



SINCE 1867

**बामर लॉरी एण्ड कं. लिमिटेड**

(भारत सरकार का एक उद्यम)

**Balmer Lawrie & Co. Ltd.**

(A Government of India Enterprise)

साचिविक विभाग

21, नेताजी सुभाष रोड, कोलकाता-700 001 (भारत)

फोन : (91) (33) 2222 5329 / 5314 / 5209

SECRETARIAL DEPARTMENT

21, Netaji Subhas Road, Kolkata - 700 001 (INDIA)

Phone : (91) (33) 2222 5329 / 5314 / 5209

E-mail : bhavsar.k@balmerlawrie.com

CIN : L15492WB1924GOI004835

Date: 14<sup>th</sup> July, 2016

To,

The Secretary,  
National Stock Exchange of India Ltd.  
Exchange Place  
Bandra-Kurla Complex  
Bandra (E),  
Mumbai – 400 051

The Secretary,  
BSE Ltd.  
Phiroze Jeejeebhoy Towers  
Dalal Street  
Mumbai- 400001

Company Code : BALMLAWRIE

Company Code : 523319

Dear Sir,

**Sub: Submission of Report on Grievance Redressal Mechanism under Regulation 13(3) of SEBI (Listing Obligation & Disclosure Requirement) Regulations, 2015**

Pursuant to Regulation 13(3) of SEBI (Listing Obligation & Disclosure Requirement) Regulations, 2015, we hereby submit the Quarterly Compliance Report on Grievance Redressal Mechanism for the quarter ended 30<sup>th</sup> June, 2016.

Yours faithfully,

For Balmer Lawrie & Co. Ltd.

**Kaustav Sen**  
Compliance Officer

Encl.: As above.

**Statement of Investor Complaints for the Quarter ended June 2016**

Sl. No	Particulars	Details (In Numbers)	Remarks/Reasons thereof , required if any:
1.	No. of Grievance Pending at the beginning of the Quarter	Nil	
2	No. of Grievance Received during the Quarter	4	<ol style="list-style-type: none"><li>1. BSE Complaint of Ilesh D Shah with regard to non-receipt of dividend.</li><li>2. BSE Complaint of Ilesh D Shah with regard to non-receipt of dividend.</li><li>3. BSE Complaint of Ravindra Kumar Singhal with regard to non-receipt of NECS advice.</li><li>4. SCORES Complaint of Kiran M Gadiya with regard to non-receipt of shares after transfer.</li></ol>
3	No. of Grievance Disposed of during the Quarter	3	
4	No. of Grievance Unresolved at the end of the Quarter	1	

Date: 14<sup>th</sup> July, 2016

Place: Kolkata

For Balmer Lawrie & Co. Ltd.



**Kaustav Sen**  
Compliance Officer