

# INTERACTIVE FINANCIAL SERVICES LIMITED

Date: 20-01-2017

To,  
The Dy. General Manager (CRD)  
Bombay Stock Exchange Limited  
P. J. Towers, Dalal Street,  
Mumbai - 400001

Dear Sir / Madam,

## Sub: Quarterly Statement of Investors Compliant Status

Pursuant to the Regulation 13 of the SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, Statement of Investor Complaints for the quarter ended 31<sup>st</sup>December, 2016 is as under:

Particulars	No. of Complains
Pending at the Beginning of the Quarter	0
Received during the Quarter	1
Disposed off during the Quarter	0
Remaining unsolved at the end of the Quarter	1

You are requested to kindly take the above information on record.

Thanking you

For, Interactive Financial Services Limited



**Udayan Mandavia**  
**Managing Director**  
**DIN: 00740615**

**Note:** The Company had received the investor complaint on October 14, 2016 for the non-transfer of shares. For which the company has taken an "Action Taken Report" on November 12, 2016. The matter is still unsolved for the quarter.

# Action History

As on : 20 Jan 2017

Registration No : SEBIE/GJ16/0002153/1

S.No.	Action	Date of Action	Remarks	From	To
1.	RECEIVED THE COMPLAINT	14 Oct 2016	--	INVESTOR (INVSTR)	OIAE-WRO (1445)
2.	FORWARDED TO DEALING OFFICER	14 Oct 2016	Forwarded to Dealing Officer	OIAE-WRO (1445)	OIAE-WRO -DO (1487)
3.	FORWARDED TO SUBORDINATE ORGANISATION	17 Oct 2016	For necessary action	OIAE-WRO -DO (1487)	Interactive Financial Services Ltd (I00316)
4.	ACTION TAKEN REPORT SENT	12 Nov 2016	We have send a letter to the investor requiring for the necessary documents to complete the transfer. The copy of the said letter is enclosed herewith courier receipt.	Interactive Financial Services Ltd (I00316)	OIAE-WRO -DO (1487)
5.	CLARIFICATION SOUGHT FROM COMPLAINANT	16 Nov 2016	pl offer comments in view of submissions made in ATR indicating non receipt of original shares along with Share transfer form along with relevant documentary proof.	OIAE-WRO -DO (1487)	INVESTOR (INVSTR)
6.	CLARIFICATION RECEIVED FROM COMPLAINANT	19 Nov 2016	Respected Sir/ Madam, Share certificate had been missing by Interactive financial services not by me. So it is liability of the company not mine. Please ask company to do the further procedure and resolve my issue at their cost.	INVESTOR (INVSTR)	OIAE-WRO -DO (1487)
7.	REMINDER RECEIVED FROM COMPLAINANT	22 Dec 2016	Dear Sir, Kindly resolve my issue.	INVESTOR (INVSTR)	OIAE-WRO -DO (1487)
8.	REMINDER RECEIVED FROM COMPLAINANT	02 Jan 2017	Please update.	INVESTOR (INVSTR)	OIAE-WRO -DO (1487)
9.	REMINDER RECEIVED FROM COMPLAINANT	12 Jan 2017	Dear Sir, Kindly update the status of my complaint. It has been more than 4 months but still i am not seek any resolution on that. Company person also not respond on the same matter. please update the status asap which help me to do further process.	INVESTOR (INVSTR)	OIAE-WRO -DO (1487)

10. CLARIFICATION  
SOUGHT FROM 19 Jan pl respond urgently in view of reply received from co  
SUBORDINATE 2017 mplainant.  
ORGANISATION

**OIAE-  
WRO -DO  
(1487)**

**Interactive  
Financial  
Services  
Ltd  
(100316)**