	200	

		Revenue Rs. In Crore			
Rank	Company	FY15	FY14	FY13	
26	Sakri IT Solutions	230	180	145	
27	Datamation Services	228	228	225	
28	Savera Marketing Technologies	225	182	157	
29	Sogo Computers	220	330	300	
30	Alco Infotech	215	185	165	
31	Comexcell Technologies	200	190	185	
32	Elcom trading	199	176	158	
33	Creative peripherals and distribution	184	140	127	
34	Supreme Technologies	178	156	140	
35	RX Infotech	171	155	131	
36	Mega Compu World	168	140	125	
37	Aegis Infoware	165	165	151	
38	Supreme Computers	164	178	188	
39	Modi Infosol	160	180	150	
40	Park Network	150	150	116	
41	Galaxy computech	129	109	102	
42	Peripherals engineers	125	123	105	
43	Aldous Glare Trade and Export	120	110	159	
44	Suntronic systems	120	125	110	
45	Sujatha Computers	110	100	120	
46	SV Electronics	105	125	140	
47	Champion computers	98	86	73	
48	Microcare Computers	95	126	77	
49	Saboo Computers	91	95	75	
50	Aarvee computers	91	84	89	

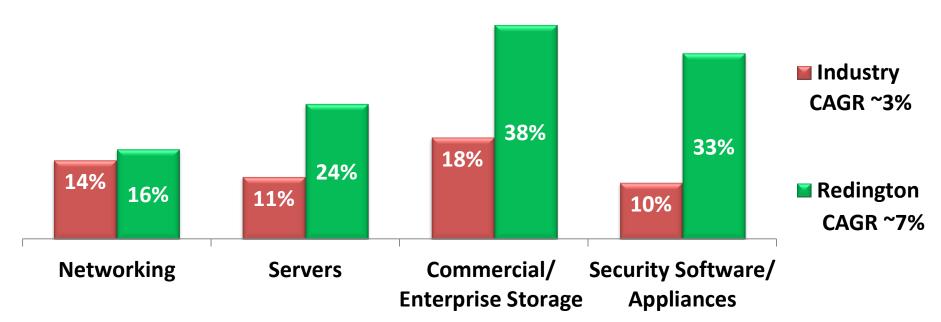
#### India IT Industry vs. Redington FY14-16

:~₹80,000 Cr **Overall Market size** Distribution addressable business

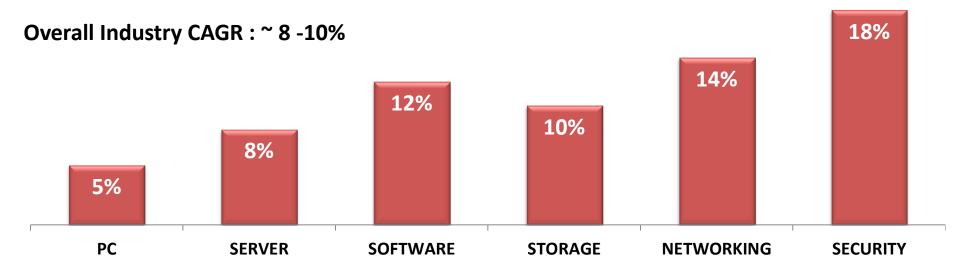
**Redington Share** 

: ~ ₹ 45,000 Cr

: ~ 17% of ₹ 45,000 Cr



### India IT Industry - FY17-20



#### **GROWTH DRIVERS**

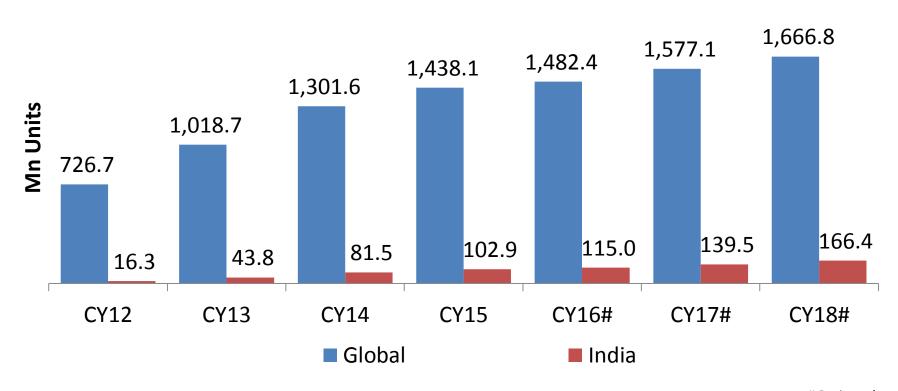
- Digital India and Smart City Projects
- Brand Acquisition & Channel expansion in T3 / T4 cities
- Increase wallet-share in targeted volume vendors

