

INTERACTIVE FINANCIAL SERVICES LIMITED

Date: 18-07-2017

To,
The Dy. General Manager (CRD)
Bombay Stock Exchange Limited
P. J. Towers, Dalal Street,
Mumbai – 400001

Dear Sir / Madam,

Sub: Quarterly Statement of Investors Compliant Status

Pursuant to the Regulation 13 of the SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, Statement of Investor Complaints for the quarter ended 30th June, 2017 is as under:

Particulars	No. of Complains
Pending at the Beginning of the Quarter	1
Received during the Quarter	0
Disposed of during the Quarter	1
Remaining unsolved at the end of the Quarter	0

You are requested to kindly take the above information on record.

Thanking you,

For, Interactive Financial Services Limited




Mr. Udayan Mandavia
Managing Director
DIN: 00740615

Note: The Company has taken Action taken report on 12th April, 2017 against the complaint raised by the investor dated on October 14, 2016. Further, Company has submitted reply to the SEBI on 22nd June, 2017 and SEBI disposed of the complaint on 23rd June, 2017.

Action History

Registration No : SEBIE/GJ16/0002153/1
2017

As on : 18 Jul

S.No.	Action	Date of Action	Remarks	From	To	Lodged by
1.	RECEIVED THE COMPLAINT	14 Oct 2016	--	INVESTOR (INVSTR)	OIAE-WRO (1445)	INVESTOR(Non-Registered)
2.	FORWARD TO DEALING OFFICER	14 Oct 2016	Forwarded to Dealing Officer	OIAE-WRO (1445)		
3.	FORWARD TO SUBORDINATE ORGANISATION	17 Oct 2016	For necessary action		Interactive Financial Services Ltd (COMI00316)	
4.	SEND ACTION TAKEN REPORT	12 Nov 2016	We have send a letter to the investor requiring for the necessary documents to complete the transfer. The copy of the said letter is enclosed herewith courier receipt.	Interactive Financial Services Ltd (COMI00316)		View Action Taken Report
5.	SEEK CLARIFICATION FROM INVESTOR	16 Nov 2016	pl offer comments in view of submissions made in ATR indicating non receipt of original shares along with Share transfer form along with relevant documentary proof.		INVESTOR (INVSTR)	View Clarification Sought
6.	CLARIFICATION RECEIVED FROM INVESTOR	19 Nov 2016	Respected Sir/ Madam, Share certificate had been missing by Interactive financial services not by me. So it is liability of the company not mine. Please ask company to do the further procedure and resolve my issue at their cost.	INVESTOR (INVSTR)		
7.	REMINDER RECEIVED FROM INVESTOR	22 Dec 2016	Dear Sir, Kindly resolve my issue.	INVESTOR (INVSTR)		View Reminder
8.	REMINDER RECEIVED FROM INVESTOR	02 Jan 2017	Please update.	INVESTOR (INVSTR)		View Reminder
9.	REMINDER	12 Jan	Dear Sir, Kindly update the status of my complaint. It has been	INVESTOR		View Reminder

	RECEIVED FROM INVESTOR	2017	n more than 4 months but still i am not seek any resolution on t hat. Company person also not r espond on the same matter. ple ase update the status asap whic h help me to do further proces s.	(INVSTR)	
10.	SEEK CLARIFICATION FROM SUBORDINATE ORGANISATION	19 Jan 2017	pl respond urgently in view of reply received from complainant.		Interactive Financial Services Ltd (COMI00316) View Clarification Sought
11.	SEND ACTION TAKEN REPORT	14 Feb 2017	we have sent letter to the inves tor as per attached copy.	Interactive Financial Services Ltd (COMI00316)	View Action Taken Report
12.	SEEK CLARIFICATION FROM SUBORDINATE ORGANISATION	14 Feb 2017	letter not enclosed. pl re send		Interactive Financial Services Ltd (COMI00316) View Clarification Sought
13.	SEND ACTION TAKEN REPORT	22 Feb 2017	letter providing Information to the investor has been enclosed.	Interactive Financial Services Ltd (COMI00316)	View Action Taken Report
14.	SEEK CLARIFICATION FROM INVESTOR	23 Feb 2017	In view of response provided i n ATR pl revert for comments clarification within, if any, 7 d ays failing which the matter w ould be disposed off.		INVESTOR (INVSTR) View Clarification Sought
15.	CLARIFICATION RECEIVED FROM INVESTOR	03 Mar 2017	Dear Sir, From the beginning o f the complaint i clarify that sh are certificate were not lost by me but it's lost by the compan y. So why should i do procedur e for the duplicate share certifi cate. Company person force m e to do procedure for duplicate certificate at my own. If mistak e done by the respective comp any then why should i take phy sical and mental harassmt of procedure. I also try to contact designated officer for the matte r in SEBI but he is not ready fo r listen anything in this metter and told me that do as the com pany person ask to do and we a re not help you. If designated p erson give this kind of reply th an where i have to go for the ju stice of the metter? So sir it is my kind request to you that kin dly look into this metter as this	INVESTOR (INVSTR)	

			is clearly a case of cheating under IPC section 420, 405 & 402.			
16.	REMINDER RECEIVED FROM INVESTOR	24 Mar 2017	Dear Sir, Kindly provide resolution on the matter.	INVESTOR (INVSTR)		View Reminder
17.	SEEK CLARIFICATION FROM SUBORDINATE ORGANISATION	28 Mar 2017	pl offer comments in view of reply received from investor urgently.		Interactive Financial Services Ltd (COMI00316)	View Clarification Sought
18.	SEND ACTION TAKEN REPORT	12 Apr 2017	We have sent the letter to the investor, details as attached.	Interactive Financial Services Ltd (COMI00316)		View Action Taken Report
19.	REMINDER RECEIVED FROM INVESTOR	24 Apr 2017	Reminder received from investor	INVESTOR (INVSTR)		View Reminder
20.	SEEK CLARIFICATION FROM SUBORDINATE ORGANISATION	09 Jun 2017	Complainant is following up vigorously. Complainant is claiming that shares have been lost by you. Yours letter addressed to complainant says about go for duplicate procedures. Whether company will bear all the expenses for issue of duplicate share certificates. Please inform the complainant suitably and upload ATR accordingly.	OIAE-WRO-DO (1824)	Interactive Financial Services Ltd (COMI00316)	View Clarification Sought
21.	SEND ACTION TAKEN REPORT	22 Jun 2017	we have sent letter to the investor, details as attached	Interactive Financial Services Ltd (COMI00316)	OIAE-WRO-DO (1824)	View Action Taken Report
22.	CASE DISPOSE OF	23 Jun 2017	In view of documents submitted, complainant is requested to kindly do the needful, as specified by Company. Even after this your matter is not resolved, please write to us. Accordingly, at present we are closing your complaint in our record	OIAE-WRO-DO (1824)	INVESTOR (INVSTR)	View Final Status