

March 15, 2017

BSE Limited,  
Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai – 400 001

National Stock Exchange of India Limited,  
Exchange Plaza,  
Plot no. C/1, G Block,  
Bandra-Kurla Complex  
Bandra (E),  
Mumbai - 400 051

Dear Sirs,

**Sub: Press Release**

**Intimation under SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015**

This is to inform you that the Company is proposing to issue Press Release titled “**Delhi Airport adjudged the ‘Best Airport in India and Central Asia’ by Skytrax**”, a copy of which is enclosed.

This is for your information and record.

Thanking you,

Yours faithfully,

**For GMR Infrastructure Limited**



**A.S. Cherukupalli**  
Company Secretary & Compliance Officer

Encl: Press Release [Two Pages]

## **MEDIA RELEASE**

### **Delhi Airport adjudged the ‘Best Airport in India and Central Asia’ by Skytrax**

- *The 2017 World Airport Award ceremony held today at Amsterdam*

**New Delhi, March 15, 2017:** Delhi International Airport (P) Ltd, a GMR led consortium, today announced that its Indira Gandhi International Airport (IGIA) has been adjudged as the **“Best Airport in India and Central Asia”** by Skytrax at the World Airport Awards, held at Passenger Terminal EXPO in Amsterdam, Netherlands last night.

The World Airport Awards are the most prestigious accolades for the airport industry, voted by customers in the largest, annual global airport customer satisfaction survey. The Skytrax World Airport Awards are a global benchmark of airport excellence and widely known as the Passengers Choice Awards.

The 2017 Awards are based on 13.82 million airport survey questionnaires that were completed by 105 different nationalities of air travelers during the survey period. The survey operated from July 2016 to February 2017, covering 550 airports worldwide and evaluating traveller experiences across different airport service and product key performance indicators from check-in, arrivals, transfers, shopping, security and immigration through to departure at the gate.

**Commenting on the announcement, Mr. I Prabhakara Rao, CEO- DIAL said, “It is a matter of great pride for us to receive yet another coveted award off global repute and I fully dedicate this to all our stakeholders and business associates at Delhi Airport. It is indeed an exemplary accomplishment, which is the result of our customer centric approach. GMR Group takes immense pride in transforming the passenger experience at Delhi’s IGI Airport, which is India’s gateway and the capital airport. This recognition is a testimony to all our employees and partners, who have consistently met the expectations of our customers. This reiterates our commitment towards fulfilling our Hon’ble Prime Minister’s ‘Make in India’ mission. I am thankful to the entire IGIA family for the support in all our endeavors and we will continue to strive for the best.”**

**Mr. Edward Plaisted, CEO of Skytrax said, “We congratulate Delhi International Airport for their success in winning this important customer satisfaction award, a quality benchmark for the world airport industry. It underlines how well Delhi Airport is performing in terms of customer satisfaction to be recognised as the Best Airport in India and Central Asia, and in a most competitive market, this is a great achievement.”**

Skytrax World Airport Awards are coveted Quality accolades for the world airport industry. Travellers from across the globe take part each year in the world’s largest airport customer satisfaction survey to decide the award winners. A key directive of the survey is for customers to make their own, personal choices as to which airport they consider to be the best, underlining the brand as the Passenger's Choice Awards.

The Indira Gandhi International Airport (IGIA) has recently achieved World no. 2 position in the highest category - over 40 million passengers per annum (MPPA) – of Airport Service Quality Awards 2016.

**About DIAL**

The GMR Group led, **Delhi International Airport (P) Ltd (DIAL)** is a consortium comprising of GMR Group, Airports Authority of India and Fraport. The consortium has a mandate to finance, design, build, operate and maintain the Delhi Airport for 30 years with an option to extend it by another 30 years. It has truly proven to be a shining example of Public Private Partnership (PPP) and Make in India. Delhi Airport has been adjudged as World No. 1 Airport by Airports Council International’s (ACI) for two successive years - 2014 & 2015 in the category of 25-40 million passengers per annum (mppa). DIAL completed the modernization of Delhi’s IGI Airport including the commissioning of Terminal 3 (T3) - India’s largest building post-independence in a record time of 37 months.

The passenger Terminals managed by DIAL are recognised for their state-of-the-art infrastructure, design and operational efficiency. T3 serves as a hub for many carriers and has truly redefined the way Indian passengers fly. Delhi Airport is a leading Indian airport both in Passenger and Cargo capabilities with an annual traffic of 48.4 mppa and Cargo tonnage of over 0.76 million tons. DIAL lays strong emphasis on green sustainable technologies and has won numerous awards and recognitions for the environmental sustainability initiatives. For further information about DIAL, visit <http://www.newdelhiairport.in/>

**About ‘The World Airport Awards’**

The World Airport Awards are the most prestigious accolades for the airport industry, voted by customers in the largest, annual global airport customer satisfaction survey. The Skytrax World Airport Survey is widely regarded as the quality benchmark for the world airport industry, assessing customer service and facilities across 550airports. The survey and awards are independent of any airport control or input and are a truly impartial benchmark of airport excellence and quality.

<http://www.worldairportawards.com>

**For Further Information, please contact:**

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