

October 9, 2017

Listing Department
BSE Limited
P J Towers
Dalal Street
Mumbai 400 001

National Stock Exchange of India Ltd.
Exchange Plaza, 5th floor
Plot No. C/1, G Block
Bandra - Kurla Complex
Bandra (East)
Mumbai 400 051

Dear Sirs

Sub.: Statement under Grievance Redressal Mechanism

Pursuant to Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the statement giving the number of investor complaints pending at the beginning of the quarter, those received during the quarter, disposed of during the quarter and those remaining unresolved at the end of the quarter, in respect of the quarter ended September 30, 2017:

No. of investor complaints pending at the beginning of the quarter	-	00
No. of investor complaints received during the quarter	-	21
No. of investor complaints disposed off during the quarter	-	20
No. of investor complaints those remaining unresolved at the end of the quarter	-	1*

*Resolved as on date

Kindly take the same on record.

Yours faithfully,
For CRISIL Limited



Minal Bhosale
Company Secretary
ACS 12999