HO:FINANCE DIVISION SHARE DEPARTMENT, 5,SANSAD MARG, NEW DELHI-110001 Tel Nos : 011-23708257 Fax No : 011-23766079, E-mail : <u>hosd@pnb.co.in</u> FD/SD/244

8th February, 2017

Script Code : PNB	Script Code : 532461			
The Assistant Vice President	The Dy. General Manager			
National Stock Exchange of India Limited	Bombay Stock Exchange Limited			
"Exchange Plaza",	1 st Floor, Phiroze Jeejeebhoy Towers			
Bandra - Kurla Complex, Bandra (E),	Dalal Street,			
Mumbai – 400 051	Mumbai – 400 001			

Dear Sir/Madam,

Reg.: Analysts' Meet on the Financial Results for the Q3 FY' 17

The Exchange is hereby informed that Managing Director and CEO of the Bank gave a presentation to analysts/Investors today, 8th February 2017 at 11.00 am Hotel Trident, Nariman Point, Mumbai on the Financial Results for the quarter ended 31.12.2016.

A copy of analyst/investors presentation is enclosed herewith. It is available at the website of the Bank also.

Thanking you



Yours sincerely,

(Balbir Singh) COMPANY SECRETARY

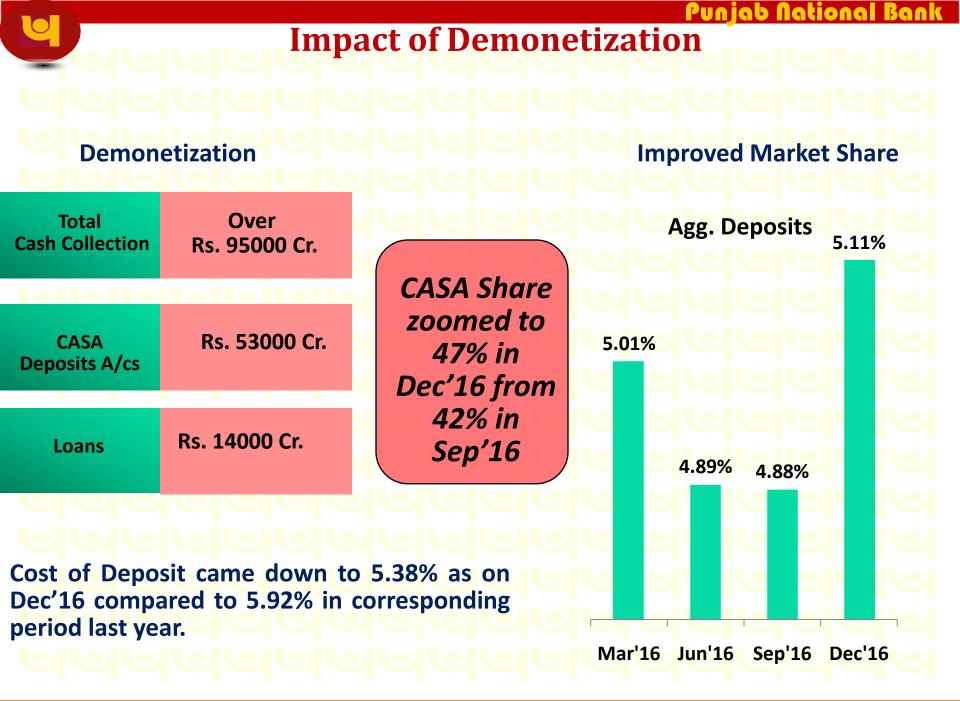
FINANCIAL RESULTS 9M / Q3 FY' 17



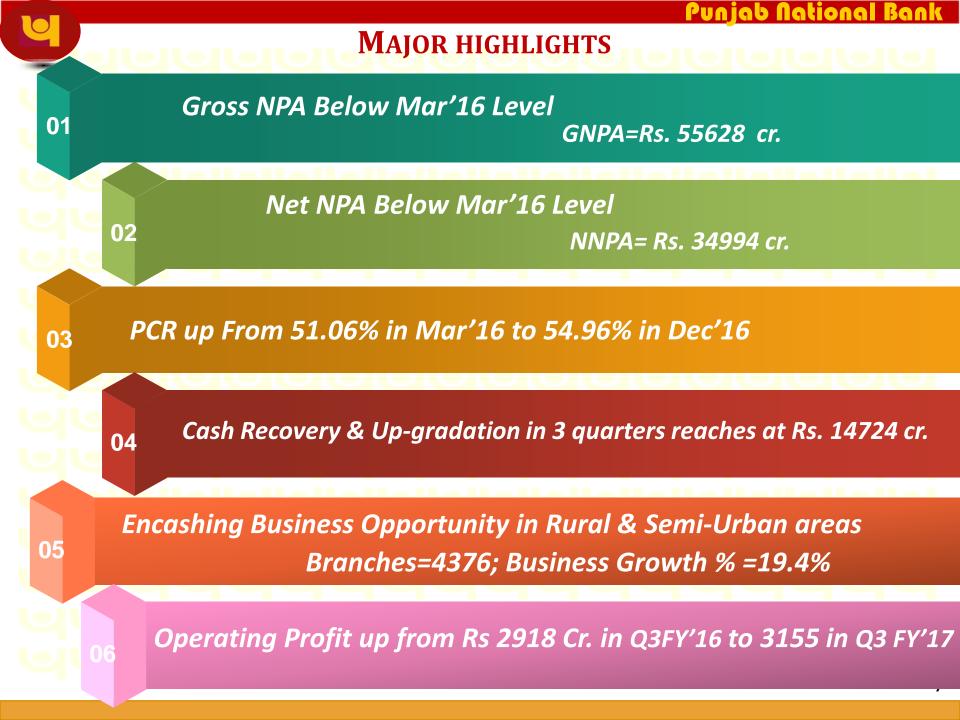
PNB's Key Strength Commanding share in CASA Reducing Strong stressed **Retail Base** assets' formation Sustaining Growth, Profitability Stressed assets & Strength Fast pace of Digitalization

