Castrol India Limited

Technopolis Knowledge Park, Fax: (022) 6698 4101 Mahakali Caves Road, Chakala, Andheri (East), Mumbai - 400 093.

Tel: (022) 6698 4100 www.castrol.co.in

CIN L23200MH1979PLC021359



CIL: Shares: 3029

16th January 2017

The Secretary The BSE Limited Phiroze Jeejeebhoy Towers **Dalal Street** Mumbai 400 001

National Stock Exchange of India Limited Exchange Plaza Plot No. C/1, "G" Block Bandra Kurla Complex, Bandra (East) Mumbai- 400051

Scrip Code: 500870

SYMBOL: CASTROLIND

Dear Sir/Madam,

Sub: Quarterly Statement of Investor Complaints

Pursuant to the Regulation 13 (3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, Statement of Investor Complaint for the quarter ended 31st December 2016 is as under

Sr. No	Details of Investor Complaint	No. of Complaints
1.	Pending at the beginning of the quarter	2
2.	Received during the quarter	2
3.	Disposed of during the quarter	2
4.	Unresolved at the end of quarter	2

You are requested to kindly take the above information on record

Yours faithfully,

For Castrol India Limited

Chandana Dhar

Company Secretary and Compliance Officer

Chambana Than

Customer Service Toll Free No.: 1800 222 100 / 1800 209 8100