Indusind Bank

January 12, 2018

The Deputy General Manager Corporate Relationship Dept. BSE Ltd. 1st Floor, New Trading Ring Rotunda Building, P. J. Towers Dalal Street, Fort Mumbai – 400 001

The Asst. Vice President
Listing Department
National Stock Exchange of India Ltd.
Exchange Plaza, Bandra Kurla Complex
Bandra East
Mumbai – 400 051

BSE Scrip Code: 532187

Dear Sir,

NSE Symbol: INDUSINDBK

Statement on Investors' Grievances - December 31, 2017

Pursuant to Regulation 13(3) of the Securities and Exchange Board of India (SEBI) (Listing Obligations and Disclosure Requirements) Regulations 2015, we forward herewith the "Statement on Investors' Grievances Redressal" of our Bank for the quarter ended December 31, 2017.

The Statement on Investors' Grievances Redressal was placed before the Board in its meeting held on Thursday, January 11, 2018.

Thanking you,

Yours faithfully,

For IndusInd Bank Limited

Haresh Gajwani Company Secretary



IndusInd Bank Limited, 701-801 Solitaire Corporate Park, 167, Guru Hargovindji Marg, Andheri (E), Mumbai - 400 093. Maharashtra, India Tel: (022) 66412200 Fax: (022) 66412224



Link Intime India Pvt. Ltd. CIN: U67190MH1999PTC118368

C- 101, 247 Park, L.B.S. Marg, Vikhroli (West), Mumbai - 400 083.

Tel.: +91 22 4918 6000 Fax: +91 22 4918 6060

E-mail: mumbai@linkintime.co.in Website: www.linkintime.co.in

02-01-2018

We M/s Link Intime India Pvt Ltd having registered office at C-101, 1st Floor, 247 Park, L B S Marg, Vikhroli (West) Mumbai – 400 083 are acting as Registrar and Share Transfer Agents for and on behalf of M/s Indusind Bank Ltd., do hereby certify the correctness of the following details.

Summary of Attended Letters

From Date: 01-10-2017 to 30-12-2017

Sr. No	Nature of Complaint	Number of Complaints pending as on September 30, 2017	Number of Complaints received during the period October 1, 2017 to December 30, 2017.	Number of Complaints disposed of during the period October 1, 2017 to December 30, 2017	Number of Complaints remained unresolved as on December 30, 2017.
1	Non Receipt of Exchange - Share Certificate(s)	0	1	1	0
2	Non Receipt of Share Certificate(s)	0	11	11	0
3	Non Receipt of Rejected DRF	0	2	2	0
4	Non Receipt of Dividend/ Interest/ Redumption Warrant	0	11	11	0
5	Non Receipt of Annual Report	0	0	0	. 0
6	Others	0	3	3	0
7	Stock Exchange	0	0	.0	0
8	SEBI- Scores	6	8	13	1
	Total	6	36	41	1*

 Complaint for Non Receipt of Duplicate Share Certificate lodged with SEBI Scores was received by us on 22nd of December, 2017 due to which it has been remained unresolved.

Yours faithfully

For Link Intime India Pvt. Ltd.

Uday Mogaveera

Asst. Vice President-Corporate Registry