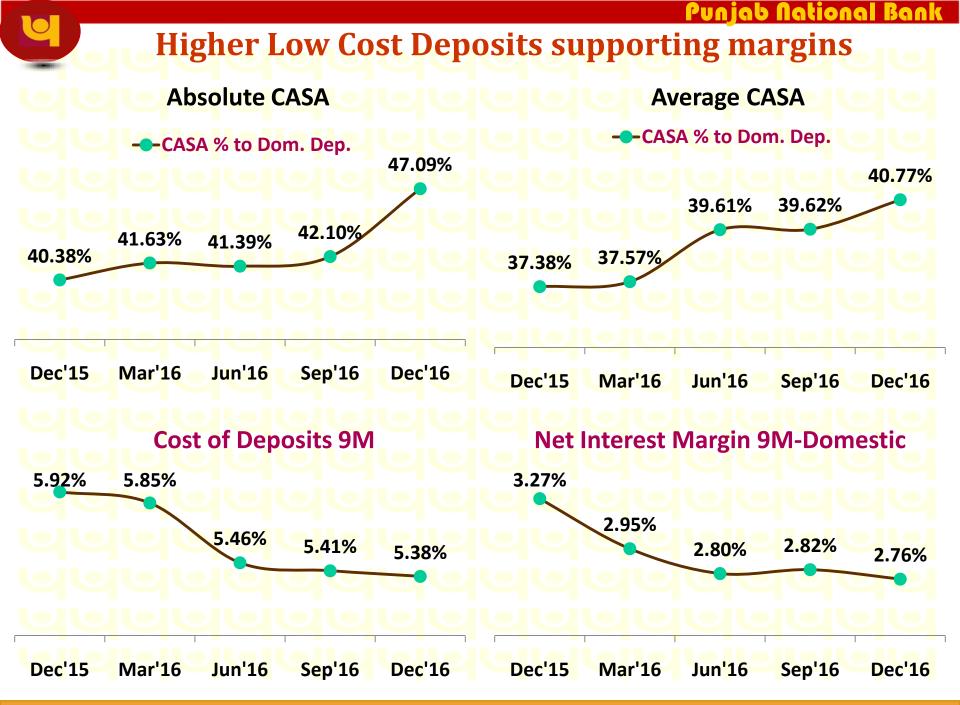
		Punjab National Bank									
	Major E	conomic Events affecting the Economy in									
	General and Banking Sector in particular										
	General and Danking Sector in particular										
	Event										
Del	monetization	Vast Network & Manpower managed crowds. Huge cash flowed in CASA. Credit demand remained low. 'Retain CASA' is on.									
	CNR Deposits Redemption	There was outflow of FCNR Deposits. which was covered by fresh CASA hedging against Cost & Exchange Rate fluctuation.									
s S	US Yield cenario & impact	The Bank has retained high yield portfolio as a conscious decision giving priority to Long Term Stability & Return on Investment Portfolio over short term Treasury gain.									
-	arket Interest ate Scenario	PNB resorted to prompt reduction in MCLR & Base Rate as an outcome of reduction in Cost of Funds.									
	nion Budget FY18	Union Budget FY 18 paves the path for Agri credit & MSME. The likely spurt in Rural consumer demand to drive business growth.									

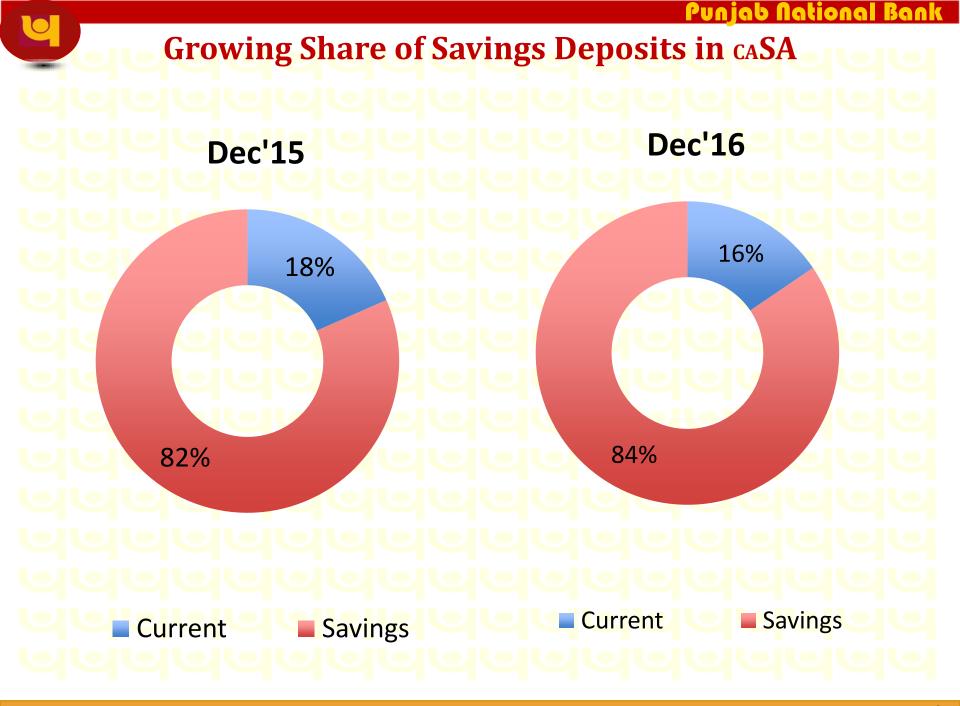
Products and reach to take the advantage of Rural Focus of the GOI Demonetization, Rural Focus of GOI and our vast network in Rural Areas i.e. 40% is an opportunity for PNB. •Encashing Business Opportunity in Rural market by leveraging Rural focus of GOI Rural •Job creation, focus on Agriculture and Good sowing shall boost the Rural Business demand. Agri. •Investment Credit in Agriculture i.e. Irrigation and Tractor financing **Business** •Food and Agro Processing Sector •Taking lead in MSE Business through various GOI Scheme i.e. PMMY, Stand Up Small India. • PNB has Increased the limit for working Capital loans from 20% of turnover to **Enterprises** 25% for enterprises. •Capture new opportunities in housing finance market. Housing •Capture housing finance market in Rural areas by leveraging PMAY scheme. Finance











Improvement in Assets Quality Reduced NPL War Room Intensified formation [Slippages came down from Rs. 6202 cr. In Q2 to Rs. **Real time Monitoring** 5660 cr. in Q3FY17} **Increased Cash Recovery Focus on new** & Up-gradation **Resolution Windows** [From Rs. 6550 cr. in Dec'15 to Rs. 14724 cr. in Dec'16] **Improved Provision** Stepped up efforts on **Coverage Ratio Joint Lenders' Forum** [From 51.06% in Mar'16 to 54.96% in Dec'16]

Emerging Banking Dynamics: Three Ds to Five Cs Three Ds

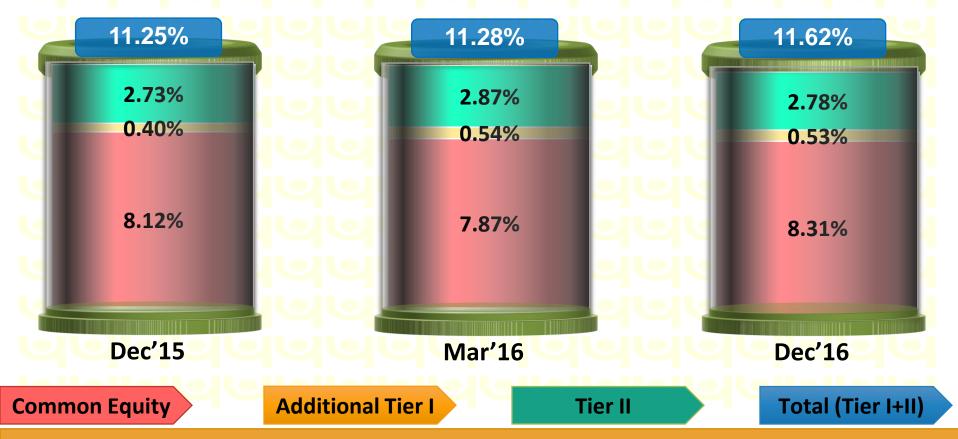
lational Bank

D	Enhanced Brand Equity	C Credit Growth Leveraging Vast branch network in hinterland areas
Demonetization		C CD ratio Focus on qualitative deployment dispersed and low risk
D Deposit	Enhancement of stable Low Cost Deposit Base	C Credit Quality Sharp focus on improving RWA Credit Density
Deposit		Cost to Income Ratio Two way acceleration i.e. low cost & higher Income
Digitalization	Actively involved in Digitalization	C capital Conservation Optimization of Risk Weighted Assets





