

SH: 107 / 2017-18

October 10, 2017

The General Manager,
Department of Corporate Services, **BSE Limited**I Floor, New Trading Ring,
Rotunda Building, P J Towers,
Dalal Street Fort, Mumbai – 400 001
Scrip Code - 532180

Dear Sir,

Sub: Filing of Quarterly Statement of Investor Complaints

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed a copy of the Quarterly Statement of Investor Complaints, received from M/s. Karvy Computershare Pvt. Ltd., Registrar & Transfer Agent of the Bank, for the quarter ended September 30, 2017.

Thanking you,

Yours faithfully,

Santosh Kumar Barik Company Secretary



# . Santosh Kumar Barik

ompany Secretary Dhanlaxmi Bank

Corporate Office: PB No.9, Dhanalakshmi Building THIRSSUR – 680 001

Dear Sir,

SUB:

Correspondence status Report

We furnish hereunder the status of investors requests and complaints received and redressed/processed for the period 01.07.2017 to 30.09.2017.

### REQUESTS:

SL. No.	NATURE OF REQUESTS	PENDING B/F	Ltrs from 01.07.2017 to 30.09.2017 ,				Ltrs from 01.01.2017,		2
			Recd	Resolved	pending	Ltrs from 01.04.2017 to 30.06.2017	to 31.03.2017	Ltrs from 01.10.2016, to 31.12.2016	CUM TOTAL
1	Change of address/mandates	0	23	23	0	27	113	6	169
2	POA Regn	0	0	0	0	0	0	0	0
3	Name correction/change on certificate	0	3	3	0	3	3	1	10
4	Transmission /deletion correspondences	0	21	21	3. 0	4	12	8	45
5	fully paid stickers related	0	0	0	0	1	5	1	7
6	Loss/Stop transfers request	0	11	11	0	1	2	0	14
7	Lein request	0	0	0	0	0	0	0	0
8	I/B & Affidavit for dup shares	0	3	3	0	0	0	1	4
9	Exchange of shares (fully paid/capital)	0	2	2	0	1	1	0	4
10	Clarification/Non-receipt of shares	• 0	24	24	0	28	39	2	93
11	Dividend/Interst warrant related	0	19	19	0	16	216	68	319
12	Registration of PAN Nos	0	0	0	0	0	0	0	0
13	Misc/General query/status of shares	0	53	53	0	32	32	55	172
	Rights Issue related								
14	Non-receipt of refund order/shares	0	0	0	0	0	0	0	0
15	Issue related queries	0	0	0	0	0	0	0	0
	TOTAL	0	159	159	0	113	423	142	837

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#### Karvy Computershare Private Limited

Corporate office: "Karvy Selenium Tower B\*, Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032. Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No.1, Banjara Hills, Hyderabad - 500 034.
T: +91-40-2331-2454/2332-0751/752/251 | F: +91-40-2331-1968 | www.karvy.com | www.karvy.com | CIN: U72400TG2003PTC041636



### **COMPLAINTS**:

NATURE OF REQUESTS	PENDING	Ltrs from 01.07.2017 to 30.09.2017			Litrs from 01.04.2017 to 30.06.2017	Ltrs for 01.01.2016 to 31.03.2016	Ltrs from 01.10. 2016 to 31.12.2016	CUM TOTAL
	B/F	Recd	Resolved	Pending				
SEBI	00	01	01	00	00	0	01	02
Stock Exchange complaints	00	00	00	00	00	00	00	00
ROC/CLB/GOVT Complaints	00	00	00	00	60	00	00	00
Transfer/Non receipt of shares	00	00	00	00	60	00	00	00
Dividend Related	00	00	00	00	00	00	00	00
Issue related(Rights issue)	00	00	00	00	00	00	00	00
TOTAL	00	01	01	00	00	òŌ	01	02

This is for your information and records.

Thanking you,

Yours faithfully,

for KARVY COMPUTERSHARE PVT. LTD

G ASANTH RAO CHOWDARY



## Karvy Computershare Private Limited

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