

January 13, 2017

Listing Department
BSE Limited
P J Towers
Dalal Street
Mumbai 400 001

Dear Sirs

Sub.: Statement under Grievance Redressal Mechanism

Pursuant to Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Regulations), 2015, please find below the statement giving the number of investor complaints pending at the beginning of the quarter, those received during the quarter, disposed of during the quarter and those remaining unresolved at the end of the quarter, in respect of the quarter ended December 31, 2016:

No. of investor complaints pending at the beginning of the quarter	-	Nil
No. of investor complaints received during the quarter	-	08
No. of investor complaints disposed off during the quarter	-	07
No. of investor complaints those remaining unresolved at the end of the quarter	-	01*

*Received on December 30, 2016, since resolved.

Kindly take the same on record.

Yours faithfully,
For CRISIL Limited



Minal Bhosale
Company Secretary
ACS 12999