				Punja	hb National Bar						
	Capital Adequacy (Basel III)										
	SI.	Particulars	Dec'15	Mar'16	Dec'16						
	1	Tier I	37714	35718	38912						
4		Common Equity	35937	33435	36569						
		Additional Tier I	1777	2283	2343						
	2	Tier II	12093	12203	12258						
2	3	Total (Tier I+II)	49807	47921	51170						
	4	Risk-weighted Assets	442538	424868	<u> </u>						



Puniab National Bank **Capital Conservation** (Rs. Cr.) **Composition of RWAs** YoY **Dec'15 Mar'16** Jun'16 **Sep'16 Dec'16 Variation %** Credit 366362 351735 351635 362699 360479 -1.6 9.6 Market 37945 34508 31538 38439 41584

38011

421184

649016

38023

439161

670146

density.

38625

424868

667390

Improving RWAs Density

38231

442538

648554

Operational

Total RWAs

Total Assets

68.2%

Dec'15

RWAs to Total Assets Ratio

64.9%

63.7%

Despite increase in Total Assets, RWAs of the Bank declined resulting in

> improvement **RWAs** in

38361

440424

713975

0.3

-0.5

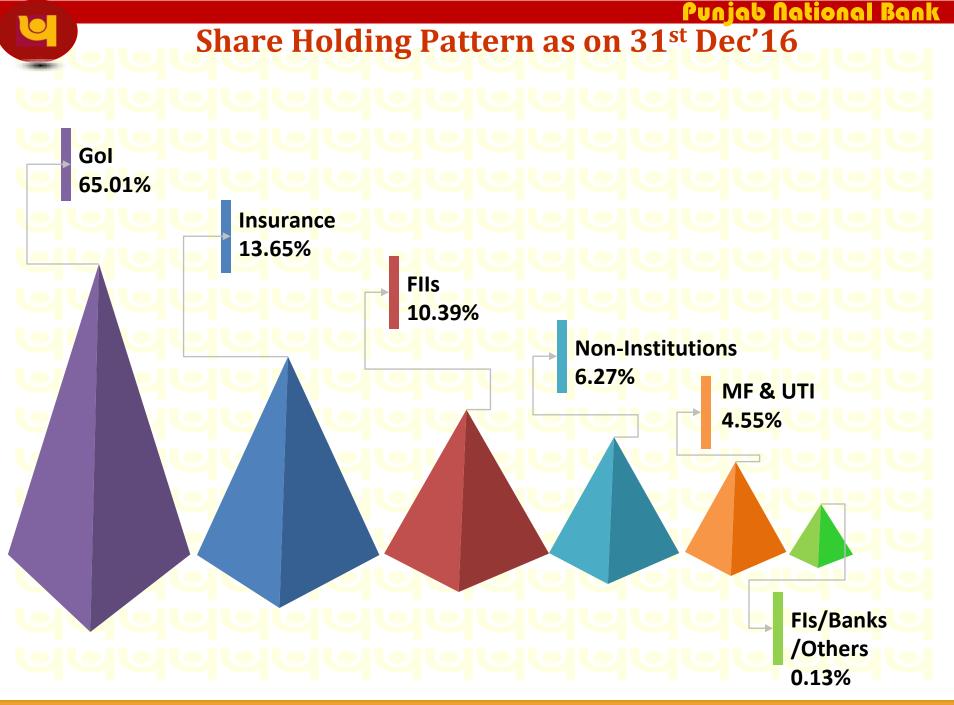
10.1

61.7%

Mar'16 Jun'16 Sep'16

65.5%

Dec'16







Business Performance- Major Components

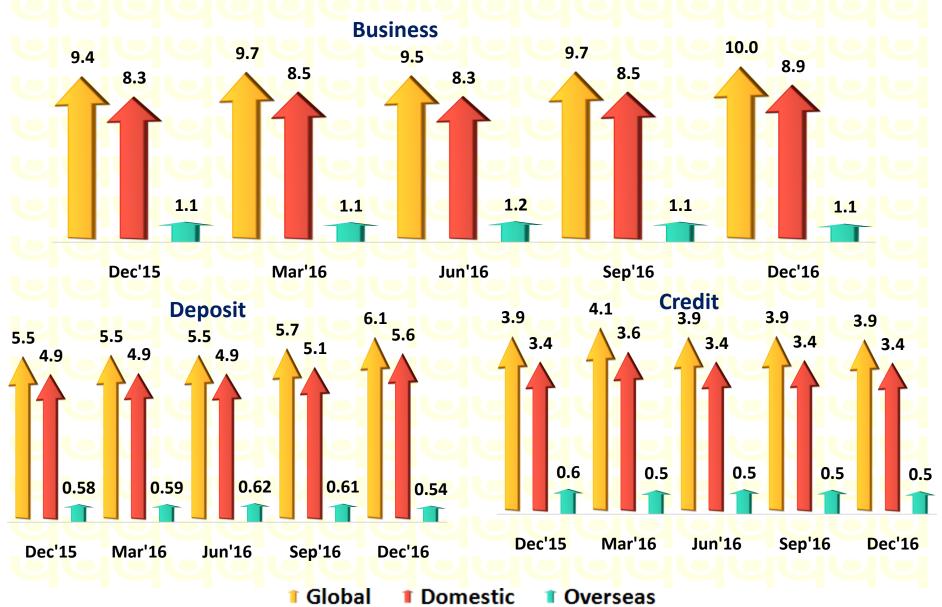
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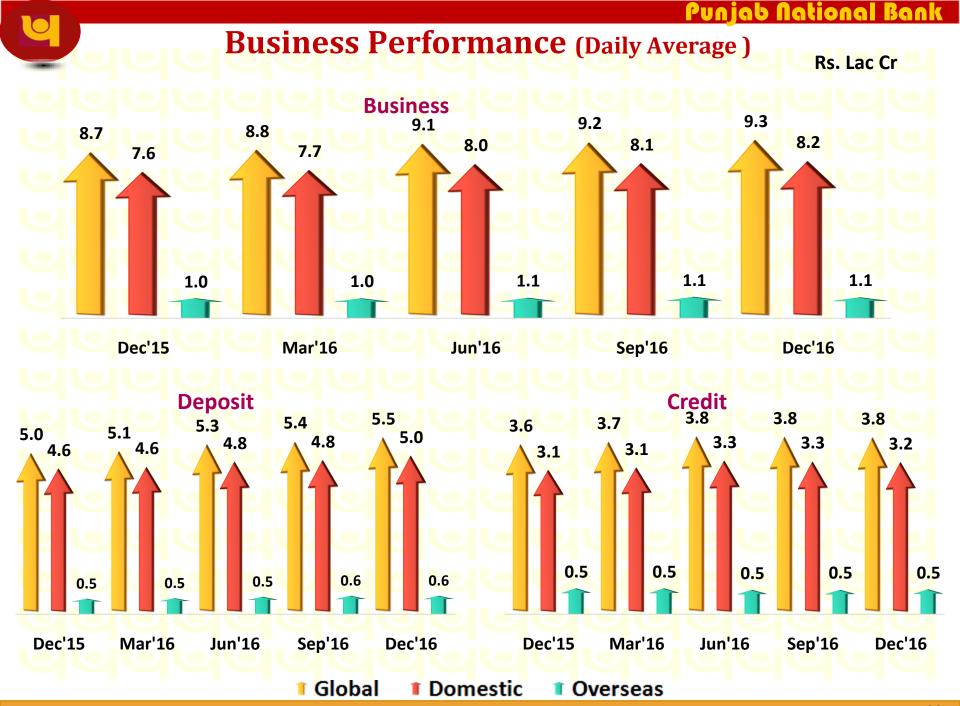
(Rs. Cr.)

