

17<sup>th</sup> January, 2018

The Manager,  
Listing Department,  
National Stock Exchange of India Ltd,  
Exchange Plaza,  
Plot No. – C – 1, G Block,  
Bandra – Kurla Complex,  
Bandra (East),  
Mumbai – 400051

The General Manager,  
Department of Corporate Services,  
BSE Ltd.,  
1<sup>st</sup> Floor, New Trading Ring,  
Rotunda Building,  
P.J. Towers,  
Dalal Street, Fort,  
Mumbai – 400001

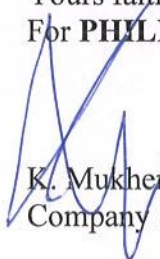
The Secretary,  
The Calcutta Stock Exchange Ltd,  
7, Lyons Range,  
Kolkata – 700001

Dear Sir,

**Sub:- Statement on Investors Complaints for the Quarter ended 31<sup>st</sup> December, 2017**

Please find enclosed a statement on investor complaints, required to be provided under Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended 31<sup>st</sup> December, 2017.

Yours faithfully,  
For **PHILLIPS CARBON BLACK LIMITED**

  
K. Mukherjee  
Company Secretary and Chief Legal Officer

**Encl: As above**

**PHILLIPS CARBON BLACK LIMITED**  
**Statement on Investor Complaints for the Quarter ended 31<sup>st</sup> December 2017**

Number of Investor complaints pending at the beginning of the quarter i.e. on 1 <sup>st</sup> October, 2017	0
Number of Investor complaints received during the quarter	3
Number of investor complaints disposed of during the quarter	3
Number of Investor complaints remaining unresolved at the end of the quarter i.e. on 31 <sup>st</sup> December'2017	0

NOTE: 1) Complain lodged by Mr. Noramal Choradia for non-receipt of Share Certificates of 203 Shares sent for endorsement through National Stock Exchange of India Limited vide ref. no. NSE/ISC/171011PHILIPCARB00009/23201 dated 24.10.2017. In view of the above we have informed to the complainant concerned that the said shares have been returned to him duly endorsed under cover of our letter no. OD1495 dated 14.10.2017 vide postal registration no. RW997925085IN dated 17.10.2017 the said information sent vide our letter ref. PCBL/Inv\_Grv/NSE dated October 31, 2017 sent through registered post vide postal registration no. RW834905872IN dated 31.10.2017.

2) Complain lodged by Mr. Bharat Mehta for change of address, noting of specimen signature and unpaid dividend through SCORES vide their complaint ref. no. SEBIE/WB17/0025688/1 dated 25.09.2017. In this context, we have informed that Change of address and new signature updated in our record and unpaid dividend request forwarded to the Company/Bank for issuance of drafts against the unpaid warrants the said information sent vide our letter ref. LIPL/PCBL/MISC dated 05.12.2017 through registered Speed Post vide postal registration no. EW783833998IN dated 05.12.2017.

Further we have received the Demand Draft Nos. 604604, 604608, 604615 dated 27.12.2017 for Rs.50.00, Rs.100.00, Rs.250.00 drawn on ICICI Bank Ltd in lieu of unpaid warrant nos. 9757, 8548, 8130 for the period 2012-2013, 2014-2015, 2015-2016 have been sent to the complainant concerned vide our letter ref. LIPL/PCBL/NRDW/12/2017 dated December 30, 2017 through registered post vide postal registration no. RW103972728IN dated 30.12.2017.

3) Complain lodged by Mr. Coolraj Sakhlecha regarding rejection of dematerialization of 1 shares under folio no. C01355 through SCORES vide registration no. SEBIP/WB17/0025875/1 dated 14.12.2017. In this context, we have informed that 1 share earlier rejected due to signature mismatch against which we suggested to submit the specimen signature attested by Bank sent vide our letter ref. LIPL/PCBL/SCORES/12/17 dated 30.12.2017 through registered post vide postal registration no. RW103972714IN dated 30.12.2017.

**PHILLIPS CARBON BLACK LIMITED**

**K.. MUKHERJEE**  
Company Secretary & Chief Legal Officer

**LINK INTIME INDIA PVT. LTD.**

**S.P. GUHA**  
Head-Kolkata Operation