#### On-Prem vs Cloud : FY 15-16 - FY 19-20

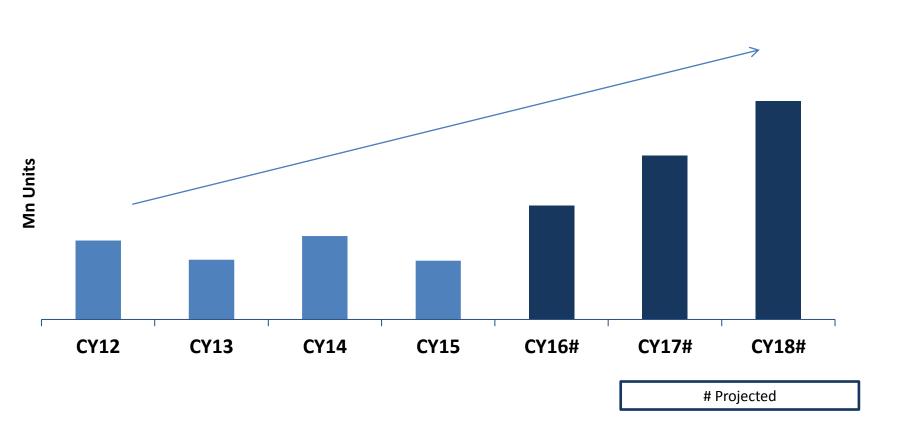
	TOTAL IT MARKET	TOTAL ON-PREM BUSINESS	TOTAL CLOUD BUSINESS
FY 2015-16	\$ 12.0 Bn	\$ 11.3 Bn	\$ 0.70 Bn
FY 2019-20	\$ 17.5 Bn	\$ 14.0 Bn	\$ 3.5 Bn
CAGR	10%	5.5%	~ 50%

REDINGTON ADDRESSABLE CLOUD REVENUE IN FY19-20 : \$1.3 Bn

#### Smartphone Shipments - Global and India



#### REDIL Smartphone Sales - Past and Projected



#### **Growth Strategy**



Increase in Portfolio - Predominantly Blackberry & Apple in the past to bouquet of brands including MNC, India and Chinese brands



Platform agnostic - In addition to BB & iOS focus on Android as well



Present in all GTM - LFR, D2R, RDS, OT chains, Enterprise and Online



**Expand Geo** - National / Regional / State / City



Increase wallet share in Vendor pie



Vendor preferred distributor when expanding from Online to Offline



#### Industry forecast

15% -20% of India's GDP spent on Logistics and transportation

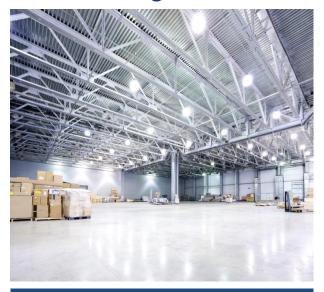
3PL to grow by 12% reaching US\$ 19.2 Bn by 2020



LOGISTICS

Demand to grow at 9% CAGR to 1439 Mi Sq ft by 2019

constitutes 15% - 35% of the total Logistics Cost



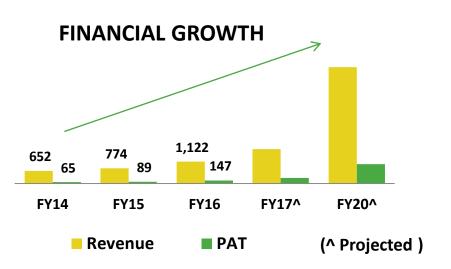
WAREHOUSING

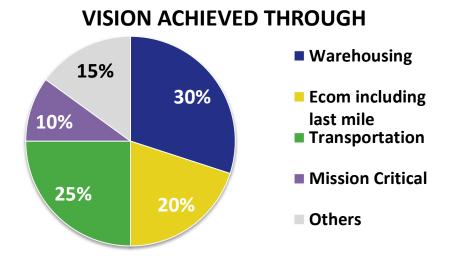
To grow by 3-4x targeting US \$ 44.1Bn in 2018