SI.	Parameters	Dec'15	Mar'16	Dec'16	Dec'16/Dec'15			
JI .	Parameters	Dec 12			Amt.	(%)		
1	Global Business	94 <mark>1</mark> 468	9 <mark>65377</mark>	9 <mark>9790</mark> 7	<mark>56439</mark>	6.0		
14	Domestic Business	82 <mark>7201</mark>	<mark>853254</mark>	<mark>893862</mark>	<mark>66661 66661</mark>	8.1		
14	Overseas Business	11 <mark>4267</mark>	<mark>_112123</mark>	<mark>104045</mark>	<mark>-10222</mark>	<mark>-8.</mark> 9		
14	Share of Overseas Business	12.14%	<mark>11.61%</mark>	<mark>10.43%</mark>	99	44		
14			UU			99		
2	Global Deposits	548532	553051	<mark>61218</mark> 0	<mark>63649</mark>	<mark>_ 11.</mark> 6		
3	Gross Advances	405210	432775	<mark>40604</mark> 2	832	0.2		
4	Net Advances	<u>392937</u>	412326	385727	-7210	-1.8		
5	CD Ratio [4/2]	71.63%	7 <mark>4.55%</mark>	63.01 <mark>%</mark>				
1								
6	CASA Deposits	197922	2 <mark>05583</mark>	262775	<mark>64853</mark>	32.8		
7	Savings Deposits	161460	1 <mark>69426</mark>	221997	60537	37.		

Business Performance (Terminal Level)

Rs. Lac Cr





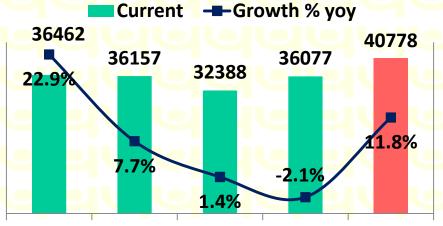
Business Performance -Deposits

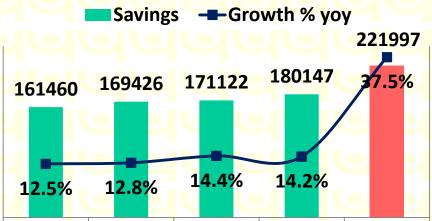
O

(Rs. Cr.)

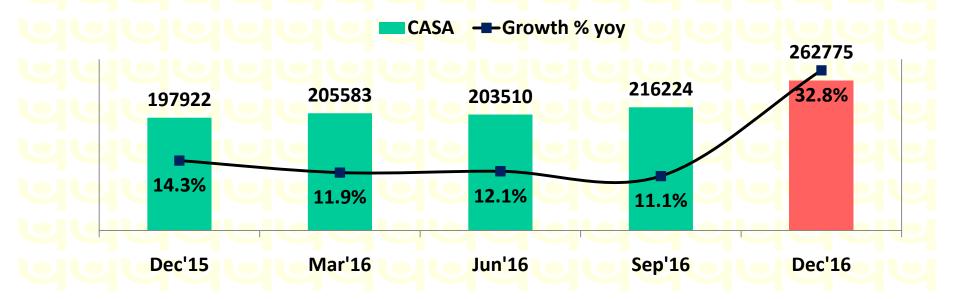
	9999999				Dec'16/D	ec'15
SI.	Parameters O	Dec'15	Mar'16	Dec'16	Amt.	(%)
1	Global Deposits	548532	553051	612180	63649	11.6
2	Domestic Deposits	490095	493855	557980	67886	13.9
3	Overseas Deposits	58437	59196	54200	-4237	-7.3
Y	y y y y					
4	CASA Deposits	197922	205583	2 <mark>62775</mark>	<mark>64853</mark>	<mark>32.8</mark>
5	Current Deposits	<mark>36462</mark>	<mark>36157</mark>	<mark>40778 4077</mark> 8	<mark>4316</mark>	11.8
6	SB Deposits	161460	169426	2 <mark>21997</mark>	60537	37.5
9	Share of CASA To Dom. Dep. (%)	40.38%	41.63%	4 <mark>7.09%</mark>	99	এি
7	Term Deposit	350610	347468	<mark>349405</mark>	-1205	- <mark>0.3</mark>
8	Differential Rate Dep. Incl. CD	<mark>2913</mark>	<mark>1354</mark>	<mark>- 719</mark>	<mark>-2194</mark>	-7 <mark>5.3</mark>
9	Share of DRI Dep. to Total %	<mark>0.53%</mark>	<mark>0.24%</mark>	<mark>- 0.12%</mark>	99	99

Punjab National Bank Business Performance – ca SA Deposits (Rs. Cr.)





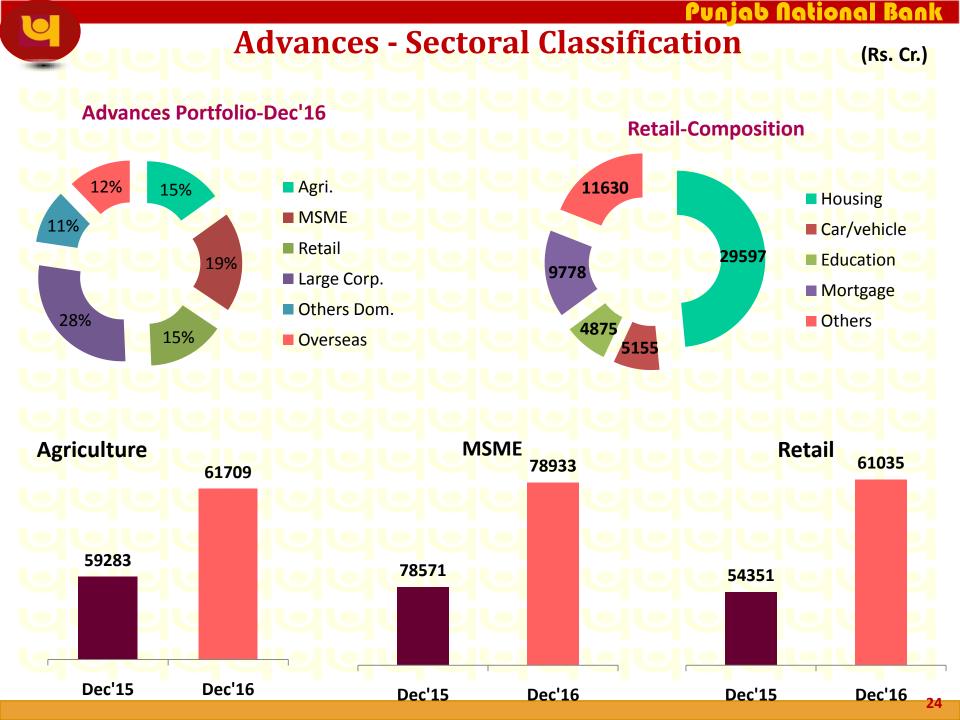
Dec'15 Mar'16 Jun'16 Sep'16 Dec'16 Dec'15 Mar'16 Jun'16 Sep'16 Dec'16



