

Secretarial Department

FEDERAL BANK
YOUR PERFECT BANKING PARTNER

SDF-24/ /2016-17

05th April 2017

Bombay Stock Exchange Limited
Phiroze Jeejeebhoy Towers,
Floor 25, Dalal Street,
Mumbai- 400 001

Dear Sir,

Reg. Regulation 13 (3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015,- Statement of Grievance Redressal Mechanism.

As required under the above Regulation, we are giving below the details of Grievance Redressal Mechanism as on 31.03.2017.

- a. Complaints pending at the beginning of the quarter = NIL
- b. Complaints Received during the quarter = 8
- c. Complaints disposed off during the qtr. = 7
- d. Complaints pending at the end of the qtr = 1

Kindly take the same on your record.

Thanking you,

Yours faithfully,


COMPANY SECRETARY

