



HQ/CS/CL.24B/16470  
28 June 2018

Sir,

Sub: Press Release - Tata Communications launches service for Microsoft Teams Direct Routing.

Please find attached herewith the press release on the captioned subject being issued today.

Thanking you,

Yours faithfully,  
For Tata Communications Limited

*P.P.*  
A handwritten signature in blue ink, appearing to read 'Manish Sansi'.

Manish Sansi  
Company Secretary &  
General Counsel (India)

To:

- 1) Security Code 500483, BSE Ltd, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai-400001.
- 2) Security Code TATACOMM, National Stock Exchange of India Limited. Exchange Plaza, C-1, Block G, Bandra Kurla Complex, Bandra (E), Mumbai, Maharashtra 400051

**TATA COMMUNICATIONS**

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CIN : L64200MH1986PLC039266

For immediate release

PRESS RELEASE

## Tata Communications launches service for Microsoft Teams Direct Routing

*Tata Communications' global Tier-1 network helps ensure the seamless deployment of Calling in Office 365*

HERNDON, VA - June 28<sup>th</sup> 2018 - [Tata Communications](#), a leading global digital infrastructure provider, today announced that it is one of the launch partners for the new Microsoft Teams Direct Routing capability. **Calling In Microsoft Teams** can be delivered over Tata Communications' Tier-1 global network, helping enterprises worldwide offer their employees a reliable, high-quality collaboration user experience.

The new [Direct Routing capability](#) utilises Tata Communications' position as the world's number one wholesale voice carrier and its [Global SIP Connect service](#). This means that enterprises can connect their existing voice infrastructures to the Microsoft Teams environment directly, anywhere in the world. It ensures a seamless collaboration experience between Microsoft Teams calls, and, because Tata Communications' new offering is equipped with telephony interoperability and support for legacy analogue devices, it eliminates the complexity that some enterprises may face when integrating existing voice services with the Microsoft Teams platform.

This latest collaboration between Tata Communications and Microsoft builds on the [companies' long-standing collaboration](#) in enabling enterprises worldwide to make the most of cloud-based applications. Tata Communications' IZO™ Private Connect service harnesses' the company's global network to provide enterprises with secure, borderless and reliable access to applications and data in Office 365.

The new [Direct Routing capability by Tata Communications](#) is underpinned by this same global infrastructure, which enables enterprises to reach more than 240 countries and territories across more than 500 PoPs. Therefore, the service allows customers to easily leverage the powerful combination of Office 365 and Microsoft Teams.

“This breakthrough for cloud-based collaboration means that our customers will be able to make the most of the flexibility and scale of Microsoft Teams, whilst leveraging their existing voice assets,” **Peter Quinlan, Vice President, Business Collaboration, Tata Communications**. “It's all about enabling enterprises to plan a smooth transition to the cloud and other digital platforms at a pace that works for them, and paving the way for truly borderless, seamless collaboration. In this age of flexible working and globally dispersed teams, our leading-edge performance monitoring tools will also ensure that users everywhere will have the best possible collaboration experience with Microsoft Teams.”

Ends...

### About Tata Communications

Tata Communications Limited (CIN no: L64200MH1986PLC039266) along with its subsidiaries (Tata Communications) is a leading global provider of A New World of Communications™. With a leadership position in emerging markets, Tata Communications leverages its advanced solutions capabilities and domain expertise across its global network to deliver managed solutions to multi-national enterprises and communications service providers.



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The Tata Communications global network includes one of the most advanced and largest submarine cable networks and a Tier-1 IP network with connectivity to more than 240 countries and territories across 500 PoPs, as well as nearly 1 million square feet of data centre and colocation space worldwide.

Tata Communications' depth and breadth of reach in emerging markets includes leadership in Indian enterprise data services and leadership in global international voice communications. Tata Communications Limited is listed on the Bombay Stock Exchange and the National Stock Exchange of India.

[www.tatacommunications.com](http://www.tatacommunications.com)

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## Forward-looking and cautionary statements

Certain words and statements in this release concerning Tata Communications and its prospects, and other statements, including those relating to Tata Communications' expected financial position, business strategy, the future development of Tata Communications' operations, and the general economy in India, are forward-looking statements. Such statements involve known and unknown risks, uncertainties and other factors, including financial, regulatory and environmental, as well as those relating to industry growth and trend projections, which may cause actual results, performance or achievements of Tata Communications, or industry results, to differ materially from those expressed or implied by such forward-looking statements. The important factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements include, among others, failure to increase the volume of traffic on Tata Communications' network; failure to develop new products and services that meet customer demands and generate acceptable margins; failure to successfully complete commercial testing of new technology and information systems to support new products and services, including voice transmission services; failure to stabilize or reduce the rate of price compression on certain of the company's communications services; failure to integrate strategic acquisitions and changes in government policies or regulations of India and, in particular, changes relating to the administration of Tata Communications' industry; and, in general, the economic, business and credit conditions in India. Additional factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements, many of which are not in Tata Communications' control, include, but are not limited to, those risk factors discussed in Tata Communications Limited's Annual Reports. The Annual Reports of Tata Communications Limited are available at [www.tatacommunications.com](http://www.tatacommunications.com). Tata Communications is under no obligation to, and expressly disclaims any obligation to, update or alter its forward-looking statements.

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