Directional Change to De-risk Portfolio Rural & MSMEs are focus of Govt. of India

Rural & Semi-urban 63% Network of Bank as Driver of Growth Large Retail Franchise is base for Expanding Retail Credit

Low cost of funds instill capacity to compete on Interest on loans IPPB is an added opportunity to expand credit



Small Ticket Portfolio

(Rs. Cr.)

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Small Ticket Advances as %age to Domestic Credit



Parameters	Dec'15	Mar'16	Dec'16	YoY Gr. %
Agriculture & Allied	59283	62604	<mark>61709</mark>	<mark>4.</mark> 1
SMF*	<mark>28218</mark>	29 <mark>0</mark> 02	29441	4.3
99999	2		14	
MSME S	<mark>78571</mark>	87588	7893 <mark>3</mark>	<mark>0.</mark> 5
MSME Manuf.	38011	<mark>39213</mark>	<mark>33339</mark>	<mark>-12.</mark> 3
MSME Services	40560	48 <mark>375</mark>	<mark>45594</mark>	<mark>12.</mark> 4
Retail Credit	<mark>54351</mark>	57801	<mark>61035</mark>	12.3
Housing	25061	26 <mark>9</mark> 23	<mark>2959</mark> 7	<mark>18.</mark> 1
Car/vehicle	4572	4772	<mark>5155</mark>	<mark>12.</mark> 8
Education	<mark>4598</mark>	4 <mark>5</mark> 89	4875	6.0
1999			14	
Total Small Ticket	1 <mark>92205</mark>	207993	<mark>201677</mark>	<mark>4.</mark> 9

*Small & Marginal Farmers

Advances to Industry - Breakup

(Rs. Cr.)

			.15	31.03	.16	31.12.16		
SI.	Major Industry	Amt.	Share % DC*	Amt.	Share % DC	Amt.	Share % DC	
1	Food Processing	12714	3.6	13390	3.5	11688	3.3	
2	Textiles	11749	3. 4	12082	<mark>3.2</mark>	11334	3.2	
3	Chemical & Chemical Products	<mark>6835</mark>	<mark>2.0</mark>	7013	<mark>1.8</mark>	<mark>6130</mark>	1.7	
4	Cement & Cement Products	<mark>2333</mark>	<mark>0.7</mark>	229 <mark>8</mark>	<mark>0.6</mark>	2 <mark>303</mark>	0.6	
5	Basic Metal & Metal Products	<mark>27839</mark>	<mark>8.0</mark>	29988	7.9	28 <mark>302</mark>	7.9	
5 a	-Iron & Steel	<mark>_ 25494</mark>	7.3	27766	7.3	26087	7.3	
6	Paper & Paper Products	<mark>1607</mark>	0.5	1503	0.4	1543	<mark>0.4</mark>	
7	Petroleum	1503	0.4	1992	0.5	1 <mark>564</mark>	0.4	
8	All Engineering Products	4832	1.4	4827	1.3	4711	1.3	
9	Vehicles & Vehicle parts	862	0.2	867	0.2	817	0.2	
10	Construction	<mark>3986 3</mark> 986	1.1	3660	1.0	3837	1.1	
11	Infrastructure	6 <mark>2380</mark>	17.9	<mark>57093</mark>	<mark>15.0</mark>	53 <mark>296</mark>	15.0	
12	Others O O O O O	2 <mark>3787</mark>	<mark>6.8</mark>	24236	<mark>6.4</mark>	23162	<mark>6.5</mark>	
	Industry Total	160427	45.9	<mark>158949</mark>	<mark>41.8</mark>	148688	41.7	

DC : Domestic Credit

Advances to Infrastructure Sector- Breakup

(Rs. Cr.)

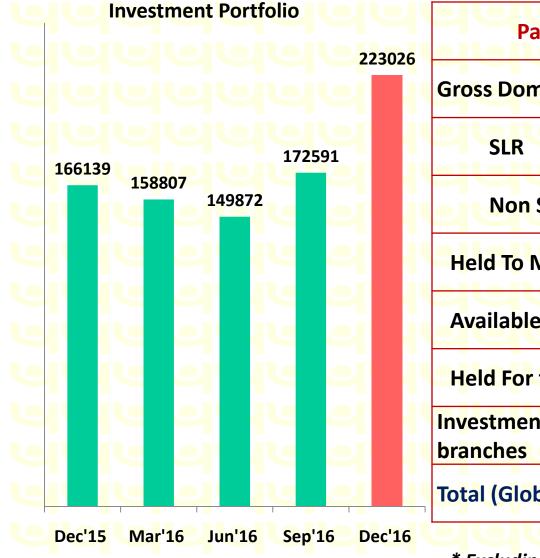
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9	Major Industry	31.12.15		31.03.16		31.12.16	
SI.		Amt.	Share % DC	Amt.	Share % DC	Amt.	Share % DC
11	Infrastructure	62380	17.9	5709 3	15.0	<mark>53296</mark>	15.0
Y	-Power	37443	<u>10.7</u>	<mark>32582</mark>	<mark>8.6</mark>	<mark>29880</mark>	8.4
9	-Tele-Communication	<mark>55</mark> 75	1.6	<mark>5</mark> 718	<mark>1.5</mark>	601 <mark>5</mark>	1.7
9	- Roads & Ports	12132	3.5	12516	3.3	11626	3.3
	- Others	7 <mark>2</mark> 30	2.1	<mark>6278</mark>	1.7	<mark>5773</mark>	1.6

DC i.e. Domestic Credit

Treasury Operations

(Rs. Cr.)



