



14th April, 2017

The Manager,
Listing Department,
National Stock Exchange of India Ltd,
Exchange Plaza,
Plot No. – C – 1, G Block,
Bandra – Kurla Complex,
Bandra (East),
Mumbai – 400051

The General Manager,
Department of Corporate Services,
BSE Ltd.,
1st Floor, New Trading Ring,
Rotunda Building,
P.J. Towers,
Dalal Street, Fort,
Mumbai – 400001

The Secretary,
The Calcutta Stock Exchange Ltd,
7, Lyons Range,
Kolkata – 700001

Dear Sir,

Sub:- Statement on Investors Complaints for the Quarter ended 31st March, 2017

Please find enclosed a statement on investor complaints, required to be provided under Regulation 13 (3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended 31st March, 2017.

Yours faithfully,

FO PHALLIPS CARBON BLACK LIMITED

K. Mukherjee

Company Secretary and Chief Legal Officer

Enclo: As above



Link Intime India Pvt. Ltd.

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PHILLIPS CARBON BLACK LIMITED Statement on Investor Complaints for the Quarter ended 31st March 2017

Number of Investor complaints pending at the beginning of the quarter i.e. on 1st January, 2017	0
Number of Investor complaints received during the quarter	1
Number of investor complaints disposed of during the quarter	0
Number of Investor complaints remaining unresolved at the end of the quarter i.e. on 31 ^{st h} March'2017	1*

NOTE: * 1) Complain lodged by Ms. Pushpa Devi Deokinandan Ruia for non-receipt of unclaimed dividend for last 6 years upon transmission received through SCORES on 09.03.2017. Due to transmission of shares the unclaimed/unpaid dividend warrant nos. 6720, 5896, 7793, 7431, 6691, 11768 for Rs. 500.00, Rs.500.000, Rs.400.00, Rs.50.00, Rs.100.00, Rs.250.00 for the period 2009-2010, 2010-2011, 2011-2012, 2014-2015, 2015-2016 have been send to the respective Bank for issuance of drafts against the said unpaid warrants. The said information has been sent to the complainant concerned through our letter ref. ID1050 dated 09.03.2017 on 10.03.2017 vide postal registration no. RW849435027IN.

Further we have received the Demand Draft nos. 101589, 570621, 570620, 102979, 102980 dated 12.01.2017, 17.03.2017 for Rs.100.00,, Rs.500.00, Rs.500.00, Rs.500.00, Rs.250.00 drawn on Citi Bank N.A. and ICICI Bank Ltd in lieu of unclaimed/unpaid dividend warrant nos. 6691, 5720, 5896, 7431, 11768 for the period 2014-2015, 2009-2010, 2010-2011, 2012-2013, 2015-2016 have been sent to the complainant concerned vide our letter ref. ID1067 and ID1106 dated 14.03.2017 and 23.03.2017 through registered post vide postal registration nos. RW930556255IN and RW930533728IN dated 15.03.2017 and 25.03.2017.

As regard dividend for the period 2011-2012, we would also like inform you that the demand draft no. 879539 dated 30.03.2017 for Rs.400.00 in lieu of unclaimed/unpaid dividend warrant no. 7793 has been sent to the complainant concerned vide our letter ref. ID1116 dated 04.04.2017 through registered post on 05.04.2017 vide postal registration no. RW93\0558628IN.

PHILLIPS CARBON BLACK LIMITED

K. MUKHERJEE

Company Secretary & Chief Legal Officer

LINK INTIME INDIA PVT. LTD.

S.P. GUHA Head-Kolkata Operation

