

eClerx

eClerx Services Limited

CIN: L72200MH2000PLC125319

Regd Office: Sonawala Building,

1st Floor, 29 Bank Street, Fort,

Mumbai – 400 023, India.

Phone: +91-22-66148301 | Fax : +91 22 6614 8655

Email id : investor@eclerx.com | Website : www.eclerx.com

October 4, 2017

Department of Corporate Services
Bombay Stock Exchange Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai 400 001
K.A. Ishwari Vaidya
Fax: 22722037/39

Listing Department
National Stock Exchange of India Limited
Exchange Plaza,
Bandra-Kurla Complex, Bandra (E),
Mumbai - 400 051
K.A. Snehal Bhide
Fax: 26598237/38

Dear Sirs,

Sub: Quarterly Statement of investor complaints

Stock Code: BSE – 532927
NSE- ECLERX

With reference to the given subject, please find attached the Quarterly Statement of investor complaints for the quarter ended on September 30, 2017 provided by our Registrar and Share Transfer Agent - Karvy Computershare Private Limited (KARVY), pursuant to Regulation 13 of SEBI (Listing obligations and Disclosure requirements) Regulations, 2015.

Please acknowledge the receipt of this filing.

Thanking you,

Yours faithfully

For eClerx Services Limited


(Gaurav Tongia)
Company Secretary



Encl: As above

R/ECL/GEN/17/5
October 3, 2017

eClerx Services Ltd.
4th Floor, Express Towers,
Nariman Point,
Mumbai – 400 021

Kind Attn.: Shri GauravTongia - Company Secretary

Dear Sir,

Unit: eClerx Services Limited

We certify that period from 01.07.2017 to 30.09.2017 the Complaints received have been redressed to the satisfaction of the investors and no complaints are pending as on 30.09.2017. The details of complaints received and resolved are furnished hereunder.

| Description | Opening Balance as on 01.07.2017 | Received during the Quarter | Resolved during the Quarter | Pending as on 30.09.2017 |
|---|----------------------------------|-----------------------------|-----------------------------|--------------------------|
| Non-receipt of Refund order | NIL | NIL | NIL | NIL |
| Non-receipt of Electronic Credits | NIL | NIL | NIL | NIL |
| Non receipt of dividend Warrants(Including Enquiries) | NIL | 5 | 5 | NIL |
| SEBI Complaints | NIL | 1 | 1 | NIL |
| Stock Exchange Complaints | NIL | NIL | NIL | NIL |
| Consumer Forum/Court Cases | NIL | NIL | NIL | NIL |
| Advocate Notices | NIL | NIL | NIL | NIL |
| Total | NIL | 6 | 6 | NIL |

This is for your information.

Thanking you

Yours faithfully
for **KARVY COMPUTERSHARE PRIVATE LIMITED**


Balaji Reddy S
Manager



Karvy Computershare Private Limited

Corporate office: "Karvy Selenium Tower B", Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032. Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No.1, Banjara Hills, Hyderabad - 500 034.
T: +91-40-2331-2454/2332-0751/752/251 | F: +91-40-2331-1968 | www.karvy.com | www.karvycomputershare.com | CIN: U72400TG2003PTC041636

Australia | Bahrain | Canada | Channel Islands | Germany | Hong Kong | Ireland | New Zealand | Philippines | South Africa | United Kingdom | USA