O

Daramators	Portfolio	
Parameters	FUILIUIIO	Duration
Gross Domestic Investment	218537	4.10
SLR	180943	4.10
Non SLR	37594	4.05
Held To Maturity (HTM)	115462	5.39
Available For Sale (AFS)	10 <mark>2</mark> 744	4.37*
Held For trading (HFT)	331	99
nvestment by overseas pranches	4489	
Total (Global)	22 <mark>3026</mark>	ড়৾৾ড়

* Excluding Cash Management Bills (CMB) = 40201 Cr

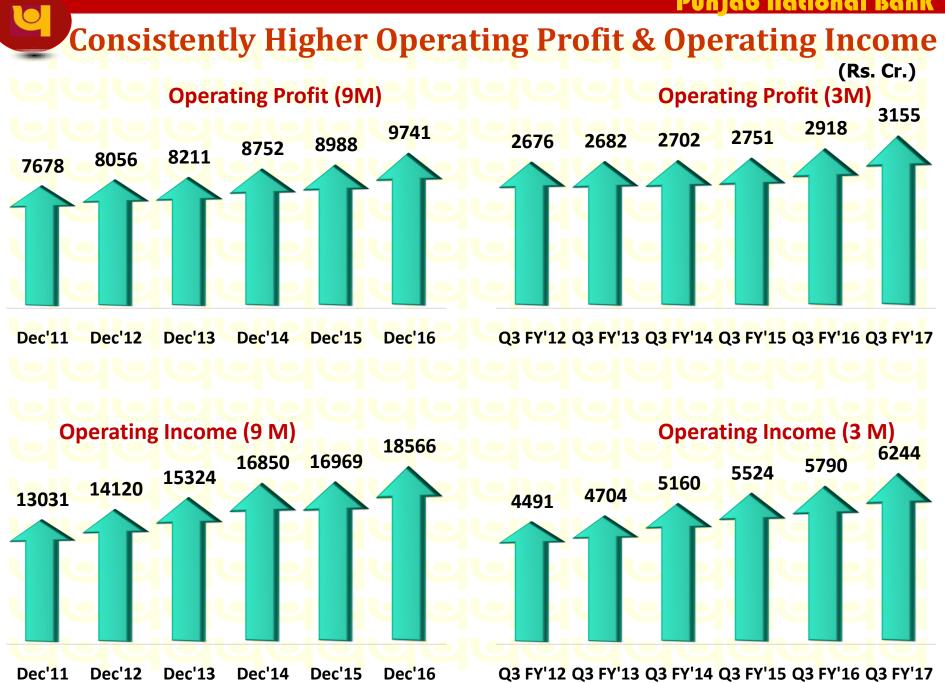




Profit (Rs. Cr.)

SI.	Parameters	Q3' FY 16	Q2' FY 17	Q3 FY 17	YoY Gr. %	9M Dec'15	9M Dec'16	YoY Gr. %
1	Interest Income	12221	118 <mark>3</mark> 0	11984	-1.9	36600	<mark>3538</mark> 9	-3.3
2	Interest Expenses	8101	7951	8253	1.9	24056	<mark>2408</mark> 0	0.1
3	NII (Spread) (1-2)	4120	388 <mark>0</mark>	<mark>3731</mark>	-9.4	12544	<mark>1131</mark> 0	-9.8
4	Other Income	1671	238 <mark>8</mark>	<mark>2513</mark>	50.5	4425	725 <mark>6</mark>	<mark>64.0</mark>
5	Operating Income (3+4)	5790	<mark>626</mark> 8	<mark>6244</mark>	7.8	16969	18566	9.4
6	Operating Expenses	2 <mark>872</mark>	2956	<mark>3090 3</mark>	<mark>7.6</mark>	<mark>7980 7980 7980 7980 7980 7980 7980 7980 </mark>	<mark>882</mark> 5	<mark>_ 10.6</mark>
7	Contribution (4-6)	-1202	-5 <mark>6</mark> 8	<mark>-576</mark>	44	-3 <mark>556</mark>	-1568	9 9
8	Operating Profit (3+7)	2918	3312	3155	8.1	8988	9741	8.4
9	Provisions	2867	2763	2947	2.8	7596	8678	14.3
10	Net Profit (8-9)	51	549	207	306.2	1393	1063	-23.7

Bank



0 **Provisions** (Rs. Cr.) -

SI.	Parameters	Q3' FY 16	Q2' FY 17	Q3' FY 17	YoY Gr. %	9M Dec'15	9M Dec'16	YoY Gr. %
1	Provision towards NPAs	3767	2218	3363	-10.7	7089	9201	29.8
2	Standard Advances incl. Standard Restructured	-392	-60	-393	0.2	-366	-1282	
3	Depreciation/Provisions on Investment	123	368	130	5.4	425	279	-34.4
4	Income Tax	-909	229	11	ভাও	<mark>127</mark>	47 0	<mark>270.8</mark>
5	Others O O	277	8	-164	99	<mark>_ 321</mark>	1 0	
6	Total Provision	2867	2763	2947	2.8	7596	<mark>867</mark> 8	<mark>_ 14.3</mark>

Break-up : Income

(Rs. Cr.)

U

SI.	Parameters	Q3' FY 16	Q2' FY 17	Q3 FY 17	YoY Gr. %	9 <mark>M</mark> Dec'15	9M Dec'16	YoY Gr. %
1	Interest Income (2+3+4)	12221	11830	11984	<mark>1.9</mark>	36600	<mark>35389</mark>	<mark>-3.3</mark>
2	Interest on Advances	8881	<mark>8467</mark>	8263	<mark>-7.0</mark>	<mark>26853</mark>	<mark>25240</mark>	<mark>-6.0</mark>
3	Interest on Investments	3119	<mark>2909</mark>	3372	<mark>8.1</mark>	9054	<mark>9067</mark>	0.1
4	Other Interest Income	220	<mark>454</mark>	349	<mark>58.7</mark>	<mark>694</mark>	1083	<mark>56.1</mark>
Ŀ			6		فنع			
5	Other Income (6+7+8+9)	1671	2388	2513	50.5	4425	7256	<mark>64.0</mark>
	of which :							
6	Fee Based Income	823	900	1055	2 <mark>8.1</mark>	<mark>2550</mark>	2977	<mark>16.7</mark>
7	Recovery in W/Off a/cs	519	800	937	8 <mark>0.6</mark>	972	<mark>246</mark> 4	153.5
8	Trading Profit	298	621	516	7 <mark>3.1</mark>	817	<mark>1734</mark>	112.1
9	Residual	30	67	6	-8 <mark>1.</mark> 4	86	82	-4.3
10	Total Income (1+5)	13891	14218	14498	4.4	41025	42646	4.0

Break-up : Fee Based Income

(Rs. Cr.)

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SI.	Parameters	Q3' FY 16	Q2' FY 17	Q3 FY 17	YoY Gr. %	9M Dec'15	9M Dec'16	YoY Gr. %
1	Processing Fees	86	113	106	23.6	474	596	25.8
2	LC/LG Income	173	174	183	5.7	530	533	0.5
3	Bills & Remittance	127	108	107	-15.7	363	330	-9.1
4	Incidental Charges	50	50	118	137.5	140	190	35.2
5	Inc from ATM operations	102	117	131	2 <mark>9.2</mark>	284	<mark>34</mark> 4	21.1
6	Income from Ins & MF	28	32	34	19.8	<mark>73</mark>	<mark>90</mark>	<mark>2</mark> 4.1
7	Govt. Business	21	27	23	13.2	70	71	<mark>1.6</mark>
8	Misc Income	93	<mark>113</mark>	207	12 <mark>2.3</mark>	<mark>298</mark>	<mark>. 38</mark> 6	<mark>29.5</mark>
9	Exchange Profit	<mark>144 1</mark>	<mark>165</mark>	145	<mark>0.7</mark>	<mark>317 3</mark> 17	<mark>437</mark>	<mark>37.5</mark>
9	Fee based income	823	900	1055	2 <mark>8.1</mark>	2550	2977	<mark>16.7</mark>

Break-up : Expenditure

U

(Rs. Cr.)

