

Castrol India Limited
Technopolis Knowledge Park,
Mahakali Caves Road,
Chakala, Andheri (East),
Mumbai - 400 093.
CIN L23200MH1979PLC021359

Tel: (022) 6698 4100
Fax: (022) 6698 4101
www.castrol.co.in



CIL: SHARES: 3147

12 January 2018

The Secretary
The BSE Limited
PhirozeJeejeebhoy Towers
Dalal Street
Mumbai 400001

National Stock Exchange of India Ltd.
Exchange Plaza
Bandra Kurla Complex
Plot No. C/1, 'G' Block
Bandra (East)
Mumbai 400051

Scrip Code: 500870

Symbol: CASTROLIND

Dear Sir/Madam,

Sub: Quarterly Statement of Investor Complaints

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, a statement of investor's complaints for the quarter ended 31 December 2017 is as under:

Sr. No.	Details of Investor Complaints	No. of Complaints
1.	Pending at the beginning of the quarter	2
2.	Received during the quarter	5
3.	Disposed of during the quarter	3
4.	Unresolved at the end of the quarter	4*

* 3 out of 4 Investors' Complaints pending as on 31 December 2017, has been resolved. The same has been closed by SEBI on 5 January 2018.

You are requested to kindly take the above information on record.

Yours faithfully,

For Castrol India Limited

Chandana Dhar
Company Secretary and Compliance Officer