

October 13, 2017

**The Deputy General Manager**  
Corporate Relationship Dept.  
**BSE Ltd.**  
1<sup>st</sup> Floor, New Trading Ring  
Rotunda Building, P. J. Towers  
Dalal Street, Fort  
**Mumbai – 400 001**

**The Asst. Vice President**  
Listing Department  
**National Stock Exchange of India Ltd.**  
Exchange Plaza, Bandra Kurla Complex  
Bandra East  
**Mumbai – 400 051**

**BSE Scrip Code: 532187**

**NSE Symbol: INDUSINDBK**

Dear Sir,

**Statement on Investors' Grievances – September 30, 2017**


Pursuant to Regulation 13(3) of the Securities and Exchange Board of India (SEBI) (Listing Obligations and Disclosure Requirements) Regulations 2015, we forward herewith the "Statement on Investors' Grievances Redressal" of our Bank for the quarter ended September 30, 2017.

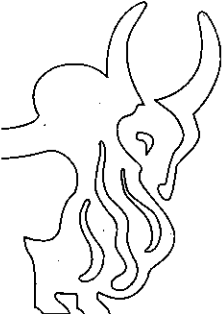
The Statement on Investors' Grievances Redressal was placed before the Board in its meeting held on Thursday, October 12, 2017.

Thanking you,

Yours faithfully,

**For IndusInd Bank Limited**

  
**Haresh Gajwani**  
**Company Secretary**



**05-10-2017**

We M/s Link Intime India Pvt Ltd having registered office at C-101, 1<sup>st</sup> Floor, 247 Park, L B S Marg, Vikhroli (West) Mumbai – 400 083 are acting as Registrar and Share Transfer Agents for and on behalf of M/s Indusind Bank Ltd., do hereby certify the correctness of the following details.

## Summary of Attended Letters

From Date: 01-07-2017 to 30-09-2017

Sr. No	Nature of Complaint	Number of Complaints pending as on June 30, 2017.	Number of Complaints received during the period July 1, 2017 to September 30, 2017.	Number of Complaints disposed of during the period July 1, 2017 to September 30, 2017.	Number of Complaints remained unresolved as on September 30, 2017.
1	Non Receipt of Exchange - Share Certificate(s)	0	4	4	0
2	Non Receipt of Share Certificate(s)	0	4	4	0
3	Non Receipt of Rejected DRF	0	1	1	0
4	Non Receipt of Dividend/ Interest/ Redumption Warrant	0	28	28	0
5	Non Receipt of Annual Report	0	0	0	0
6	Others	0	1	1	0
7	Stock Exchange	0	2	2	0
8	SEBI- Scores	0	7	1	6
	<b>Total</b>	<b>0</b>	<b>47</b>	<b>41</b>	<b>6*</b>

**\*Complainants had lodged complaints with SEBI through SCORES on 20.09.2017. In response, we have uploaded the Action Taken Report (ATR) on 22.09.2017. However, SEBI has directed us to give 2 more reminders with a gap of 15 days. Hence, these complaints are pending.**

Yours faithfully

For Link Intime India Pvt. Ltd.

  
Uday Mogaveera  
Asst. Vice President - Corporate Registry