



**Fortis Healthcare Limited**  
Support Office:  
Tower A, Unitech Business Park,  
Block - F, South City 1, Sector - 41,  
Gurgaon, Haryana - 122001 (India)  
Tel : 0124 492 1021  
Fax : 0124 492 1041  
**Ambulance : 105010**  
E-mail : [secretarial@fortishealthcare.com](mailto:secretarial@fortishealthcare.com)  
Website : [www.fortishealthcare.com](http://www.fortishealthcare.com)

FHL/SEC/SE/IR/APR'16

July 11, 2016

The National Stock Exchange of India Limited  
Corporate Communication Department  
"Exchange Plaza", 5th Floor,  
Bandra- Kurla Complex, Bandra (East),  
Mumbai-400051  
Scrip Symbol: FORTIS

Department of Corporate Services  
BSE Limited  
Phiroze Jeejeebhoy Towers  
Dalal Street  
Mumbai – 400 001  
Scrip Code: 532843

Dear Sir,

**Sub: Statement on Investor Complaints under Regulation 13(3)**

Please find enclosed the Statement giving the number of investor complaints pending at the beginning of the quarter, those received during the quarter, disposed of during the quarter and those remaining unresolved at the end of the quarter ended June 30, 2016, as received from the Registrar and Transfer Agent, pursuant to Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

You are requested to take the same on your record.

Thanking you,

Yours faithfully,

**For Fortis Healthcare Limited**

**Rahul Ranjan**  
Company Secretary  
ACS 17035



Encl: As above

R/KCPL/FHCL/IG/REP/16  
July 4, 2016

**THE COMPANY SECRETARY**  
**FORTIS HEALTHCARE LIMITED**  
**ESCORTS HEART INSTITUTE AND RESEARCH CENTER**  
**OKHLA ROAD**  
**NEW DELHI - 110025**

Dear Sir/Madam,

Please find listed below investor Queries / Complaints received for the period 01/04/2016 to 30/06/2016.

S No.	Description	Opening Complaint	No. of Cases Received	Disposed	Pending
1	Non receipt of dividend warrants	0	1	1	0
2	Non receipt of annual reports	0	1	1	0
3	Non receipt of securities	0	1	1	0
4	Non receipt of securities after transfer	0	1	1	0
5	Non receipt of electronic credits	0	0	0	0
6	Non receipt of dup/transmission/Deletion of scs	0	0	0	0
7	Non receipt of refund order	0	0	0	0
8	Clarification regarding shares	0	0	0	0
9	Correspondence/query relating to NSDL / CDSL operations	0	1	1	0
10	Request for exchange of old certificates with new certificates	0	0	0	0
11	Correspondence related to transfer of shares	0	0	0	0
12	NSE complaints	0	0	0	0
13	SEBI complaints	0	2	2	0
	<b>Total</b>	<b>0</b>	<b>7</b>	<b>7</b>	<b>0</b>

Thanking you,

Yours faithfully,  
For **KARVY COMPUTERSHARE PRIVATE LIMITED**

  
**S.V. Raju**  
Deputy General Manager



**Karvy Computershare Private Limited**

Corporate office: "Karvy Selenium Tower B", Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032, Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No 1, Banjara Hills, Hyderabad - 500 034  
T: +91-40-2331-2454/2332-0751/752/251 | F: +91-40-2331-1968 | www.karvy.com | www.karvycomputershare.com | CIN: U72400TG2003PTC041636

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