

Date: January 12, 2018

The Secretary  
The Calcutta Stock Exchange Limited  
7, Lyons Range,  
Kolkata - 700001

Dear Sirs,

**Subject: Statement on Investor Grievances and Redressal for the quarter ended December 31, 2017**

In compliance with Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed a Statement for the quarter ended December 31, 2017 containing the number of investor complaints pending at the beginning of the quarter, those received during the quarter, disposed off during the quarter and those remaining unresolved, if any, at the end of the quarter.

We request you to take the same on record.

Thanking you.

Yours faithfully,  
**For BATA INDIA LIMITED**



**Arunito Ganguly (FCS 9285)**  
Assistant Vice President, Company Secretary & Compliance Officer

**Encl: As above**

Copy to: (1) The Manager  
Corporate Relationship Department  
BSE Limited  
1<sup>st</sup> Floor, New Trading Wing, Rotunda Building  
P J Towers, Dalal Street, Fort,  
Mumbai - 400001

(2) The Manager  
Listing Department  
National Stock Exchange of India Limited  
Exchange Plaza, 5<sup>th</sup> Floor, Plot No. C-1, Block G,  
Bandra Kurla Complex, Bandra (E),  
Mumbai - 400051

**BATA INDIA LIMITED**

CIN : L19201WB1931PLC007261

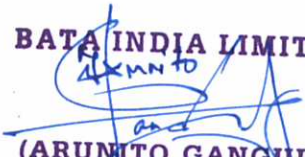
Registered Office : 27B, Camac Street, 1st Floor, Kolkata-700016 || Tel : (033) 3980 2001 || Fax : (033) 2289 5748  
E-mail : corporate.relations@bata.com || Website : www.bata.in

**STATEMENT ON INVESTOR GRIEVANCES AND REDRESSAL**

[Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015]

Name of the Listed Entity : BATA INDIA LIMITED  
Scrip Codes : BSE Code: 500043; NSE Code: BATAINDIA; CSE Code: 10000003  
SCORES Registration Id : b00072  
Quarter ended : December 31, 2017

Number of investor complaints pending at the beginning of the quarter	Number of investor complaints received during the quarter	Number of investor complaints disposed off during the quarter	Number of investor complaints unresolved at the end of the quarter
2	3	3	2

**BATA INDIA LIMITED**  
  
**(ARUNITO GANGULY)**  
**COMPANY SECRETARY &**  
**ASSISTANT VICE PRESIDENT**

**BATA INDIA LIMITED**

CIN : L19201WB1931PLC007261

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