





16th January, 2018

National Stock Exchange of India Limited Exchange Plaza, Bandra Kurla Complex, Mumbai

Kind Attn: Manager, Listing Department

Email Id: <a href="mailto:neaps@nse.co.in">neaps@nse.co.in</a> Stock Code - SONATSOFTW

Dear Sir/Madam,

**BSE Limited** 

P.J. Towers, Dalal Street

Mumbai

Kind Attn: Manager, Listing Department Email Id: <a href="mailto:listing.centre@bseindia.com">listing.centre@bseindia.com</a>

Stock Code - 532221

SUB: INVESTOR COMPLAINTS STATEMENT

REF: REGULATION 13 (3) OF THE SEBI (LODR) REGULATIONS, 2015

With reference to the above, please find enclosed Investors Complaint Statement as on 31st December, 2017.

Kindly acknowledge receipt of the same.

Thanking you,

Yours taithtully

For Sonata Software Limited

Kundan K. Lai

**Company Secretary and Head of Legal** 







## STATEMENT OF INVESTOR COMPLAINTS DURING THE QURTER ENDED 31<sup>ST</sup> DECEMBER 2017

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 are given below.

Sl.	Particulars	Details (In Numbers)
No		,
1	Number of Investor complaints	0
	pending at the beginning of the quarter	
2	Number of Investor Complaints	21
	received during the quarter	
3	Number of Investor Complaints	21
	disposed of during the quarter	
4	Number of Investor Complaints	0
	remaining unresolved at the end of the	146
	quarter	



