

# INTERACTIVE FINANCIAL SERVICES LIMITED

Date: 19-4-2017

To,  
The Dy. General Manager (CRD)  
Bombay Stock Exchange Limited  
P. J. Towers, Dalal Street,  
Mumbai - 400001

Dear Sir / Madam,

## Sub: Quarterly Statement of Investors Compliant Status

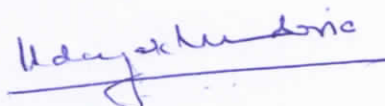
Pursuant to the Regulation 13 of the SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, Statement of Investor Complaints for the quarter ended 31<sup>st</sup> March, 2017 is as under:

Particulars	No. of Complains
Pending at the Beginning of the Quarter	1
Received during the Quarter	0
Disposed of during the Quarter	0
Remaining unsolved at the end of the Quarter	1

You are requested to kindly take the above information on record.

Thanking you

For, Interactive Financial Services Limited



**Udayan Mandavia**  
**Managing Director**  
**DIN: 00740615**

**Note:** The Company had received the investor complaint on October 14, 2016 for the non transfer of shares. For which the company has taken an "Action Taken Report" on November 12, 2016 and revised action taken report taken on April 12, 2017. The matter is still unsolved for the quarter.

# Action History

As on : 19 Apr 2017

Registration No : SEBIE/GJ16/0002153/1

S.No.	Action	Date of Action	Remarks	From	To
1.	RECEIVED THE COMPLAINT	14 Oct 2016	--	INVESTOR (INVSTR)	OIAE-WRO (1445)
2.	FORWARDED TO DEALING OFFICER	14 Oct 2016	Forwarded to Dealing Officer	OIAE-WRO (1445)	OIAE-WRO -DO (1487)
3.	FORWARDED TO SUBORDINATE ORGANISATION	17 Oct 2016	For necessary action	OIAE-WRO -DO (1487)	Interactive Financial Services Ltd (I00316)
4.	ACTION TAKEN REPORT SENT	12 Nov 2016	We have send a letter to the investor requiring for the necessary documents to complete the transfer. The copy of the said letter is enclosed herewith courier receipt.	Interactive Financial Services Ltd (I00316)	OIAE-WRO -DO (1487)
5.	CLARIFICATION SOUGHT FROM COMPLAINANT	16 Nov 2016	pl offer comments in view of submissions made in ATR indicating non receipt of original shares along with Share transfer form along with relevant documentary proof.	OIAE-WRO -DO (1487)	INVESTOR (INVSTR)
6.	CLARIFICATION RECEIVED FROM COMPLAINANT	19 Nov 2016	Respected Sir/ Madam, Share certificate had been missing by Interactive financial services not by me. So it is liability of the company not mine. Please ask company to do the further procedure and resolve my issue at their cost.	INVESTOR (INVSTR)	OIAE-WRO -DO (1487)
7.	REMINDER RECEIVED FROM COMPLAINANT	22 Dec 2016	Dear Sir, Kindly resolve my issue.	INVESTOR (INVSTR)	OIAE-WRO -DO (1487)
8.	REMINDER RECEIVED FROM COMPLAINANT	02 Jan 2017	Please update.	INVESTOR (INVSTR)	OIAE-WRO -DO (1487)
9.	REMINDER RECEIVED FROM COMPLAINANT	12 Jan 2017	Dear Sir, Kindly update the status of my complaint. It has been more than 4 months but still i am not seek any resolution on that. Company person also not respond on the same matter. please update the status asap which help me to do further process.	INVESTOR (INVSTR)	OIAE-WRO -DO (1487)

10.	CLARIFICATION SOUGHT FROM SUBORDINATE ORGANISATION	19 Jan 2017	pl respond urgently in view of reply received from complainant.	OIAE-WRO -DO (1487)	Interactive Financial Services Ltd (I00316)
11.	ACTION TAKEN REPORT SENT	14 Feb 2017	we have sent letter to the investor as per attached copy.	Interactive Financial Services Ltd (I00316)	OIAE-WRO -DO (1487)
12.	CLARIFICATION SOUGHT FROM SUBORDINATE ORGANISATION	14 Feb 2017	letter not enclosed. pl re send	OIAE-WRO -DO (1487)	Interactive Financial Services Ltd (I00316)
13.	ACTION TAKEN REPORT SENT	22 Feb 2017	letter providing Information to the investor has been enclosed.	Interactive Financial Services Ltd (I00316)	OIAE-WRO -DO (1487)
14.	CLARIFICATION SOUGHT FROM COMPLAINANT	23 Feb 2017	In view of response provided in ATR pl revert for comments clarification within, if any, 7 days failing which the matter would be disposed off.  Dear Sir, From the beginning of the complaint i clarify that share certificate were not lost by me but it's lost by the company. So why should i do procedure for the duplicate share certificate. Company person force me to do procedure for duplicate certificate at my own. If mistake done by the respective company then why should i take physical and mental harassment of procedure. I also try to contact designated officer for the matter in SEBI but he is not ready for listening in this matter and told me that do as the company person ask to do and we are not help you. If designated person give this kind of reply than where i have to go for the justice of the matter? So sir it is my kind request to you that kindly look into this matter as this is clearly a case of cheating under IPC section 420, 405 & 402.	OIAE-WRO -DO (1487)	INVESTOR (INVSTR)
15.	CLARIFICATION RECEIVED FROM COMPLAINANT	03 Mar 2017		INVESTOR (INVSTR)	OIAE-WRO -DO (1487)
16.	REMINDER RECEIVED FROM COMPLAINANT	24 Mar 2017	Dear Sir, Kindly provide resolution on the matter.	INVESTOR (INVSTR)	OIAE-WRO -DO (1487)
17.	CLARIFICATION SOUGHT FROM SUBORDINATE ORGANISATION	28 Mar 2017	pl offer comments in view of reply received from investor urgently.	OIAE-WRO -DO (1487)	Interactive Financial Services Ltd (I00316)
18.	ACTION TAKEN REPORT SENT	12 Apr 2017	We have sent the letter to the investor, details as attached.	Interactive Financial Services Ltd (I00316)	OIAE-WRO -DO (1487)