

9<sup>th</sup> January, 2018

BSE Limited,  
25th Floor,  
Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai: 400 001

National Stock Exchange,  
Exchange Plaza, 5th Floor,  
Plot No. C/1, G Block,  
Bandra-Kurla Complex,  
Bandra(E), Mumbai: 400051

Dear Sir,

**Sub: Submission of Statement of Investor Complaints for the quarter ended 31<sup>st</sup> December, 2017 under Regulation 13(3) of the SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015**

We submit herewith Statement of Investor Complaints for the quarter ended 31<sup>st</sup> December, 2017 under Regulation 13(3) of the SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015.

Please find the same in order.

Thanking you,

**For Johnson Controls-Hitachi Air Conditioning India Limited  
(Formerly Known as Hitachi Home & Life Solutions (India) Limited)**



**Parag Dave  
Company Secretary**



**Johnson Controls-Hitachi Air Conditioning India Limited  
(Formerly known as Hitachi Home & Life Solutions (India) Limited)**

Head Office & Works: Hitachi Complex, Karan Nagar, Kadi, Dist: Mehsana – 382 727, Gujarat, India.  
Tel: +91-2764-277571 Fax: +91-2764-233425 E-mail: hitachi@jci-hitachi.com  
Dial-a-care & 3532 4848 (Prefix City/State Capital STD code or 079)  
Registered Office: 9th Floor, Abhijeet – I, Mithakhali Six Roads, Ahmedabad – 380 006, Gujarat, India.  
CIN No. L29300GJ1984PLC007470, Regd. Office Ph. No. 91-79-26402024

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# LINK Intime

5<sup>TH</sup> Floor, 506 TO 508, Amarnath Business Centre – 1 ( ABC-1)  
Beside Gala Business Centre, Nr. St. Xavier's College Corner,  
Off C G Road, Navrangpura, Ahmedabad - 380009  
Phone : 079 – 26465179 , Email : [Ahmedabad@linkintime.co.in](mailto:Ahmedabad@linkintime.co.in)  
CIN:U67190MH1999PTC118368

3<sup>rd</sup> January, 2018

To,  
The Company Secretary  
Johnson Controls-Hitachi Air Conditioning India Limited  
(Formerly Known as Hitachi Home & Life Solutions (India) Ltd.)

Dear Sir,

**Sub: Investor Grievance Report for the Quarter ended 31<sup>st</sup> December, 2017**

Please refer the below Investor Grievance Details for Third Quarter of 2017, Starting from 01.10.2017 to 31.12.2017.

We hereby confirm that No complaints remained unattended /pending for more than 30 days.

Description of Investor Grievances for this Quarter	No. of Grievances
Number of investor complaints pending at the beginning of the quarter.	Nil
Number of investor complaints received during the quarter.	7
Number of investor complaints disposed of during the quarter.	7
Number of investor complaints remaining unresolved at the end of the quarter.	Nil

Yours Faithfully,  
For Link Intime India Pvt Ltd.

Authorised Signatory

For, Johnson Controls-Hitachi Air Conditioning India Limited

  
Parag Dave  
Company Secretary

Registered Office : C-101, 247 Park L B S Marg, Vikhroli (West),  
Mumbai-400083, MAHARASHTRA