चेन्नै पेट्रोलियम कॉर्पोरेशन लिमिटेड

(इंडियनऑयल की ग्रूप कम्पनी)

Chennai Petroleum Corporation Limited

(A group company of IndianOil)



CS:01:049

10.01.2018

The Secretary, BSE Ltd. Phiroze Jeejeeboy Towers, 25th Floor, Dalal Street, Mumbai – 400 001

National Stock Exchange of India Limited Exchange Plaza, 5th Floor Plot No.C/1, G-Block, Bandra Kurla Complex

Bandra (e)

Mumbai - 400 051

Dear Sir,

Sub: Compliance Certificate under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015 please find below the status of Investor Grievances for the Quarter ended 31st December, 2017.

Number of Investor complaints carried forward from 30.09.2017	- NIL
2. Number of Investor Complaints received for the quarter ended 31.12.2017	- 282
3. Number of Investor Complaints disposed off for the quarter ended 31.12.2017	- 282
4. Number of Investor Complaints lying unresolved for the quarter ended 31.12.2017	- NIL

Break up of the complaints:

1.	Non Receipt of Dividend Warrants	- 244
2.	Non receipt of Share Certificate / Non receipt of Refund Order	- 22
3.	Non receipt of Share Certificate sent for Trasnfer	- 13
4.	Non-Receipt of Annual Report	-03

This is for your information and record please.

Thanking you,

Yours Faithfully, For **Chennai Petroleum Corporation Limited**,

P.SHANKAR COMPANY SECRETARY

Encl.: a/a

COMPANY SECRETARY

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आई एस ओ 9001: 2008, आई एस ओ 14001: 2004, बी एस ओ एच एस ए एस 18001: 2007 प्रमाणित कम्पनी /An ISO 9001: 2008, ISO 14001: 2004, BS OHSAS 18001: 2007 Certified Company कम्पनी की सी आई एन एल 40101 टी एन 1965 जी ओ आई 005389 / The CIN of the Company is L 40101 TN 1965 GOI 005389 मणली, चेन्नै / Manali, Chennai-600 068 फोन /Phone : 2594 4000 to 09 वेबसाइट/Website : www.cpcl.co.in पंबीकृत कार्यालय : 536, अण्णा सालै, तेनाम्पेट, चेन्नै - 600 018. / Regd. Office : 536, Anna Salai, Teynampet, Chennai - 600 018. फोन/Phone : 24349232, 24349833, 24349294 फैक्स/Fax : +91-44-24341753