E-COMMERCE

#### Proconnect







#### **Expected Benefits of GST to Redington**

- No. of WHs for Redington Biz to come down from 53 To 36
- Net reduction in SCM cost
- Reduction in Inventory by 3-5 days
- Improvement in Return ratios
- Increased business opportunities for ProConnect
- 5 additional ADCs in key locations, for increased throughput & operational efficiency
- Overall demand environment expected to improve

### Way Forward - India

**Product Category** 

- Enterprises / Smartphones

Business

- Logistics

**Objectives** 

- Improve ROE & ROCE

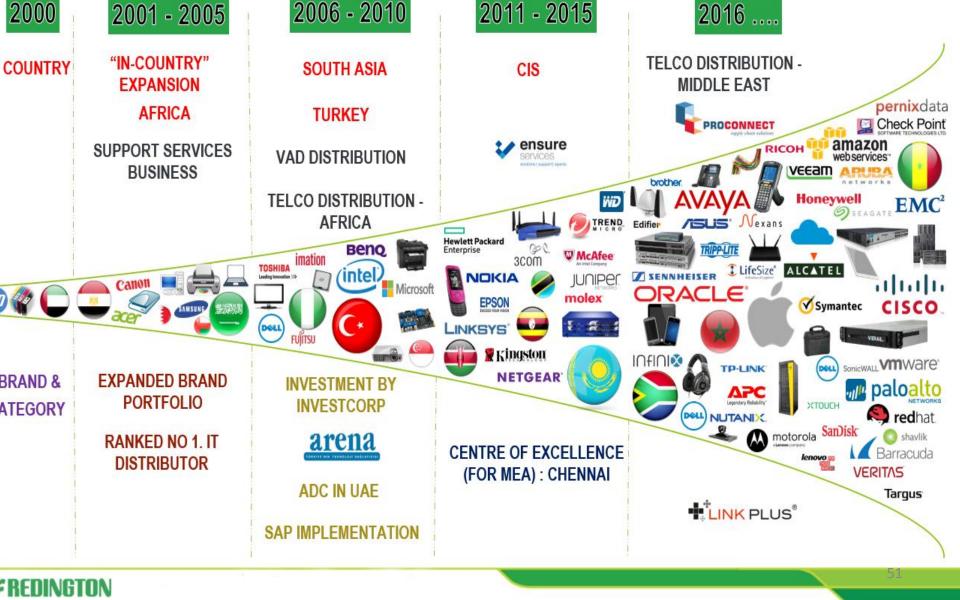
- Double-Digit Earnings Growth

### REDINGTON

**OVERSEAS OPERATIONS** 

#### **Evolution & Transformation**





### Redington Gulf board

#### **NON-EXECUTIVE**



Mr R SRINIVASAN Chairman



Mr R JAYACHANDRAN
Ex-Chairman
Olam International,
Singapore

#### **EXECUTIVE**



Mr RAJ SHANKAR Managing Director

#### **INDEPENDENT**



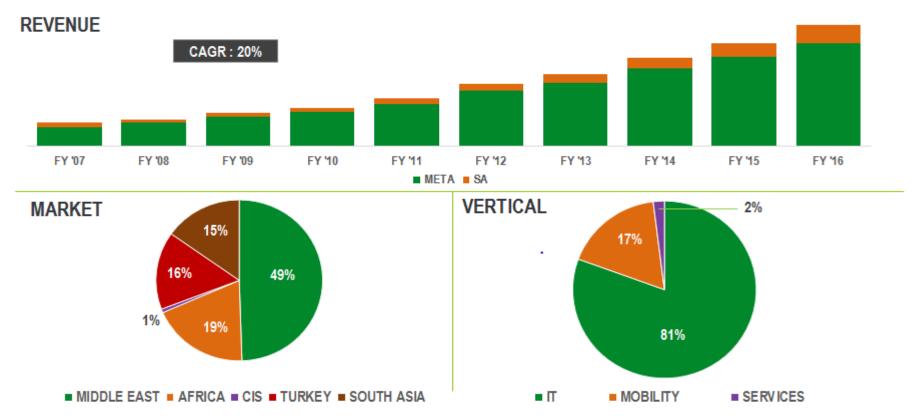
Ms RAMA BIJAPURKAR Ex McKinsey, AC Nielsen Marketing Strategy Consultant



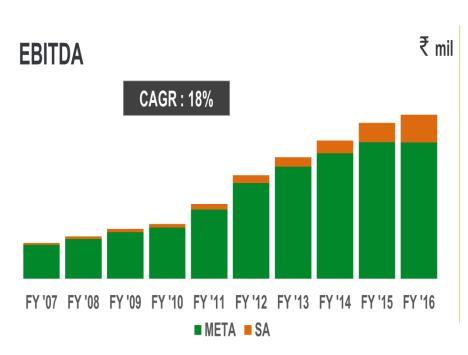
Mr STEVEN PINTO
Ex-Head, Osool Finance (CB)
Ex-CEO, Citibank, Oman

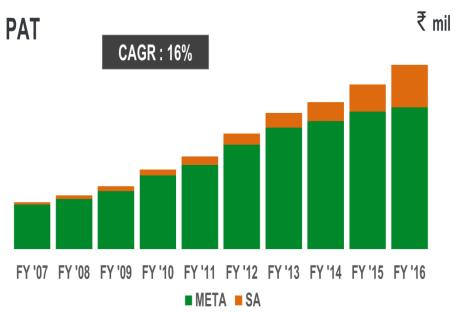
#### PERFORMANCE OVER THE YEARS

₹ mil



