



दि न्यू इन्डिया एश्योरन्स कंपनी लिमिटेड

THE NEW INDIA ASSURANCE COMPANY LTD.

पंजीकृत एवं प्रधान कार्यालय : न्यू इन्डिया एश्योरन्स बिल्डिंग, 87, महात्मा गांधी मार्ग, फोर्ट, मुंबई - 400 001.
Regd. & Head Office : New India Assurance Bldg., 87, M.G. Road, Fort, Mumbai - 400 001.
CIN No. L39999MH1919GOI000526

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Website : www.newindia.co.in

Ref. No.: NIACL/FR/2017-18

January 12, 2018

To,

The Manager
Listing Department
BSE Limited
Phiroze Jeejeebhoy Tower
Dalal Street
Mumbai 400 001

The Manager
Listing Department
The National Stock Exchange of India Ltd.
Exchange Plaza, 5th floor, Plot C/1,
G Block, Bandra-Kurla Complex
Mumbai 400 051

Scrip Code: (BSE – 540769/NSE – NIACL)

Dear Sir/Madam,

Sub: Statement of Investor Complaints pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the quarterly statement of Investor Complaints for the quarter ended December, 2017 is as under.

Sr. No.	PARTICULARS	No.
1	No. of Investors complaints pending at the beginning of quarter	0
2	No. of Investors complaints received during the quarter	3
3	No. of Investors complaints disposed of during the quarter	3
4	No. of Investors complaints those remained unsolved at the end of the quarter	0

You are requested to kindly take the same on records.

Yours Sincerely,

For The New India Assurance Company Limited



Jayashree Nair
Company Secretary & Chief Compliance Officer

11.01.2018
LI IPL(M)/R&T/TNIACL/IG_DEC-17/2018

Ms. Jayashree Nair
Company Secretary &
Chief Compliance Officer
The New India Assurance Company Ltd
New India Assurance Bldg.,
87, M. G. Road, Fort,
Mumbai – 400 001

Madam,

Sub : Investor Grievance Report for the quarter ended 31.12.2017 - Public Issue/R&T

Please refer the below Investor Grievance Details for the third quarter of 2017, starting from 13.11.2017 to 31.12.2017.

Description of Investors Grievances for this Quarter	No of Grievances
Total Grievances pending at the Beginning of Quarter	N.A
Letters (Non receipt of Shares-1 and Refund amount -1)	002
Correction in Refund Instrument	Nil
N.S.E.	Nil
B.S.E	Nil
S E B I – Non receipt of shares	001
Total Grievances attended	003
Total Grievances pending at the end of the quarter	Nil

We confirm that NO complaints remained unattended / pending for more than 30 days.

Yours truly,
For Link Intime India Pvt Limited,


Authorized Signatory