



July 17, 2017

REF.: SEC / I QTR/ 2017-18

To,

Bombay Stock Exchange Limited,

1<sup>st</sup> Floor, Rotunda Bldg.,

B. S. Marg,

Fort,

Mumbai – 400 001.

Investors Complaints.

METROGLOBAL LIMITED

Scrip Code: 500159

Regulation 13 (3)

Scores Complaint : Grievance Redressal Mechanism.


Sr No	Particulars	No. of Complaints
1	Number of investor complaints pending at the beginning of the quarter	0 (Zero)
2	Number of investor complaints received during the quarter	2 (Two)
3	Number of investor complaints remaining unresolved at the end of the quarter	2 (Two)
	Total	0 (Zero)

This is for your Information & record.

Thanking you.

Yours' Faithfully,

**FOR METROGLOBAL LIMITED**

  
**NITIN S.SHAH**

**COMPANY SECRETARY**



# CERTIFICATE



AN ISO 9001-2008 COMPANY

## METROGLOBAL LTD.

DETAILS OF INVESTOR'S REQUESTS / COMPLAINTS

REPORT FOR THE PERIOD : 01-04-2017 TO 30-06-2017

SRL.NO.	NATURE OF REQUESTS/COMPLAINTS	OPENING BALANCE	STOCK EXCHANGE	SEBI	OTHERS	TOTAL RECEIVED	REDRESSED	PENDING
1	DELAY IN TRANSFER OF SHARES.							
2	NON-RECEIPT OF SHARES/ DIVIDENDS/ RIGHTS/ BONUS SHARES.			1	1	2	2	
3	DELAY/ NON-RECEIPTS IN ISSUE OF DUPLICATE SHARES.							
4	DELAY/ NON RECEIPT OF ANNUAL REPORTS.							
5	DELAY/ NON-RECEIPT OF REDEMPTION AMOUNT OF DEBENTURES.							
6	DELAY/ NON-RECEIPT OF INTEREST ON DEBENTURES.							
7	DELAY/ NON-CREDIT OF SHARES IN THE ACCOUNT BY THE BROKER.							
8	DELAY/ NON-PAYMENT OF SALE PROCEEDS BY THE BROKER ETC.							
9	MANIPULATION IN THE ACCOUTS STATEMENTS.							
10	UNAUTHORIZED TRADES AND UNAUTHORIZED MOVEMENTS OF SHARES AND FUNDS FROM THE CLIENT' ACCOUNTS.							
11	DABBA TRADING/ CHURNING ETC. IN CLIENTS' ACCOUNTS.							
12	DELAY/ NON-UPDATING OF CLIENTS' INFORMATION IN RECORDS.							
	<b>TOTAL</b>	0	0	1	1	2	2	0

For SHAREX DYNAMIC (INDIA) PVT.LTD.

(AUTHORISED SIGNATORY)

FOR METRO GLOBAL LIMITED

COMPANY SECRETARY