

सचिव विभाग

21, नेताजी सुभाष रोड, कोलकाता-700 001 (भारत) फोन : (91) (33) 2222 5329 / 5314 / 5209

SECRETARY'S DEPARTMENT

21, Netaji Subhas Road, Kolkata - 700 001 (INDIA) Phone: (91) (33) 2222 5329 / 5314 / 5209 E-mail: bhaysar k@balmerlawije com

E-mail: bhavsar.k@balmerlawrie.com CIN: L15492WB1924GOI004835

Date: 18th July, 2017

To,

The Secretary,
National Stock Exchange of India Ltd.
Exchange Place
Bandra-Kurla Complex
Bandra (E),
Mumbai – 400 051

The Secretary, BSE Ltd. Phiroze Jeejeebhoy Towers Dalal Street Mumbai- 400001

Company Code: BALMLAWRIE

Company Code: 523319

Dear Sir,

Sub: Submission of Report on Grievance Redressal Mechanism under Regulation 13(3) of SEBI (Listing Obligation & Disclosure Requirement) Regulations, 2015

Pursuant to Regulation 13(3) of SEBI (Listing Obligation & Disclosure Requirement) Regulations, 2015, we hereby submit the Quarterly Compliance Report on Grievance Redressal Mechanism for the quarter ended 30th June, 2017.

Yours faithfully,

For Balmer Lawrie & Co. Ltd.

Kaustav Sen Compliance Officer

Encl.: As above.

Statement of Investor Complaints for the Quarter ended June 2017

SI. No	Particulars	Details (In Numbers)	Remarks/Reasons thereof , required if any:
1.	No. of Grievance Pending at the beginning of the Quarter	1	1. Chakraborty Shankar Kumar
2	No. of Grievance Received during the Quarter	9	Complaint of Pavithran Manha in regards to Non-receipt of Dividend.
			2. Complaint of Subir Seal in regards to Non-receipt of Dividend.
			3. Complaint of Sacheen C Katakia in regards to Non-receipt of Dividend.
	*		4. Complaint of Chandan Mullick in regards to Non-receipt of Dividend.
	e e		5. Complaint of Arun Mukherjee in regards to Non-receipt of Bonus Certificate.
			6. Complaint of J V Varun in regards to change of address & ECS.
			7. Complaint of J V Varun in regards to change of address & ECS.
			8. Complaint of Homanath Investment Pvt Ltd- Issue of Duplicate Share Certificate
			9. Complaint of Homanath Investment Pvt Ltd- Issue of Duplicate Share Certificate
3	No. of Grievance Disposed of during the Quarter	10	
4	No. of Grievance Unresolved at the end of the Quarter	NIL	

For Balmer Lawrie & Co. Ltd

Kaustav Sen **Compliance Officer**

Date: 18th July, 2017 Place: Kolkata