

Secretarial Department

**FEDERAL BANK**  
YOUR PERFECT BANKING PARTNER

SDF-24/ /2016-17

11<sup>th</sup> January 2017

Bombay Stock Exchange Limited  
Phiroze Jeejeebhoy Towers,  
Floor 25, Dalal Street,  
Mumbai- 400 001

Dear Sir,

**Reg. Regulation 13 (3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015,- Statement of Grievance Redressal Mechanism.**

As required under the above Regulation, we are giving below the details of Grievance Redressal Mechanism as on 31.12.2016.

- a. Complaints pending at the beginning of the quarter = NIL
- b. Complaints Received during the quarter = 1
- c. Complaints disposed off during the qtr. = 1
- d. Complaints pending at the end of the qtr = NIL

Kindly take the same on your record.

Thanking you,

Yours faithfully,

COMPANY SECRETARY