SI.	Parameters	Q3' FY 16	Q2' FY17	Q3' FY 17	YoY Gr. %	9M Dec'15	9M Dec'16	YoY Gr. %
1	Total Interest Paid (2+3+4)	8101	7951	<mark>8253</mark>	1.9	24056	24080	0.1
2	Intt. Paid on Deposits	7534	7350	<mark>7667</mark>	1.8	22354	22275	-0.4
3	Intt. Paid on Borrowings	35	63	42	20.9	199	189	-4.8
4	Others	532	537	544	2.3	1503	1616	7.5
5	Operating Expenses (6+8)	2872	2956	3090	7.6	7980	8825	10.6
6	Estb. Expenses	1991	1967	2102	5.6	5418	5969	10.2
	Of Which							
7	Employee Benefits (AS-15)	747	738	800	7.1	18 <mark>44</mark>	2213	20.0
8	Other Operating Expenses	881	989	988	12.1	2562	2856	11.5
	Total Expenses (1+5)	10973	10906	<mark>11343</mark>	3.4	32037	32905	2.7

Cost & Yield Ratios (Annualized)

51.	Particulars	Q 3 FY 16	Q 2 FY 17	Q 3 FY 17	99	9M Dec'15	9M Dec'16
1	Cost of Deposit [%]	<mark>- 5.81</mark>	<mark>5.36</mark>	<mark>5.31</mark>	e	<mark>5.92</mark>	5.38
2	Cost of Fund [%]	4.90	4.60	4.60		4.9 8	4.66
3	Yield on Advances [%]	9.47	8.54	8.34		9.59	8.49
4	Yield on Investment [%]	7.93	7.83	7.64		7.94	7.79
5	Yield on Fund [%]	<mark>7.39</mark>	<mark>6.85</mark>	<mark>6.68</mark>	e	<mark>7.</mark> 58	6.84
6	Net Interest Margin [%]	99	99	9 9	C		446
	-Global	2.75	2.51	2.33		2.87	2.43
	-Domestic	3.13	2.86	2.62		3.27	2.76

Profitability Ratios

(Annualized)

	0.21 3.67 1.88
3 Opt. Profit to AWF [%] 1.76 1.92 1.76 1.86 4 Cost to Income Ratio [%] 49.61 47.16 49.48 47.03 4	te
4 Cost to Income Ratio [%] 49.61 47.16 49.48 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 47.03 </td <td>1 00</td>	1 00
	1.00
	7.53
5 Estb. Exp. To Total Exp. [%] 18.15 18.04 18.53 16.91 1	8.14
6 Opt. Exp. To AWF [%] 1.74 1.71 1.72 1.65	1.71
7 Book Value per Share [Rs] 208 181 182 208	182
8 Earnings per share [Rs] 1 1 1 4 9 10	7



Improvement in Assets Quality Reduced NPL War Room Intensified formation [Slippages came down from Rs. 6202 cr. In Q2 to Rs. **Real time Monitoring** 5660 cr. in Q3FY17} **Increased Cash Recovery Focus on new** & Up-gradation **Resolution Windows** [From Rs. 6550 cr. in Dec'15 to Rs. 14724 cr. in Dec'16] **Improved Provision** Stepped up efforts on **Coverage Ratio Joint Lenders' Forum** [From 51.06% in Mar'16 to 54.96% in Dec'16]

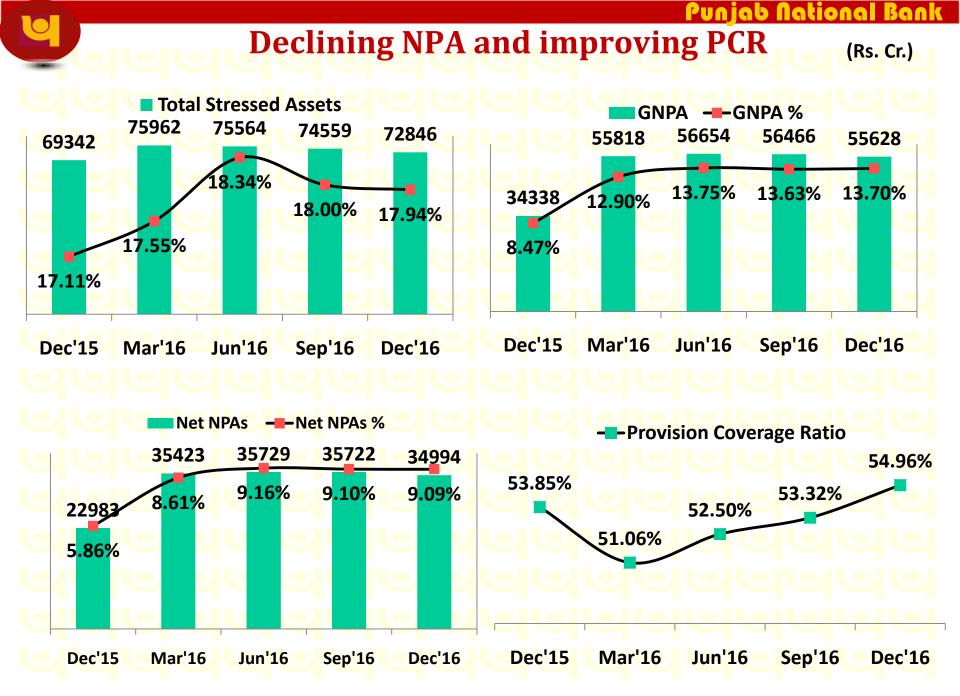
<u> Punjab National Bank</u>

Non-Performing Assets

U

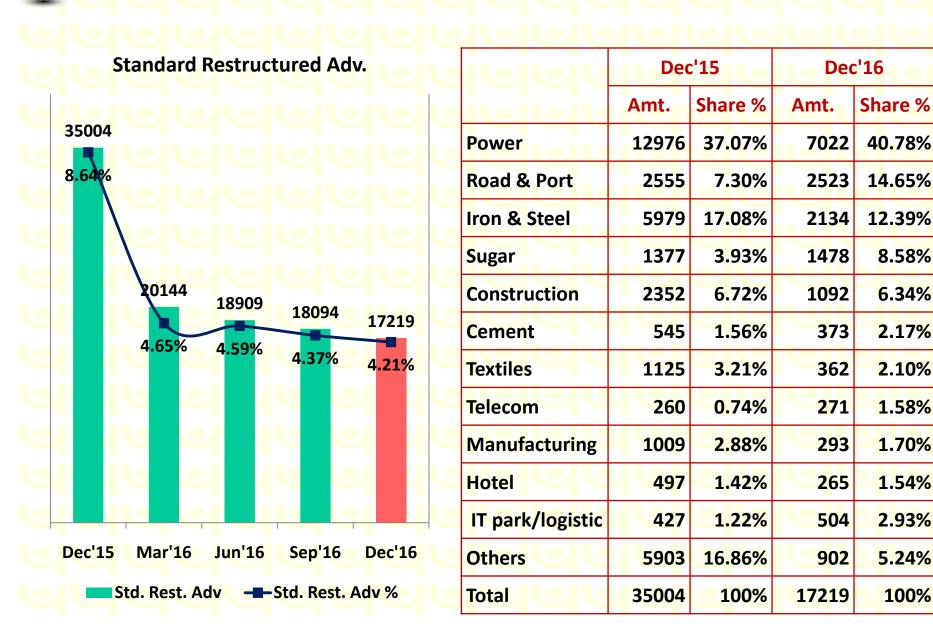
(Rs. Cr.)