#### Performance over the years







### Leadership position for 12 consecutive years



DISTRIBUTOR	CHANGE	2015	2014	AUDITOR	STAFF	ACTIVE ACCOUNTS
REDINGTON GULF FZE	SAME	\$ 2.84 BN	2.62 BN	DELOITTE & TOUCHE	1,901	16,000
GLOBAL DISTRIBUTION FZE	1	\$ 853.4 M	\$ 607.9 M	MOORE STEPHANS	115	1,150
BDL GROUP	1	\$ 722.4 M	\$ 903 M	Dr. USAMA TABBARA	160	840
LOGICOM GROUP MIDDLE EAST	1	\$ 710 M	\$ 575 M	KPMG	350	3,500
METRA COMPUTER GROUP	1	\$ 680 M	\$ 830 M	ERNST & YOUNG	800	7,000
MITSUMI Distribution	1	\$ 475 M	\$ 390 M	PKF	201	3,300
ALMASA IT DISTRIBUTION	SAME	\$ 390.1 M	\$ 410 M	DELOITTE & TOUCHE	220	1,000
ASBIS MIDDLE EAST FZCO	1	\$ 254 M	\$ 229 M	KPMG	85	34,000
WESTCON ME GROUP	SAME	\$ 214 M	\$ 207 M	DELOITTE & TOUCHE	175	5,000
AL-JAMMAZ GROUP	1	\$ 187 M	\$ 160 M	ALHOSHAN	240	1000
GULF SHADOW COMPUTER SYSTEM	1	\$ 152 M	\$ 156 M	AWNI FARSAKH & CO	150	1,700
TRIGON LLC	1	\$ 142 M	\$ 150 M	KPMG	102	350
GOLDEN SYSTEMS MIDDLE EAST	1	\$ 135 M	\$ 177 M	SALIM Rajkutwala	82	500
STARLINK	NEW ENTRY	\$ 104 M	N/A	KPMG	250	

#### Distribution landscape

- No global player present on a regional basispresent only in select businesses/markets
- 2 of the Top 5 global distributors exited the region
- 7 of the top 10 regional distributors degrew in FY'16
- None of the regional distributors have a comprehensive product and service offering

