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Sir,

**Sub: Tata Communications receives accolades for its Five Awards
win at the 2017 India Digital Transformation Awards**

Please find attached herewith the press release on the captioned subject being issued today.

Thanking you,

Yours faithfully,
For Tata Communications Limited

PP *L. D. Dahi*
Manish Sansi
Company Secretary &
General Counsel (India)

To:

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Tata Communications receives accolades for its Five Awards win at the 2017 India Digital Transformation Awards

Tata Communications continued to demonstrate excellence at the 2017 Frost & Sullivan India Digital Transformation Awards with a whopping five wins including an award for IoT innovation.

- **Enterprise Data Service Provider of the Year (Ninth year in a row)**
- **Hosted Contact Center Service Provider of the Year (Sixth year in a row)**
- **Enterprise Telecom Service Provider of the Year – Large Enterprise Segment (Third year in a row)**
- **Third Party Datacenter Service Provider of the Year (Second year in a row)**
- **IoT New Product/Service Innovation Award (First time winner - new award category)**

Mumbai, India – June 19, 2017 – Tata Communications a leading global provider of network, cloud, mobility, security and collaboration services received top honors at the 2017 Frost & Sullivan India Digital Transformation Awards, with four awards in the Enterprise Telecom Services category and one award in the Enterprise Infrastructure category. Tata Communications took centerstage at the awards ceremony and received four Service Provider of the Year awards for: (1) Enterprise Data (2) Hosted Contact Center (3) Enterprise Telecom – Large Enterprise Segment, and (4) Third Party Datacenter. It also won New Product/Service Innovation Award for IoT – a new award category this year.

Benoy C.S., Director & Business Unit Head, Digital Transformation (ICT) Practice, Frost & Sullivan – Middle East, North Africa and South Asia, says, “In 2016, Tata Communications continued to evolve its portfolio in the context of digital transformation and proved its capability as a digital enabler and strategic technology partner for large enterprises. Keeping innovation at the core of its product and service development has enabled the company to garner customer loyalty and market leadership across its portfolio. With a platform centric approach, the company is poised to create digital supply chains for the future and leverage its products in a seamless manner to offer enterprises a compelling value proposition that can future proof their growth. Tata Communications’ robust and resilient global footprint coupled with customer-centric focus has translated its pioneering vision into a comprehensive portfolio that helps enterprises create bespoke solutions for the challenges they face. With a strong service focus and a trusted partner ecosystem, Tata Communications has positioned itself to be the preferred digital transformation partner for the large enterprise ecosystem by offering a seamless experience that allows enterprises to scale and grow in the global context.”

Currently in its 15th year, the 2017 Frost & Sullivan India Digital Transformation Awards witnessed the participation of leading personalities and companies from the ICT sector. These companies were lauded for their exceptional growth and market strategies, product development abilities, competitive advancement skills, technology innovation, and dedicated customer focus.

Sumeet Walia, Executive Vice President, Global Sales Group, India & APAC, Tata Communications, says, “We are very pleased and honoured to continue our winning streak at the Frost and Sullivan awards. Today, Tata Communications partners with over 70% of the Fortune 500 companies to enable digital transformation for businesses across industries. These awards are an affirmation of the trust and confidence that enterprises reposed in us and a testament to our leadership and innovation in the market segments we operate. We are

very pleased to have won the IoT New Product - Service Innovation Award which reaffirms our faith in creating cutting edge solutions for a digitally empowered society.

The accolades won by Tata Communications at 2017 Frost & Sullivan India Digital Transformation Awards:

Enterprise Data Service Provider of the Year

Digital enterprises are evolving their networks to deal with business communication transformation, driven by cloud computing, IoT, webification of enterprise applications and mobile workforce. This is translated into increased demand for data services uptake.

Tata Communications is a visionary leader and through its innovative projects supports the digital transformation journey of global enterprises by eradicating product silos, and replacing these with elastic services with reduced complexities and gaining customer confidence with incomparable end-user experience. The company's extensive, high speed and resilient network is the key to innovations around network services and products. The launch of IZO™ SDWAN in 2016 marked an important addition to its IZO™ cloud enablement portfolio. It also demonstrated continued efforts toward cloud, IoT networks and virtualization technologies, thereby taking advantage of the growing market and increasing its market presence and share.

Along with being an innovator in the network services space, Tata Communications sustains its leadership by working very closely with its customers in their growth journey. Their admirable service delivery to customers with consistent service level agreements leads to customer delight, which further ensures its continued leadership in the Enterprise Data market.

Hosted Contact Center Service Provider of the Year

Tata Communications continued to maintain its leadership position in the Hosted Contact Center market in India in 2016. The company strengthened its services portfolio to offer end-to-end CCaaS (Contact Center as a Service) solution to enterprises of all sizes. It enhanced customer experience by offering richer communication, convenient and cost-effective touch points, live customer knowledge and smarter interactions to the enterprises.

