



बामर लॉरी एण्ड कं. लिमिटेड
(भारत सरकार का एक उद्यम)
Balmer Lawrie & Co. Ltd.
(A Government of India Enterprise)

साचिविक विभाग
21, नेताजी सुभाष रोड, कोलकाता-700 001 (भारत)
फोन : (91) (33) 2222 5329 / 5314 / 5209

SECRETARIAL DEPARTMENT
21, Netaji Subhas Road, Kolkata - 700 001 (INDIA)
Phone : (91) (33) 2222 5329 / 5314 / 5209
E-mail : bhavsar.k@balmerlawrie.com
CIN : L15492WB1924GOI004835

Date: 18th April, 2017

To,

The Secretary,
National Stock Exchange of India Ltd.
Exchange Place
Bandra-Kurla Complex
Bandra (E),
Mumbai – 400 051

The Secretary,
BSE Ltd.
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai- 400001

Company Code : **523319**

Company Code : **BALMLAWRIE**

Dear Sir,

Sub: Submission of Report on Grievance Redressal Mechanism under Regulation 13(3) of SEBI (Listing Obligation & Disclosure Requirement) Regulations, 2015

Pursuant to Regulation 13(3) of SEBI (Listing Obligation and Disclosure Requirements) Regulations, 2015, we hereby submit the Quarterly Compliance Report on Grievance Redressal Mechanism for the quarter ended 31st March, 2017.

Yours faithfully,
For Balmer Lawrie & Co. Ltd.

Kaustav Sen
Compliance Officer

Encl.: as above

Statement of Investor Complaints for the Quarter ended 31st March, 2017

Sl. No	Particulars	Details (In Numbers)	Remarks/Reasons thereof , required if any:
I.	No. of Grievances Pending at the beginning of the Quarter	3	<ol style="list-style-type: none"> 1. Ilesh D Shah 2. Anahita Minoo Hunsotia 3. Chakraborty Shankar Kumar
II.	No. of Grievances received during the Quarter	25	<ol style="list-style-type: none"> 1. Complaint of Kirit Ghodasara in regard to Non- receipt of Dividend. 2. Complaint of Diptiben Kiritbhai Ghodasara in regard to Non- receipt of Dividend. 3. Complains of Rajat Kanti Chakraborty in regard to payment of non- receipt of Bonus Certificate. 4. Complaint of Rohit Mohanlal Kadakia in regard to payment of Non- receipt of Bonus Certificate. 5. Complaint of Aditya Fincap Pvt. Ltd. in regard to Non- receipt of Bonus Certificate. 6. Complaint of Banu Bapujee Dhondi in regard to payment of Non- receipt of Bonus Certificate. 7. Complaint of Aditya Fincap Pvt. Ltd. in regard to Non- receipt of Bonus Certificate. 8. Complaint of Kiran Prakash Saraf in regard to Non- receipt of Annual Reports. 9. Complaint of Ilesh D Shah in regard to Non- receipt of Dividend. 10. Complaint of Priya Shah in regard to Non- receipt of Bonus Shares 11. Complaint of Anushree Ghosh in regard to Non- receipt of Bonus Shares. 12. Complaint of Shah Arvindbhai Rasiklal HUF- in regard to Non- receipt of Dividend. 13. Complaint of Rasiklal Mansukhal Shah HUF- in regard to Non- receipt of Dividend. 14. Complaint of Ilesh D Shah in regard to Non- receipt of Dividend.



			<p>15. Complaint of Usha Lakhotia in regard to Non-receipt of Dividend.</p> <p>16. Complaint of Ilesh D Shah in regard to Non-receipt of Dividend.</p> <p>17. Complaint of Anahita Minoo Hunsotia in regard to Non-receipt of Dividend.</p> <p>18. Complaint of Jagdish S Shah in regard to Non-receipt of Dividend.</p> <p>19. Complaint of Jagdish S Shah in regard to Non-receipt of Dividend.</p> <p>20. Complaint of Raj Kishore Das in regard to Non-receipt of Dividend.</p> <p>21. Complaint of Noshewan D Sethna in regard to Non-receipt of Dividend.</p> <p>22. Complaint of Pavithran Manha in regard to Non-receipt of Dividend.</p> <p>23. Complaint of Sacheen C Katakia in regard to Non-receipt of Dividend.</p> <p>24. Complaint of Chakraborty Shankar Kumar in regard to Non-receipt of Dividend.</p> <p>25. Complaint of Noshewan D Sethna in regard to Non-receipt of Dividend.</p>
III.	No. of Grievance Disposed of during the Quarter	27	Including 2 cases pending from last quarter i.e. Ilesh D Shah & Anahita Minoo Hunsotia.
IV.	No. of Grievance Unresolved at the end of the Quarter	1	Complaint of Chakraborty Shankar Kumar

For **Balmer Lawrie & Co. Ltd**



Kaustav Sen
Compliance Officer



Date: 18th April, 2017
Place: Kolkata