#### Adapt to a changing landscape



# **CONTROL** REVIEW IDENTIFY ASSESS

# Risk Management

#### Risks





KENYA, NIGERIA, TURKEY



IRAQ, LIBYA, SYRIA, YEMEN

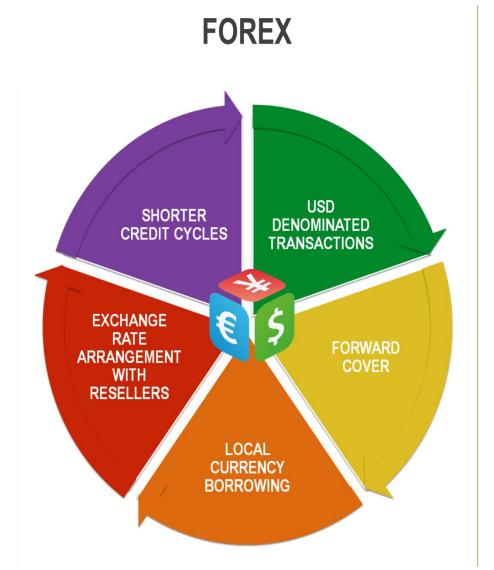


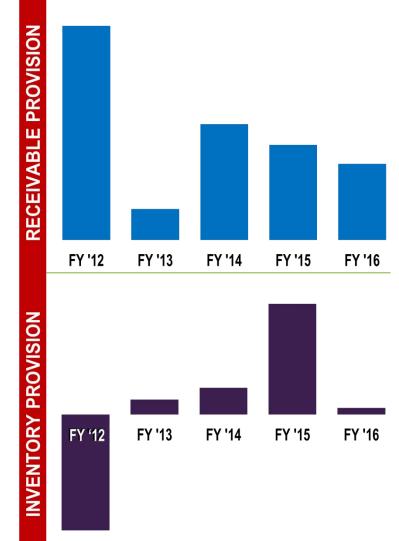
POLITICAL INSTABILITY
2 PARLIAMENTARY ELECTIONS











## Way forward







**MEDIUM - LONG TERM** 

**UAE, KSA QATAR, KUWAIT** 

**IRAQ, IRAN & LEVANT** 



TANZANIA, KENYA, ETHIOPIA, GHANA, SENEGAL

NIGERIA, MOROCCO



**KAZAKHSTAN** 

UZBEKISTAN, TURKMENISTAN, GEORGIA

### Way forward

	[ ]	SHORT TERM	MEDIUM - LONG TERM  VAD, IOT, CONNECTED DEVICES		
SS	IΤ	VAD			
FOCUS BUSINESS	MOBILITY	SMART PHONES	SMART PHONES  Windows Phone		
5 D	SUPPORT SERVICES	REPAIR SERVICES IN ME	IMS, SOLUTIONS		
	LOGISTICS SERVICES	UAE	SAUDI ARABIA, QATAR, KUWAIT		

#### **COMPANY OBJECTIVE IN 3-5 YEARS**

- DOUBLE DIGIT EARNINGS GROWTH EVERY YEAR
- REDUCE WORKING CAPITAL DAYS BY ONE WEEK

### Summary

#### LEADING DISTRIBUTOR IN META FOR 12 YEARS IN ROW

ONLY COMPANY ADDRESSING 37 MARKETS WITH EXTENSIVE INCOUNTRY INFRASTRUCTURE AND PROFESSIONAL TEAM

ONLY COMPANY HAVING BOTH DISTRIBUTION AND SERVICES IN META REGION

OVER LAST 10 FINANCIAL YEARS ACHIEVED DOUBLE DIGIT CAGR GROWTH IN REVENUE AND PROFITS

PROFESSIONAL BOARD WITH DEEP EXPERIENCE IN BOTH REDINGTON AND ARENA

# Questions

#### Investor contact

### REDINGTON

#### **Investor Contact**

#### M. Muthukumarasamy

Compliance Officer
Redington (India) Limited
SPL Guindy House, 95 Mount Road,
Guindy, Chennai 600 032

https://www.redingtonindia.com

**CIN** - L52599TN1961PLC028758

