Castrol India Limited

Technopolis Knowledge Park, Fax: (022) 6698 4101 Mahakali Caves Road, Chakala, Andheri (East). Mumbai - 400 093.

Tel: (022) 6698 4100 www.castrol.co.in



CIN L23200MH1979PLC021359

CIL: Shares: 3102

11 October 2017

The Secretary The BSE Limited Phiroze Jeejeebhoy Towers Dalal Street Mumbai 400 001

National Stock Exchange of India Limited Exchange Plaza Plot No. C/1, "G" Block Bandra Kurla Complex, Bandra (East) Mumbai- 400051

Scrip Code: 500870

SYMBOL: CASTROLIND

Dear Sir/Madam,

Sub: Quarterly Statement of Investor Complaints

Pursuant to the Regulation 13 (3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, a statement of investor's complaints for the quarter ended 30 September 2017 is as under:

Sr. No	Details of Investor Complaint	No. of Complaints
1.	Pending at the beginning of the quarter	1
2.	Received during the quarter	5
3.	Disposed of during the quarter	4
4.	Unresolved at the end of quarter	2

You are requested to kindly take the above information on record.

Yours faithfully,

For Castrol India Limited

Chandana Dhar

Company Secretary and Compliance Officer

Chambona Than

Customer Service Toll Free No.: 1800 222 100 / 1800 209 8100