

12<sup>th</sup> January, 2017

The Manager,  
Listing Department,  
National Stock Exchange of India Ltd,  
Exchange Plaza,  
Plot No. – C – 1, G Block,  
Bandra – Kurla Complex,  
Bandra (East),  
Mumbai – 400051

The General Manager,  
Department of Corporate Services,  
BSE Ltd.,  
1<sup>st</sup> Floor, New Trading Ring,  
Rotunda Building,  
P.J. Towers,  
Dalal Street, Fort,  
Mumbai – 400001

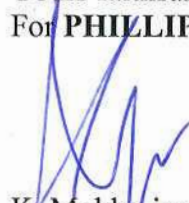
The Secretary,  
The Calcutta Stock Exchange Ltd,  
7, Lyons Range,  
Kolkata – 700001

Dear Sir,

**Sub:- Statement on Investors Complaints for the Quarter ended 31<sup>st</sup> December, 2016**

Please find enclosed a statement on investor complaints, required to be provided under Regulation 13 (3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended 31<sup>st</sup> December, 2016.

Yours faithfully,  
For **PHILLIPS CARBON BLACK LIMITED**

  
K. Mukherjee  
Company Secretary and Chief Legal Officer

Encl: As above

# LINK INTIME INDIA PVT LTD.



(Formerly INTIME SPECTRUM REGISTRY LTD)

59C, Chowringhee Road, 3rd Floor, Kolkata - 700 020  
Phone : 033-2289 0540 Tele fax : 2289 0539 E-mail: kolkata@linkintime.co.in

## PHILLIPS CARBON BLACK LIMITED Statement on Investor Complaints for the Quarter ended 31<sup>st</sup> December 2016

Number of Investor complaints pending at the beginning of the quarter i.e. on 1 <sup>st</sup> October, 2016	0
Number of Investor complaints received during the quarter	3
Number of investor complaints disposed of during the quarter	3
Number of Investor complaints remaining unresolved at the end of the quarter i.e. on 31 <sup>st</sup> December, 2016	0

**NOTE: 1)** Complain lodged by Mr. Himmat Singh Mehta for non-receipt of Share Certificate of 16 shares as well as dividend from 31<sup>st</sup> March 2008 to 31<sup>st</sup> March 2015 through SCORES. We have already been sent our reply regarding issue of 16 duplicate shares and details of unpaid dividend for the period 2012-2013 and 2014-2015 for Rs.8/- and Rs.16/- vide our letter ref. PCBL/SCORES/DUP dated 30.09.2016 through registered post on 01.10.2016 vide postal registration no. RW828795665IN. We also find from our record that the Demand Draft Nos. 101151 and 101153 dated 18.10.2016 for Rs.8.00 and Rs.16.00 drawn on ICICI Bank Ltd towards unclaimed dividend warrant nos. 1653 and 12065 for the period 2012-2013 and 2014-2015 has been sent to the complainant concerned vide our letter ref. ID775 dated 25.10.2016 through registered post on 27.10.2016 vide postal registration no. RW828037705IN.

2) Complain lodged by MS. Sevti Shardul Mehta for non-receipt of securities after Transmission through SCORES. We find from our record that we have already been sent the reply to the complainant concerned vide our letter ref. LIPL/PCBL/SCORES dated 09.11.2016 through registered post on 11.11.2016 vide postal registration no. RW82067863IN.

3) Complain lodged by Mr. Raghu R Narasimhan for Transmission of Shares through SCORES. We find from our record that we have already been sent the reply along with required formalities for transmission of shares to the complainant concerned vide our letter ref. LIPL/PCBL/TMN/11/16 dated 28.11.2016 through registered post on 28.11.2016 vide postal registration no. RW865336685IN.

PHILLIPS CARBON BLACK LIMITED

K.. MUKHERJEE  
Company Secretary & GM-Legal

LINK INTIME INDIA PVT. LTD



S.P. GUHA  
Head-Kolkata Operations