0	Parameter	FY16	Q1FY17	Q2FY17	Q3 FY17	
1	NPA as at the beginning of Yr.	25695	<mark>55818</mark>	<mark>56654</mark>	56466	199
2	Cash Recovery	4262	4825	<mark>2883 2</mark>	2413	14724
3	Up-gradation	13 <mark>82</mark>	1181	<mark>- 188</mark> 9	1534	
4	Write Off	6485	2386	1619	2551	
5	Total Reduction (2+3+4)	12128	8391	6391	6498	
6	Fresh Addition	42252	9227	<mark>6202</mark>	5660	
7	-Fresh slippages	<mark>41060</mark>	7533	<mark>5089</mark>	4800	
8	-Debits in existing NPA A/cs	1192	<mark>169</mark> 5	<mark>1114</mark>	860	
9	Gross NPAs end period	558 <mark>18</mark>	56654	56466	55628	
10	Eligible Deductions incl. Provisions	203 <mark>9</mark> 6	<mark>2092</mark> 6	20743	2 <mark>0634</mark>	
11	Net NPAs	<mark>35423</mark>	35729	35722	34994	
12	Recovery in written-off debt A/Cs	2297	727	800	937	
-						
	Parameter (%)	FY16	Q1FY17	Q2FY17	Q3 FY17	
1	GNPA Ratio	12.90	13.75	13.63	13.70	
2	NNPA Ratio	8.61	9.16	9.10	9.09	
3	Provision Coverage Ratio	51.06	52.50	<mark>53.32</mark>	<mark>54.96</mark>	



Industry wise O/S Restructured Accounts

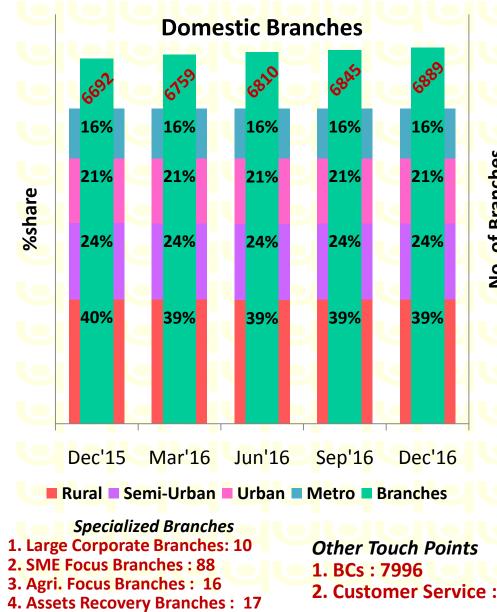
(Rs. Cr.)

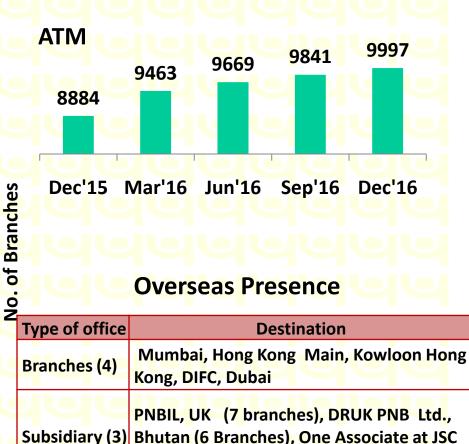




<u>Punjab National Bank</u>

Network





SB PNB, Kazakhstan (4 Branches)

61 Branches), Bank also provides

Shanghai(China), Dubai (UAE),

(Australia), Dhaka (Bangladesh)

Managerial Support to EBL.

Joint Venture

Representati

ve Office (4)

(1)

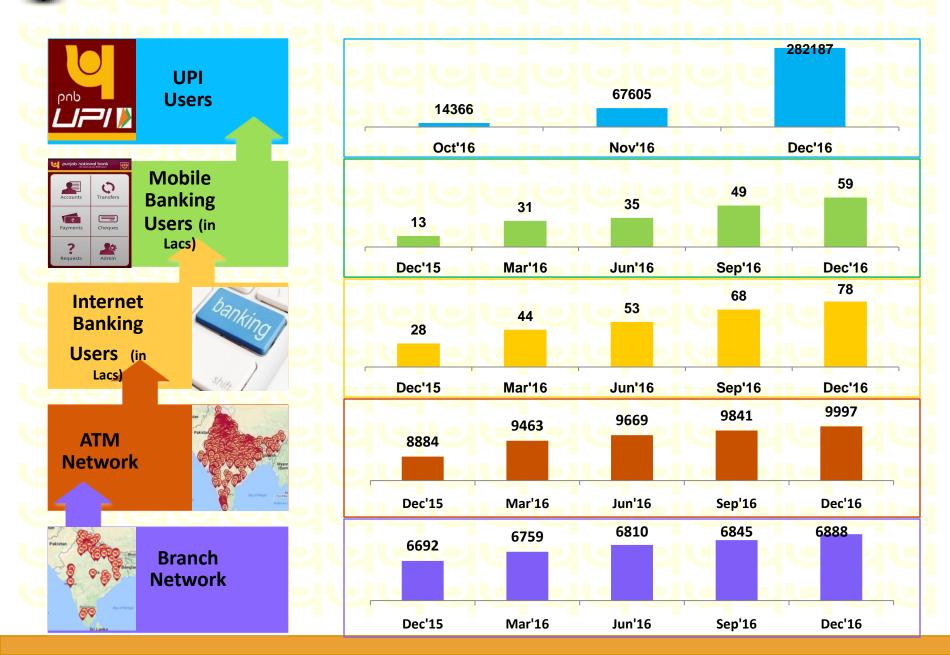
Everest Bank Limited, Kathmandu, Nepal (

Sydney





Fast pace of Digitalization







People Development

'People Development through Upskilling HR' to align HR Policy & Strategy with business Strategy & Goals is the main focus of Bank to improve Customer Service, Commitment, Competencies and Culture.



Higher number of employees promoted compared to last year .



An Onboarding & Mentoring Program titled "PNB Navodaya" has been introduced for newly recruited employees as well as for those recently promoted and first time Branch Heads.



PNB Univ (E-learning App and web based portal) has been launched for all PNB Parivar Members to provide high quality e-learning 24x7.

People Development

With the sole motive to bridge the gap, amongst different sections of employees coming from different strata of the society or having biological diversity, 3 Development Cells have been created.



The process of Competency Mapping of critical roles has been initiated with a view to identify and develop key competencies in the employees. Bank has constituted a Committee to look into all matters related to succession planning.



Appreciating the need for employee engagement, Bank has embarked on a series employee engagement initiatives e.g. Employee Surveys, PNB Samadhaan, Exit Interviews etc.

<u> Punjab National Bank |</u>

People Development

Healthy Growth in Credit

Resolution of Stressed Assets

Building Blocks

Digitalization

Improved Earnings



