





17th October, 2017

National Stock Exchange of India Limited Exchange Plaza, Bandra Kurla Complex, Mumbai

Kind Attn: Manager, Listing Department

Email Id: <u>neaps@nse.co.in</u> Stock Code - SONATSOFTW

Dear Sir/Madam,

**BSE Limited** 

P.J. Towers, Dalal Street

Mumbai

Kind Attn: Manager, Listing Department Email Id: <a href="mailto:listing.centre@bseindia.com">listing.centre@bseindia.com</a>

Stock Code - 532221

**SUB: INVESTOR COMPLAINTS STATEMENT** 

REF: REGULATION 13 (3) OF THE SEBI (LODR) REGULATIONS, 2015

With reference to the above, please find enclosed Investors Complaint Statement as on 30<sup>th</sup> September, 2017.

Kindly acknowledge receipt of the same.

Thanking you,

Yours faithfully For Sonata Software Limited

Kundan K. Lal

Company Secretary and Head of Legal







## STATEMENT OF INVESTOR COMPLAINTS DURING THE QURTER ENDED 30<sup>TH</sup> SEPTEMBER 2017

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 are given below.

Sl. No	Particulars	Details (In Numbers)
1	Number of Investor complaints pending at the	
	beginning of the quarter	0
2	Number of Investor Complaints received during	
	the quarter	22
3	Number of Investor Complaints disposed of during	
	the quarter	22
4	Number of Investor Complaints remaining	
	unresolved at the end of the quarter	0

For SONATA SOFTWARE LIMITED

Company Secretary and Head of Legal