



14th July, 2017

The Manager,
Listing Department,
National Stock Exchange of India Ltd,
Exchange Plaza,
Plot No. – C – 1, G Block,
Bandra – Kurla Complex,
Bandra (East),
Mumbai – 400051

The General Manager,
Department of Corporate Services,
BSE Ltd.,
1st Floor, New Trading Ring,
Rotunda Building,
P.J. Towers,
Dalal Street, Fort,
Mumbai – 400001

The Secretary,
The Calcutta Stock Exchange Ltd,
7, Lyons Range,
Kolkata – 700001

Dear Sir,

Sub:- Statement on Investors Complaints for the Quarter ended 30th June, 2017

Please find enclosed a statement on investor complaints, required to be provided under Regulation 13 (3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended 30th June, 2017.

Yours faithfully,

For PHILLIPS CARBON BLACK LIMITED

K/Makherjee

Company Secretary and Chief Legal Officer

Enclo: As above



Link Intime India Pvt. Ltd.

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PHILLIPS CARBON BLACK LIMITED <u>Statement on Investor Complaints for the Quarter ended 30th June 2017</u>

Number of Investor complaints pending at the beginning of the quarter i.e. on 1st April, 2017	I
Number of Investor complaints received during the quarter	0
Number of investor complaints disposed of during the quarter	1
Number of Investor complaints remaining unresolved at the end of the quarter i.e. on 30 th June'2017	0

NOTE: 1) Complain lodged by Ms. Pushpa Devi Deokinandan Ruia for non-receipt of unclaimed dividend for last 6 years upon transmission received through SCORES on 09.03.2017. Due to transmission of shares the unclaimed/unpaid dividend warrant nos. 6720, 5896, 7793, 7431, 6691, 11768 for Rs. 500.00, Rs.500.000, Rs.400.00, Rs.50.00, Rs.100.00, Rs.250.00 for the period 2009-2010, 2010-2011, 2011-2012, 2014-2015, 2015-2016 have been send to the respective Bank for issuance of drafts against the said unpaid warrants. The said information has been sent to the complainant concerned through our letter ref. ID1050 dated 09.03.2017 on 10.03.2017 vide postal registration no. RW8494350271N

Against the aforesaid complaint we have already been sent five Drafts for Rs.100.00, Rs.500.00, Rs.500.00, Rs.500.00, Rs.250.00 drawn on Citi Bank N.A. and ICICI Bank Ltd in lieu of unclaimed/unpaid dividend warrant nos. 6691, 5720. 5896, 7431, 11768 for the period 2014-2015, 2009-2010, 2010-2011, 2012-2013, 2015-2016 through registered post vide postal registration nos. RW930556255IN and RW930533728IN dated 15.03.2017 and 25.03.2017.

Jurther we have received the demand draft no. 879539 dated 30.03.2017 for Rs.400.00 drawn on State Bank of India in lieu of unclaimed/unpaid dividend warrant no. 7793 for the period 2011-2012 which we sent to the complainant concerned through registered post on 05.04.2017 vide postal registration no. RW930558628IN.

PHILLIPS CARBON BLACK LIMITED

K. MUKHERJEE

Company Secretary & Chief Legal Officer

LINK INTIME INDIA PVT. LTD.

S.P. GUHA

Head-Kolkata Operation