



बाल्मर लॉरी एंड कंपनी लिमिटेड  
(भारत सरकार का एक उद्यम)  
**Balmer Lawrie & Co. Ltd.**  
(A Government of India Enterprise)

सचिव विभाग

21, नेताजी सुभाष रोड, कोलकाता-700 001 (भारत)  
फोन : (91) (33) 2222 5329 / 5314 / 5209

SECRETARY'S DEPARTMENT

21, Netaji Subhas Road, Kolkata - 700 001 (INDIA)  
Phone : (91) (33) 2222 5329 / 5314 / 5209  
E-mail : bhavsar.k@balmerlawrie.com  
CIN : L15492WB1924GOI004835

Date: 19<sup>th</sup> January, 2018

To,

The Secretary,  
National Stock Exchange of India Ltd.  
Exchange Place  
Bandra-Kurla Complex  
Bandra (E),  
Mumbai – 400 051

The Secretary,  
BSE Ltd.  
Phiroze Jeejeebhoy Towers  
Dalal Street  
Mumbai- 400001

Company Code : 523319

Company Code : BALMLAWRIE

Dear Sir,

**Sub: Submission of Report on Grievance Redressal Mechanism under Regulation 13(3) of SEBI (Listing Obligation & Disclosure Requirement) Regulations, 2015**

Pursuant to Regulation 13(3) of SEBI (Listing Obligation and Disclosure Requirements) Regulations, 2015, we hereby submit the Quarterly Compliance Report on Grievance Redressal Mechanism for the quarter ended 31<sup>st</sup> December, 2017.

Yours faithfully,  
For Balmer Lawrie & Co. Ltd.

**Kaustav Sen**  
Compliance Officer

Encl.: as above

**Statement of Investor Complaints for the Quarter ended 31<sup>st</sup> December, 2017**

Sl. No	Particulars	Details (in Numbers)	Remarks/Reasons thereof , required if any:
I.	No. of Grievances Pending at the beginning of the Quarter	1	Homanath Investment Pvt. Ltd.*
II.	No. of Grievances received during the Quarter	12	1. Complaint of Asha Kishorechandra Shah in regards to non receipt of Annual Report
			2. Complaint of Shashanka Shekhar in regards to non receipt of dividend
			3. <i>Complaint of Prakash Mukherjee in regards to non receipt of dividend</i>
			4. Complaint of Kaberi Mukherjee in regards to non receipt of dividend
			5. Complaint of Kishore Chandra J Shaha in regards to non receipt of annual report
			6. Complaint of Shri J. V. Varun in regards to Non receipt of dividend
			7. Complaint of Anuj Kumar Dasgupta in regards to non receipt of dividend
			8. Complaint of Bhaskar Parol in regards to non receipt of dividend
			9. Complaint of Tara Devi Berlia in regards to non receipt of shares
			10. Complaint of Ebrahim Hashim Bham in regards to issue of duplicate Share certificate and deletion of name.*
			11. Complaint of Ebrahim Hashim Bham in regards to issue of duplicate Share certificate and deletion of name.*
			12. Complaint of Tanya Dey in regards to non receipt of dividend
III.	No. of Grievance Disposed of during the Quarter	11	



IV.	No. of Grievance Unresolved at the end of the Quarter	2	*1) Homanath Investment Pvt. Ltd. * 2) Ebrahim Hashim Bham
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For Balmer Lawrie & Co. Ltd



**Kaustav Sen**  
Compliance Officer



Date: 19<sup>th</sup> January, 2018  
Place: Kolkata