



January 5, 2018

**The Asst. General Manager**  
Department of Corporate Services,  
**Bombay Stock Exchange Ltd.,**  
1st Floor, Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai - 400 001

Dear Sir,

**Sub: Grievance Redressal Report of the Company as per Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015 for the quarter ending December 31, 2017.**

We are submitting the Grievance Redressal Report of the Company in terms of Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015 for the quarter ending December 31, 2017.

This is for your information and records please.

Thanking you,

Yours faithfully,  
**For R S Software (India) Limited**

**Vijendra Surana**  
**CFO & Company Secretary**

Encl.: As above

*Global Leader in Providing Technology Solutions to the Electronic Payments Industry*

- Registered Office:** ▶ R.S. Software (India) Ltd. A-2, FMC Fortuna, 234/3A, A.J.C. Bose Road, Kolkata 700020, India  
Tel: 91 33 2287 5746, 91 33 2281 0106 Fax: 91 33 2287 6256
- Computer Centers:** ▶ RS Tower, Block DN - 9, Sector - V, Salt Lake Electronics Complex, Kolkata 700091, India Tel: 91 33 6601 8899 Fax: 91 33 2367 4469
- US Offices:** ▶ 1900 McCarthy Boulevard, Suite #103, Milpitas CA 95035 Tel: 408 382 1200 Fax: 408 382 0083  
▶ 555 North Point Center East, 4th floor, Alpharetta GA 30022 Tel: 678 366 5179 Fax: 678 366 5001
- UK Office:** ▶ Suite 218, Orion House, 104 - 106 Cranbrook Road, Ilford, Essex IG1 4LZ Ph: 02086363996
- Subsidiaries:** ▶ Responsive Solutions Inc., California, US  
▶ R.S. Software (Asia) Pte. Limited, Singapore, Asia  
▶ Paypermint Pvt. Limited





C B MANAGEMENT SERVICES (P) LIMITED  
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WEBSITE : [www.cbmsl.com](http://www.cbmsl.com)  
CIN : U74140WB1994PTC062959

**R S Software ( India ) Ltd.**  
**Regulation 13(3) (Investor Grievance)**

Company Name	R S Software ( India ) Ltd.	Symbol	517447 RSSOFTWARE	Quarter ending	31.12.2017
SCORES Registration ID*	r00242	Reason for no 'SCORES ID'		Remarks (In case of any exception)	
Investor Grievance Details					
No. of investor complaints pending at the beginning of quarter	NIL	No. of investor complaints received during the quarter	NIL	No. of investor complaints disposed off during the quarter	NIL
No. of investor complaints those remaining unresolved at the end of the quarter			NIL		
History			N.A.		

**CB MANAGEMENT SERVICES (P) LIMITED**

*Kohar Chakraborty*  
**REGISTRARS**

04.01.2018

**CERTIFIED TO BE TRUE COPY**

For R. S. SOFTWARE INDIA LTD.

*[Signature]*  
**CFO & Company Secretary**