Tata Communications enhanced its omni channel contact center to offer integrated voice, video, WebRTC, email, chat, social media capabilities that enabled context based communications. It is also anticipated to enable NextGen digital experience and power this experience with artificial intelligence via bots. With a strong presence in the Indian market, seamless customer experience across geographies, modular and pre-integrated services and unified service levels, the company commands a unique value proposition in the market.

Enterprise Telecom Service Provider of the Year – Large Enterprise Segment

The large enterprise telecom market in India has been experiencing significant growth over the past couple of years. Large businesses are looking to adopt services tailored to meet their specific needs, with the ability to customize for different sites, classes of users and organizational hierarchies.

As one of the most recognized global brands, Tata Communications has led from the front in developing its service portfolio to include new technologies and innovations that simplify customer operations and addresses their pain points to help promote a healthy enterprise telecom services business. It is truly empowering customers with faster and more flexible networking solutions that drive growth and accelerate digital transformation across their businesses. Growing key platforms and incubating new solutions have been Tata Communications' key growth strategies for large enterprises. Its ambition to continuously evolve, expand and commit to invest in building long-term relationship with customers and partners make the company a preferred technology partner in the large enterprise segment, thus entrenching its leadership position in the market.

Third Party Datacenter Service Provider of the Year

Enterprises today require a robust foundation for their digital transformation journey by improving IT infrastructure with reliable facilities and operational expertise. A hosting platform in an interconnected datacenter gives a secure environment for a variety of critical and complex IT applications, which is crucial in this context.

Tata Communications has continued to help enterprises succeed in their digital transformation journey by enabling them to generate growth, cost efficiency and business agility. The company's third-party datacenters offer a variety of solutions such as private cloud, managed storage, and interconnections to variety of public cloud service providers. Its hybrid cloud approach and service delivery function consists of dedicated, certified engineers and cloud experts to ensure consistent security and performance parameters of an enterprise's critical business application. Its key proposition is to offer leading SLAs best-in-class third party datacenters across a global footprint to help organizations stay connected with their customers.

Tata Communications has therefore demonstrated high customer satisfaction levels, gained trusted-partner customer confidence and impacted positive growth in businesses across various industries as it tailors bespoke solutions for every enterprise.

IoT New Product / Service Innovation Award

Internet of Things (IoT) is at a nascent stage in India. As enterprises begin to explore IoT, it is critical for service providers to generate awareness about the potential use-cases that can be tuned to their requirements and can add significant value in long run.

Tata Communications has been at the forefront in organizing multiple industry events and forums to generate awareness about IoT use-cases across different industry verticals. One of the key differentiators for Tata Communications is not just limiting to mere connectivity, but focusing on developing solutions that can facilitate end-to-end IoT services including sensors, connectivity, integration, platform and application interface. The company's aggressive focus on building internal capability to offer select applications, systems integration and other network technologies is strengthening its position in the rapidly growing IoT ecosystem. The roll-out of its LoRa network for IoT specific applications has been one of the key highlights for Tata Communications. Its tailored approach, visionary mindset, strong partner community and comprehensive product stack have positioned Tata Communications as a central player offering critical components and delivering complete connected solutions to enterprises.

Frost & Sullivan's India Digital Transformation Awards' contenders were judged based on a variety of parameters including revenue, market share, product diversity, vertical and horizontal diversity, major customer acquisitions, and efficacy of innovation process, product service, and positioning, among others. The judging process involved in-depth primary interviews of various industry participants and secondary research conducted by Frost & Sullivan analysts. An elite panel of jury members comprising some of the most prominent CIOs/CTOs from the industry evaluated the compiled data and incorporated the end-user perspective. Frost & Sullivan then presented the Awards to the companies that received the number one industry rank in each category.

About Frost & Sullivan

Frost & Sullivan, the Growth Partnership Company, works in collaboration with clients to leverage visionary innovation that addresses the global challenges and related growth opportunities that will make or break today's market participants. For more than 50 years, we have been developing growth strategies for the global 1000, emerging businesses, the public sector and the investment community. Is your organization prepared for the next profound wave of industry convergence, disruptive technologies, increasing competitive intensity, Mega Trends, breakthrough best practices, changing customer dynamics and emerging economies?

About Tata Communications

Tata Communications Limited (CIN no: L64200MH1986PLC039266) along with its subsidiaries (Tata Communications) is a leading global provider of network, cloud, mobility, security and collaboration services. With a leadership position in emerging markets, Tata Communications leverages its advanced solutions capabilities and domain expertise across its global and pan-India network to deliver managed solutions to multinational enterprises, service providers, and Indian consumers.

The Tata Communications global network includes one of the most advanced and largest submarine cable networks and a Tier-1 IP network with connectivity to more than 240 countries and territories across 400 PoPs, as well as nearly 1 million square feet of datacenter and collocation space worldwide.

Tata Communications' depth and breadth of reach in emerging markets includes leadership in Indian enterprise data services and leadership in global international voice. Tata Communications Limited is listed on the Bombay and National Stock Exchanges of India.

<http://www.tatacommunications.com>

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