

SH: 151 / 2017-18

January 06, 2018

The General Manager,
Department of Corporate Services,
BSE Limited
I Floor, New Trading Ring,
Rotunda Building, P J Towers,
Dalal Street Fort, Mumbai – 400 001
Scrip Code - 532180

Dear Sir,

Sub: Filing of Quarterly Statement of Investor Complaints

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed a copy of the Quarterly Statement of Investor Complaints, received from M/s. Karvy Computershare Pvt. Ltd., Registrar & Transfer Agent of the Bank, for the quarter ended December 31, 2017.

Thanking you,

Yours faithfully,



Santosh Kumar Barik
Company Secretary

Mr. Santosh Kumar Barik
Company Secretary
Dhanlaxmi Bank
Corporate Office : P B No.9,
Dhanalakshmi Building
THIRSSUR – 680 001

Dear Sir,

SUB : Correspondence status Report

We furnish hereunder the status of investors requests and complaints received and redressed/processed for the period 01.10.2017 to 31.12.2017.

REQUESTS :

SL. No.	NATURE OF REQUESTS	PENDING B F	Ltrs from 01.10.2017 to 31.12.2017			Ltrs from 01.04.2017 to 30.09.2017	CUM TOTAL
			Recd	Resolved	pending		
1	Change of address/mandates	0	22	22	0	50	72
2	POA Regn	0	0	0	0	0	0
3	Name correction/change on certificate	0	4	4	0	6	10
4	Transmission /deletion correspondences	0	11	11	0	25	36
5	fully paid stickers related	0	1	1	0	1	2
6	Loss/Stop transfers request	0	07	07	0	12	19
7	Lein request	0	0	0	0	0	0
8	IB & Affidavit for dup shares	0	0	0	0	3	3
9	Exchange of shares (fully paid/capital)	0	1	1	0	3	4
10	Clarification/Non-receipt of shares	0	13	13	0	52	65
11	Dividend/Interst warrant related	0	09	09	0	35	44
12	Registration of PAN Nos	0	1	1	0	0	1
13	Misc General query/status of shares	0	31	31	0	85	116
	Rights Issue related						
14	Non-receipt of refund order/shares	0	0	0	0	0	0
15	Issue related queries	0	0	0	0	0	0
	TOTAL	0	100	100	0	272	372

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Karvy Computershare Private Limited

Corporate office: "Karvy Selenium Tower B", Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032, Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No.1, Banjara Hills, Hyderabad - 500 034
T: +91-40-2331-2454/2332-0751/752/251 | F: +91-40-2331-1958 | www.karvy.com | www.karvycomputershare.com | CIN: U72400TG2003PTC041636

Australia | Bahrain | Canada | Channel Islands | Germany | Hong Kong | Ireland | New Zealand | Philippines | South Africa | United Kingdom | USA


COMPLAINTS :

SL.No.	NATURE OF REQUESTS	PENDING	Ltrs from 01.10.2017 to 31.12.2017			Ltrs from 01.04.2017 to 30.09.2017	UM TOTAL
			B/T	Recd	Resolved		
1	SEBI	00	00	00	00	01	01
2	Stock Exchange complaints	00	00	00	00	00	00
3	ROC/CLB GOVT Complaints	00	00	00	00	00	00
4	Transfer/Non receipt of shares	00	00	00	00	00	00
5	Dividend Related	00	00	00	00	00	00
7	Issue related (Rights issue)	00	00	00	00	00	00
	TOTAL	00	00	00	00	01	01

This is for your information and records.

Thanking you,

Yours faithfully,
for KARVY COMPUTERSHARE PVT. LTD


G. VASANTH RAO CHOWDARY
MANAGER



Karvy Computershare Private Limited

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